



Facility Inspection Report Issued By The Minnesota Department of Corrections Pursuant to MN Statute 241.021, Subdivision 1

Inspection and Enforcement Unit, 1450 Energy Park Drive, Suite 200, St.Paul MN 55108
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INSPECTION DETAILS FOR:

Heartland Ranch Inc.

Address: 189 Highway 9 NE, Benson, MN 56215

MN Governing Rule: 2960 Children's Residential Facility

Inspection Type: Biennial **Inspected By:** Marcia Sparrow – Detention Facility Inspector **Inspected on:** 04/27/2023

Inspection Method: This was an annual inspection. The inspection consisted of a physical plant tour, interviews with clients and staff, review of employee files, review of client files, review of restrictive procedure reports, grievances and other related documentation. The facility inspection will be placed on biennial.

Officials Present During Inspection: CEO Jeannie Thompson

Officials Present for Exit Interview: CEO Jeannie Thompson

Issued Inspection Report to: CEO Jeannie Thompson; Regional Manager Dayna Burmeister

RULE COMPLIANCE SUMMARY

Rule Chapter	Requirement Type	Total Applicable	Total Compliance	Total Non Compliance
2960	Mandatory	316	315	0

TERMS OF OPERATION

Authority to Operate: approval **Begins On:** 06/01/2023 **Ends On:** 05/31/2025 **Facility Type:** Non-Secure Juvenile Residential Facility

Placed on Biennial Status: Yes **Biennial Status Annual Compliance Form Due On:** 05/31/2024

Delinquent Juvenile Hold Approval: **Certificate Holder:** Heartland Ranch Inc.
189 Highway 9 NE
Benson, MN 56215

Special Conditions: None.

Approved Capacity Details **Operational Capacity is calculated as a percent of Approved Capacity beds.*

Bed Type	Gender	Approved Capacity	%Operating Capacity	Operational Capacity	Pre 96 LTSR	Post 96 LTSR	Bed Details	Conditions
Non-secure residential	Female	34	100	34.00	0	0	None.	None.

RULE COMPLIANCE DETAILS

Chapter 2960 - Mandatory Rules In Compliance With Concerns**Total: 1****1. 2960.0080 FACILITY OPERATIONAL SERVICES, POLICIES, AND PRACTICES. Subpart 11.D.1.. Health and hygiene services.**

The license holder must meet the conditions in items A to F. D. The license holder, in consultation with a medically licensed person, must have a plan for the safe storage and delivery of medicine. The license holder must meet the requirements in subitems (1) to (5). (1) The license holder must contact a newly admitted resident's prescribing medically licensed person to verify the following information regarding prescribed medication: (a) instructions about how the medication must be administered; (b) the symptoms that the medication will alleviate; and (c) the symptoms that would warrant consultation with the physician.

Inspection Findings:

A review of the medication administration process revealed that in many cases medication coming in with a new resident is not verified per this rule part.

Corrective Actions:

Ensure that medications incoming with residents are being verified with a medically licensed person who prescribed or distributed the medication (physician, pharmacist) per this rule part. At the time of inspection, a new form was being created and will be implemented to have incoming medications verified by a physician or pharmacist prior to admission.

Response Needed By:**INSPECTION COMMENTS**

The Heartland Ranch annual inspection was completed on April 27, 2023, using Minnesota Rules, Chapter 2960, governing juvenile residential facilities. Sections of the 2960 standards that are applicable to the programs at this facility include: Administrative, Group Residential, Corrections and Restrictive Procedures.

This scheduled inspection visit consisted of a physical plant safety and security inspection. The physical plant inspection included resident living areas, dining hall, kitchen, resident bedrooms, bathrooms, visiting/meeting/group rooms, and gym/recreation areas.

The inspection also included discussions with staff; supervisors, direct care staff, human resource/training staff, recreation staff and administration, as well as discussions with residents and observation of staff interactions with residents. Documentation review included staff personnel and training files, resident files, daily logs, treatment plans, menus, recreation schedules, grievance documentation, well-being checks and other pertinent facility documentation. There was also a review of the facility policy and procedure manual, resident handbook and overviews for the programs.

The inspection went very well. There were productive discussions with staff and administration. Administration appears transparent and appreciative of feedback that leads to continuous improvement.

We would like to sincerely thank you for your cooperation during this licensing visit. Please contact me if you have any questions regarding this report, at 612-468-2027.

JJDPA Compliance

This is a completely nonsecure facility which affords youth free egress at all times.

Report completed By: Marcia Sparrow – Detention Facility Inspector

Signature: 