



STAYING CONNECTED AND STAYING STRONG

**A handbook for families and friends
of those incarcerated in Minnesota
state correctional facilities**

August 2025



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Purpose of this handbook

This handbook provides an overview of the Department of Corrections (DOC) and is a resource to help friends and families stay connected with incarcerated loved ones. Visit our website (<https://mn.gov/doc>) for the most up-to-date information.

You can also find some basic information about the first days of incarceration at this link:

https://mn.gov/doc/assets/County%20Jail%20Pamphlet_2022_tcm1089-533736.pdf (pdf file will open)

Please note: some of the links below are only available in English. You may want to use a translator webpage or application.

Web-based translators

- Google Translate: <https://translate.google.com/>
- Microsoft Bing Translator: www.bing.com/translator

Mobile Apps

- Google Translate App (iOS, Android)
- Microsoft Translator App (iOS, Android, Windows)

If you have a loved one who is incarcerated and you would like to share a concern or provide feedback, there are ways to have your voice heard. Families are encouraged to reach out to the facility directly using the contact information in the [Facility information](#) of this handbook. You can also submit concerns through the Office of the Ombuds for Corrections' (OBFC) website: <https://mn.gov/obfc/>. The OBFC is independent of the DOC and handles issues raised by incarcerated individuals and their family members.

Your input is important and can help improve communication and support for your loved ones.

MN DOC background and contact information

The Minnesota Department of Corrections

Vision

Achieving justice through promotion of racial equity, restoration from harm, and community connectedness.

Mission

Transforming lives for a safer Minnesota.

Values

Safety • Dignity • Honesty • Service • Equity • Fairness • Respect

Visit <https://mn.gov/doc/about/agency-background-history/vision-mission-values/> for more information

Minnesota Department of Corrections – Central Office

Phone (651) 361-7200

Fax (651) 642-0223

1450 Energy Park Drive, Suite 200

St. Paul, Minnesota 55108

<https://mn.gov/doc/contact/doc-directory/>

Social media and news

Latest news from DOC, visit: <https://mn.gov/doc/about/news/>



<https://www.facebook.com/MNDOC/>



<https://www.youtube.com/@MinnesotaDOC>



<https://x.com/minncorrections>



<https://bsky.app/profile/mncorrections.bsky.social>



<https://www.instagram.com/minncorrections>

How do I stay in contact with my loved one?

An incarcerated person can stay in touch with family and friends, and they are highly encouraged to do so.

Contact can occur by telephone, mail, [What is JPay?](#), or approved visits. Each form of communication has rules that need to be followed.

To contact your loved one, you will need their MN DOC Offender ID (OID), which can be found by visiting:
<https://mn.gov/doc/family-visitor/search-individuals-fugitives/>

Make sure to keep this number, as you will be asked for it often.



How do I send money?

You can use [What is JPay?](#) to send money to an incarcerated person. JPay is an electronic funds transfer service. Be sure to always include the incarcerated person's name, OID number, and facility. Visit <https://mn.gov/doc/family-visitor/contact-and-general-information/how-send-money/> for more information.

What is JPay?

JPay is a private company that works with jails and correctional facilities to offer services to people who are incarcerated, as well as their families and friends. Through JPay, users can send money, stay in touch through electronic messages, and access other tools that make it easier to stay connected and manage important tasks. Visit: <https://mn.gov/doc/family-visitor/contact-and-general-information/jpay-faq/> for more information



How do I send videograms?

To learn about how to send 30-second recorded videos, visit <https://mn.gov/doc/family-visitor/contact-and-general-information/send-videogram/>



Can I have phone conversations with my loved one?

Can I call my loved one?

No. Only an incarcerated person can make outgoing calls and only during certain times. If you call a facility, you will not be transferred to your loved one.

What if there is an emergency?

If there is a death, serious illness, or injury, call the [Facility information](#) and leave a message explaining the situation. Staff will verify the message and give it to your loved one.

Do I have to pay for the phone calls?

No. There is no charge for the calls from an incarcerated person. Three-way phone calls or forwarding calls are not allowed.

Are phone and video conversations monitored?

Yes. Calls are monitored or recorded by staff. Your loved one has been informed of this through written notification, and a notice is posted by each telephone. All communication between incarcerated individuals and people outside the facility is monitored for security purposes.

For more information, visit: <https://mn.gov/doc/family-visitor/contact-and-general-information/phone-calls/>



Can I send my loved one mail?

Yes. When you send mail to your loved one, it will be opened and scanned, and a copy of the mail will be provided to your loved one. See <https://mn.gov/doc/family-visitor/contact-and-general-information/how-send-mail/> for more detailed information.

How should I address mail?

You must include the incarcerated person's full name and DOC OID number, facility name, and "Minnesota" (do not abbreviate). Note that mail is first sent to a service located outside of Minnesota.

Here is an example of how to address an envelope being sent to someone at the Minnesota Correctional Facility in St. Cloud:

John Doe OID# 000000
MCF-St. Cloud, Minnesota
P.O. Box 247
Phoenix, MD 21131



How do I send an email to my loved one?

To send an email, visit this DOC webpage for detailed information <https://mn.gov/doc/family-visitor/contact-and-general-information/how-send-email/>. You can also create an account using TextBehind (visit <https://www.textbehind.com/>), which is a service that allows you to electronically send letters, photos, and greeting cards to your loved ones.

What should I know about visiting my loved one?

Visiting is an important part of keeping your loved one connected to you during incarceration. Each [Facility information](#) has a different visiting schedule. Make sure you plan your visit during visiting hours.

To keep everyone safe, know that staff will focus on maintaining order and security in the facility. For more detailed information, visit: <https://mn.gov/doc/family-visitor/visiting-information/visiting-info/>



Do I need to be approved to visit my loved one?

Yes. To visit someone in a Minnesota correctional facility, you must first be added to their approved visitor list by completing a Visiting Privilege Application.

To learn more about the application process, visit: <https://mn.gov/doc/family-visitor/visiting-information/#visiting-applications>

Visitors are not allowed on these holidays:

- New Year's Day
- Martin Luther King Jr. Day
- Presidents' Day
- Memorial Day
- Juneteenth
- July 4 (Independence Day)
- Labor Day
- Veterans Day
- Thanksgiving & the following Friday
- Christmas Day

Make sure to fill out the form completely and honestly. If you give false information, your application could be denied, and you could be prevented from visiting any facility for a period of time.

Tips:

- ✓ A background check is part of the application process, but having a criminal record or being on probation doesn't automatically mean your request will be denied.
- ✓ Please wait for confirmation of approval before trying to visit.
- ✓ For your visit, be sure to bring the same form of ID you listed on your application.



What is a video visit?

Video visits are available for a fee at all DOC facilities and allow friends and family to visit from any computer with a camera (e.g., a webcam). To participate in a video visit, you must be on the incarcerated person's approved visitors list.

To schedule a video visit, go to jpay.com. If you have not already done so, create an account with JPay. The JPay website is set up so you can only schedule a visit when the kiosk is available in the incarcerated person's living unit. That does not mean, however, that your loved one is available. You and your loved one should agree on a time before you schedule.

Video visitation is a privilege. Some incarcerated individuals are not eligible for video visits because of visiting restrictions or disciplinary status. Your loved one should know whether they are eligible to receive video visits.

Video visits are recorded and subject to monitoring. Staff can end a video visit for misconduct by the incarcerated person or the visitor, and no refund will be given. Incarcerated individuals and visitors can lose video visiting privileges if they violate the rules.

For further information on video visiting, including how to set up a video visit, costs, and rules of a visit, go to: <https://mn.gov/doc/family-visitor/visiting-information/video-visitation/>



What is a contact visit?

A contact visit occurs in the visiting area, and you will be in the same room with your loved one in assigned seats. **Physical contact is limited to one brief kiss on the cheek, a hug, and a handshake at the beginning and end of each visit.**

You and your loved one are responsible for your conduct during a visit. If you do not comply with the rules, your visit may be ended. Other consequences may follow, such as placement on non-contact status or being restricted from visiting in the future. Make the most of your visits while following the rules so you don't jeopardize your visiting privileges.



What is a non-contact visit?

In a non-contact visit, you will be in a booth and use a telephone or video camera to communicate. In this type of visit, you are separated by a barrier. These visits must be scheduled 24 hours in advance. Incarcerated people who are in restrictive housing are only allowed non-contact visits. Non-contact visits are also used if a visitor is unable to pass through the metal detector, or if a visitor or incarcerated person has violated a visiting rule and was placed on non-contact status.

Are there visiting rules and restrictions when meeting my loved one in person?

It is important to be **aware of the visiting rules** and know what is expected of you and your loved one. This will allow everyone to feel as comfortable as possible, and to help you focus on the visit.

Facility staff aim to be accommodating, but they must also maintain the order, safety, and security of the facility. Incarcerated individuals and visitors must follow the rules. Not following the rules may result in a warning, ending of a visit, placement on non-contact visiting status, or suspension or revocation of the visiting privilege.

Visiting practices may vary at each facility based on their layout and security needs. Additional visiting information is available on the DOC website: <https://mn.gov/doc/family-visitor/visiting-information>

Are there special rules for child visits?

Bringing a child to visit can be a meaningful way for them to connect with an incarcerated loved one and continue a relationship. To prevent any unexpected delays and make the visit a positive experience, make sure you and the child understand the rules and know what to expect.

Each facility has different rules about visiting with children. Some facilities have a playroom for children or allow you to bring in paper and crayons for drawing, while others may not. It's a good idea to call the visiting office before you visit with a child so you know what is allowed. You can find the phone numbers on the DOC website: <https://mn.gov/doc/family-visitor/visiting-information/>.

Before you take a child to see a parent, prepare the child for a correctional facility visit. If possible, visit alone first so you can tell them what the facility looks like, where the visits take place, how long the visit will be, what the visitation rules are, etc. It might be helpful to share photos of the correctional facility by visiting the [Facility information](#) or the DOC website: <https://mn.gov/doc/about/photos-videos>

Guidelines for child visits:

- The Statewide Visiting Room Rules provide information about visiting with children and can be found here:

English: https://mn.gov/doc/assets/302.100K-English_tcm1089-700039.pdf (pdf file will open)

Spanish: https://mn.gov/doc/assets/302.100K-Spanish_tcm1089-700038.pdf (pdf file will open)
- Anyone under age 18 must be escorted by their parent or legal guardian.
- Prior to visiting, those under 18 must be added to the incarcerated person's visitor list. Review the visiting application to learn how to add people under 18 to the visitor list.
- If a child is escorted by an adult other than their parent or legal guardian, the visiting application must include a signed and notarized authorization by the child's parent(s).

What am I not allowed to bring when visiting?

Bring only necessary items into the facility, and leave non-valuable items in your car if possible. There are also lockers in the lobby where you may leave your things. You will not be allowed to bring any items such as wallets or handbags into the visiting area.

It is illegal to bring the following items into a correctional facility:

- Weapons
- Ammunition
- Pepper spray
- Alcohol or controlled substances
- Tobacco or nicotine products
- Letters or other written documents
- Lighters
- Cell phones
- Cameras
- Recording devices

Facility staff conduct security checks to make sure contraband is not brought into facilities. You will be required to pass through a metal detector or be searched by a handheld metal detector (known as a security wand) after you register and before you move into the visiting area.

Remove all metal jewelry and try not to wear clothing with metal pieces, including undergarments with metal wires and clasps.

Security staff may ask you to allow a pat search where reasonable suspicion exists or if you fail to pass through the metal detector. You have the right to refuse a pat or body search, but, if you do not pass through the metal detector and refuse these searches, your visit may be denied or changed to a non-contact visit. In most situations, searches will be conducted by staff of the same sex.



TIP: In some facilities, you need a quarter to use the locker. If you do not have one, staff can provide a quarter to you, which you will return when the locker is opened.

- For more information, you can visit the security checks and contraband policy:
<https://policy.doc.mn.gov/DOCPolicy/PolicyDoc?name=301.030.pdf> (pdf file will open)

Are there clothing restrictions when visiting a facility?

The DOC has a dress code for all visitors to ensure contraband is not exchanged between a visitor and an incarcerated person. Staff have the authority to determine what is acceptable visiting attire, and their decision is final. If your visit is refused because of your clothing, you will be able to leave the facility to change clothes and return to the facility without penalty.

For more information, view the visiting section on the DOC's website (see below).

Links to visitation rules

- **DOC main visiting page**
<https://mn.gov/doc/family-visitor/visiting-information/>
- **Statewide visiting room rules**
https://mn.gov/doc/assets/302.100K-English_tcm1089-700039.pdf (pdf file will open)
- **Visiting restrictions for visitors**
https://mn.gov/doc/assets/302.100C%20Visiting%20Restrictions%20for%20Visitors_tcm1089-420804.pdf (pdf file will open)
- **Visiting restrictions for incarcerated persons**
https://mn.gov/doc/assets/Visiting%20Restrictions%20for%20Offenders-302.100B-English-2017_tcm1089-277642.pdf (pdf file will open)

Can I get updates about visiting schedules and rules?

Yes, you can sign up to receive updates about changes in visiting schedules or rules by email or text message.

[Click to subscribe](https://public.govdelivery.com/accounts/MNCORR/subscriber/new?topic_id=MNCORR_23)

https://public.govdelivery.com/accounts/MNCORR/subscriber/new?topic_id=MNCORR_23

Are there transportation options to get to my loved one's facility?



If transportation is a challenge, there may be options available. It's a good idea to contact the [Facility information](#) in advance to inquire about any transportation options available, as services and policies can change.

- **Public transportation**
While most correctional facilities are located in rural or suburban areas, some cities (like Minneapolis or St. Paul) offer public transit that can get you close to certain facilities. However, getting from a bus or light rail stop to the facility itself may still require a taxi, rideshare, or private car.
- **Ridesharing and taxis**
For those who can't access the transportation programs, ridesharing services like Uber or Lyft can be used to travel to and from correctional facilities. However, these options may be costly and can be difficult to find in rural areas, so be sure to plan ahead.
- **Volunteer organizations**
Some volunteer-run programs and nonprofits may offer free or low-cost transportation to and from correctional facilities. Local community and faith-based organizations may provide assistance, though availability can vary.
- **State and county government resources**
Some counties may offer transportation assistance programs for families, particularly those in rural areas. It's worth checking with local government offices to see if there are any such programs available.

What are incarcerated individuals allowed to have in facilities and what is provided?

Incarcerated individuals are allowed to have some personal possessions in the facility, in addition to state-issued items. All property is subject to search by staff. Everyone is required to store their personal property in their cells/living areas.

What is provided at facilities?

People in DOC facilities are issued clothing upon initial admission (e.g., pants, shirts, briefs, socks, footwear, shower shoes, laundry bag, coat, hat, and bras). They can also buy items.

Each person is responsible for maintaining their state-issued items in good condition and may request an exchange of items annually.

Allowed property at admission:

Authorized property (subject to change) will be searched and inventoried. For more information, visit: <https://policy.doc.mn.gov/DOCPolicy/PolicyDoc?name=302.250.pdf> (pdf file will download)

- One pair prescription eyeglasses
- One plain wedding band (no stones) - no other jewelry
- Dentures or dental partials
- Medically-approved prosthetics
- One address book (no metal spiral)
- Twenty personal photographs - must meet DOC criteria (photos cannot be larger than 8x10)
- Legal materials - paperwork only
- Items of spiritual significance (the number of items may be limited)

These items will be held in their DOC file:

- Money (county check or voucher preferred, to be placed in an incarcerated individual's account or held until release)
- Current driver's license or state identification card (no wallet)
- Social Security card
- Passport, birth certificate, Tribal ID

How do finances work while in a DOC facility?

Incarcerated individuals do not need money for their day-to-day needs. Each facility provides all essential food, clothing, and medical care. However, there may be some items that a person may want to purchase within the facility.

Can my loved ones buy things when they are incarcerated?

Each facility has a store, also known as Canteen, where incarcerated individuals can purchase approved items. They can buy snacks and items such as TVs, radios, hot pots, and lamps among many other things. There are limits on the amounts and types of purchases.

You can add money to your loved one's funds through [What is JPay?](#).

Canteen spending limits and information (as of July 2025)

- \$170 per week for adult facilities
- \$50 per week for juvenile residents located at Red Wing
- The spending limit does not include televisions, electric typewriters, media, or the restitution surcharge
- Spending limits may be different for those in restrictive housing

What are the rules around purchasing items?

People can buy or get things only from Canteen or from vendors approved by the property department (see list on [Allowed property at admission](#): that shows allowed items). Individuals are not allowed to trade, give, take, loan, or sell things to each other. If someone is caught doing this, they can get in trouble. Please refer to the Canteen Policy: <https://policy.doc.mn.gov/DOCPolicy/PolicyDoc?name=302.010.pdf>

What programs are offered in DOC facilities?

The DOC offers many programs, which typically vary by facility. Your loved one will learn about the programs offered at their facility during the orientation session upon their arrival.



Are there educational and vocational opportunities in the facilities?

There are education and/or vocational programs available in every DOC facility. All facilities offer secondary education, which provides opportunities for individuals to attain their high school diploma or its equivalent (a GED, for example). Several facilities also offer postsecondary education programs that result in career and technical certification, professional licensure, or college degrees. For more information visit:

<https://mn.gov/doc/staff-partners/education/>



What type of recreation options are available at facilities?

All facilities offer recreation programs. These programs may include a range of activities, including sports, video and table games, and library services. Incarcerated individuals are provided access to recreation areas and equipment, including outdoor activities when weather permits. Recreation areas include outdoor yards, gymnasiums, and common areas in living units.



What type of religious and spiritual services are available?

Each facility provides opportunities to pursue individual religious beliefs and practices. A schedule of all religious and spiritual activities is available to all people. You can call the [Facility information](#) and ask the chaplain's office to confirm when services are held or to request a copy of the schedule.



Are there treatment programs in facilities?

Substance use disorder treatment

With more than 1,000 substance use disorder (SUD) treatment beds in Minnesota's state correctional system, the DOC provides a continuum of SUD services, including residential, intensive outpatient, and extended outpatient levels of care. The DOC's treatment programs are routinely reviewed for compliance with state certification standards.

Sex offense treatment

The DOC offers intermediate to long-term residential sex offense programming, which includes substance use disorder treatment, special programming for individuals with cognitive or intellectual differences, and an extensive transitional program to prepare each person for release.

Mental health treatment

Mental health services include support services, self-help groups, evaluations, and short-term treatment for less serious issues and longer-term, intensive treatment for more serious mental health issues that impair a person's ability to perform or respond to day-to-day activities.

Medical and nursing care

The DOC provides medical, dental, and nursing care to incarcerated people on a daily basis. All people under the care of the DOC are screened and assessed for health and treatment needs upon intake.



Additional supports



MN Department of Corrections resources for families

- **Stronger Together** - Offers guidance, insights, and practical tools for the caregivers of incarcerated people who support children during a parent's incarceration. It addresses family and loved ones' concerns and equips them to foster positive connections. https://mn.gov/doc/assets/Stronger-Together-Vol-3_tcm1089-545124.pdf (pdf file will open)
- Visit <https://mn.gov/doc/family-visitor/children-incarcerated-parents/> to find additional support materials for families, especially children and caregivers, navigating parental incarceration.



External resources for families

- **Resources for Families Affected by Incarceration - Children of Incarcerated Caregivers**
<https://cicmn.org/wp-content/uploads/2018/09/Resources-for-Families-Edited-918.pdf> (pdf file will open)
- **Stronger Together Handbooks - Osborne Association**
This three-volume set covers the experiences of children with incarcerated parents, strategies for maintaining family ties, and guidance for non-parent caregivers. <https://www.osborneny.org/stronger-together-handbooks>
- **Families Strong Handbook – Resilience Beyond Incarceration**
Designed for families, loved ones, caregivers, and professionals, this handbook offers guidance on supporting children and families affected by parental incarceration. <https://lrcvt.org/wp-content/uploads/2024/07/families-strong-for-web-V2.pdf> (pdf file will open)



Child support

If an incarcerated parent has questions or concerns about child support or paternity establishment, please have them reach out to the Department of Correction's Child Support Liaison. They are available to provide accurate information, answer concerns, and help guide incarcerated parents through the process.

<https://mn.gov/doc/community-supervision/reentry-services/031-family-friends-partners/family-supports-unit/>



Miscellaneous resources

- **Food and nutrition:** For information about the food and nutrition provided in Minnesota correctional facilities, visit: <https://mn.gov/doc/about/menus-and-nutrition/>
- **PREA:** DOC does not allow any sexual abuse, assault, or harassment in its facilities. Staff, volunteers, and contractors are not allowed to have sexual contact with people who are incarcerated. Anyone who breaks this rule can face serious consequences, including legal action. For more information about this policy, visit: <https://mn.gov/doc/about/prea-policy/>
- **Americans with Disabilities Act (ADA) accommodations:** For information DOC's ADA policies, procedures, and initiatives that support accessibility and in both employment and service delivery, visit: <https://mn.gov/doc/about/diversity-inclusion-ada/americans-disabilities-act-ada/>
- **Transparency Center:** Includes programming statistics, data practices, fact sheets, research, policies, legislative reports, and the DOC Strategic Plan, visit: <https://mn.gov/doc/transparency-center/>



Reunification and transitioning out of DOC facilities

Every facility provides a variety of programs and services to support individuals both while they are in the DOC and after they return home. These resources are coordinated by the DOC Reentry Services Unit, working together with staff at the facilities, local and state agencies, faith-based groups, community organizations, and caring individuals from the community. Visit: <https://mn.gov/doc/community-supervision/reentry-services/011-getting-out/>

Minnesota Department of Corrections facility locations



Adult: Togo, Willow River/Moose Lake, Rush City, St. Cloud, Lino Lake, Stillwater, Oak Park Heights, Shakopee, Red Wing, Faribault.

Juvenile: Red Wing

Facility placement, terms, and abbreviations

What determines which facility someone will go to?

A person is placed in a specific correctional facility based on many factors.

- ▶ The Minnesota Correctional Facility-St. Cloud (SCL) is the intake facility for nearly all adult men. They begin at SCL for case planning and orientation, then may be transferred to another facility based upon classification, department policies, programming, and educational and health needs. Intake for males who are under 18 but have been certified as adults takes place at Minnesota Correctional Facility-Lino Lakes (LL).
- ▶ Release violators—adult men who are revoked from supervised release—are received at the Minnesota Correctional Facilities-Lino Lakes (LL), Faribault (FRB), and Rush City (RC).
- ▶ Shakopee is the intake location and facility for all adult women.

Classification system

Each incarcerated person is assigned a custody classification, which is the amount of supervision required for them. The classification guides their facility placement, which in turn impacts available programs since different facilities offer different treatment programs, employment opportunities, freedom of movement, etc. A person's custody classification can change during their incarceration based on good behavior, discipline, substance abuse treatment, etc. For more information, visit the Classification System policy:

<https://policy.doc.mn.gov/DOCPolicy/PolicyDoc?name=202.100.pdf>

Common Department of Corrections terms

Bubble Glass enclosed officer station

Canteen Facility store

Count An accountability check of every incarcerated person several times during a 24-hour period

Flag Main floor recreation space in living unit

Galley/Tier In older facilities, these are levels on which a cell is located in a living unit

Kite Internal memo for an incarcerated person to communicate with staff

Lockup/Lockdown Normal activities in all or part of the facility are stopped

Scrip Money belonging to an incarcerated person

Restrictive Housing Restrictive living unit used to house people who have violated rules or need protection, may also be called “seg” or “segregation”

Sally Port A controlled entryway designed for the secure transfer of individuals into or out of a building

Switch In/Switch Out Mandatory time to enter or exit cells or rooms

Common Department of Corrections abbreviations

ABE	Adult Basic Education (education programming offered at all DOC facilities)
AOD	Alcohol and other drugs (reference to treatment programs at several DOC facilities)
CD	Chemical dependency
CIP	Challenge Incarceration Program (Willow River, Shakopee, and Togo facilities)
CM	Case manager
CO	Corrections officer
DOC	Department of Corrections
ICWC	Institution/Community Work Crew (a DOC work service program in the community)
IR	Incident report
ISR	Intensive Supervised Release (enhanced supervision status)
LOP	Loss of privileges (restrictions resulting from misbehavior in a facility)
MCF	Minnesota Correctional Facility
MHU	Mental health unit
OID	Offender identification (ID number assigned to each incarcerated person in DOC facilities)
PO	Probation or parole officer
PSI	Pre-sentence investigation (a court-ordered social history report)
PRT	Program review team (DOC staff who review incarcerated people and make program recommendations)
SRD	Supervised release date (date someone is released to supervision in the community)

Facility information

Faribault



Minnesota Correctional Facility–Faribault houses adult men.

It is classified as a minimum and medium facility.

To contact your loved one, visit the Department of Corrections website:

<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/faribault/>

MCF-Faribault.doc@state.mn.us

Phone (507) 334-0700

Fax (612) 473-5066

1101 Linden Lane

Faribault, Minnesota 55021



Lino Lakes



Minnesota Correctional Facility–Lino Lakes houses adult men.

It is classified as a minimum and medium facility.

To contact your loved one, visit the Department of Corrections website:
<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/lino-lakes/>

MCF-Lino-Lakes.doc@state.mn.us

Phone (651) 717-6100

Fax (651) 717-6105

7525 Fourth Avenue
Lino Lakes, Minnesota 55014



Moose Lake



Minnesota Correctional Facility–Moose Lake houses adult men.

It is classified as a medium facility.

To contact your loved one, visit the Department of Corrections website:

<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/moose-lake/>

MCF-Willow-River-Moose-Lake.doc@state.mn.us

Phone (218) 485-5000

1000 Lakeshore Drive
Moose Lake, Minnesota 55767



Oak Park Heights



Minnesota Correctional Facility—Oak Park Heights houses adult men.

It is classified as a maximum facility.

To contact your loved one, visit the Department of Corrections website:

<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/oak-park-heights/>

MCF-Oak-Park-Heights.doc@state.mn.us

Phone (651) 779-1400

Fax (651) 779-1385

5329 Osgood Avenue North
Stillwater, Minnesota 55082



Red Wing



Minnesota Correctional Facility–Red Wing serves as the state’s juvenile residential facility. It also houses adult men.

It is classified as a minimum facility.

To contact your loved one, visit the Department of Corrections website:
<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/red-wing/>

MCF-Red-Wing.doc@state.mn.us

Phone (651) 267-3600

Fax (651) 267-3761

1079 Highway 292

Red Wing, Minnesota 55066



Rush City



Minnesota Correctional Facility—Rush City houses adult men.

It is classified as a close facility.

To contact your loved one, visit the Department of Corrections website:
<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/rush-city/>

MCF-Rush-City.doc@state.mn.us

Phone (320) 358-0400

Fax (612) 473-5251

7600 525th Street
Rush City, Minnesota 55069



Shakopee



Minnesota Correctional Facility–Shakopee houses adult women.

It is classified as an all security levels facility.

To contact your loved one, visit the Department of Corrections website:
<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/shakopee/>

MCF-Shakopee.doc@state.mn.us

Phone (952) 496-4440

Fax (952) 496-4476

1010 West Sixth Avenue
Shakopee, Minnesota 55379



St. Cloud



Minnesota Correctional Facility—St. Cloud houses adult men and serves as the intake facility.

It is classified as a close facility.

To contact your loved one, visit the Department of Corrections website:
<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/st-cloud/>

MCF-St-Cloud.doc@state.mn.us

Phone (320) 240-3000

2305 Minnesota Boulevard SE
St. Cloud, Minnesota 56304



Stillwater



Minnesota Correctional Facility–Stillwater houses adult men.

The Minnesota Department of Corrections is engaged in planning for the gradual closure of the facility in order to reach full closure of the facility by June 30, 2029. Visit the DOC's website for more information:

<https://mn.gov/doc/about/phased-closure-of-mcf-stillwater/>

To contact your loved one, visit the Department of Corrections website:

<https://mn.gov/doc/family-visitor/contact-and-general-information/>

For updated visitation schedules and program information,
visit the facility website: <https://mn.gov/doc/facilities/stillwater/>

MCF-Stillwater.doc@state.mn.us

Phone (651) 779-2700

Fax (651) 351-3600

970 Pickett Street North
Bayport, Minnesota 55003



Challenge Incarceration Program (CIP)

The Challenge Incarceration Program (CIP) is an alternative to incarceration program that supports personal growth, accountability, and successful reintegration into the community. CIP combines structure, therapy, and skill-building to support change.

Minnesota Correctional Facility–Shakopee



For updated visitation schedules and program information, visit <https://mn.gov/doc/facilities/cip-at-togo-willow-river-shakopee/shakopee/>

MCF-Shakopee.doc@state.mn.us

Phone (952) 496-4440

Fax (952) 496-4476

1010 West Sixth Avenue
Shakopee, Minnesota 55379

Minnesota Correctional Facility–Togo



For updated visitation schedules and program information, visit <https://mn.gov/doc/facilities/cip-at-togo-willow-river-shakopee/togo/>

MCF-Togo.doc@state.mn.us

Phone (218) 376-7878

Fax (218) 376-1002

62741 County Road 551
Togo, Minnesota 55723

Minnesota Correctional Facility–Willow River



For updated visitation schedules and program information, visit <https://mn.gov/doc/facilities/cip-at-togo-willow-river-shakopee/willow-river/>

MCF-Willow-River-Moose-Lake.doc@state.mn.us

Phone (218) 485-2400

86032 County Highway 61
Willow River, Minnesota 55795

Acknowledgments

This work was supported by funding from the Minnesota Department of Corrections and would not have been possible without the partnership and guidance of the Family Supports Unit staff and the department's communications team. Their input and partnership played a key role in its creation.

Additionally, there were nine loved ones and people with lived experience who provided feedback to guide the direction of the handbook. Their insight and commitment to strengthening family connections has been essential to this effort.

This handbook was developed by Julie Atella and Anna Alba of [Wilder Research](#), with the support of Naw-Amelia Kacher, and Heather Loch.