

**Date:** July 24, 2025

**To:** Visiting Applicants for All Adult Facilities

**From:** Crystal Brakke, Deputy Commissioner

## RE: Electronic Visiting Application Now Available at All Adult DOC Facilities

We’re excited to share that starting **August 4, 2025**, the Minnesota Department of Corrections (DOC) will expand our electronic visiting application system to all adult correctional facilities across the state.

This modernized system has already proven successful at several facilities, making it easier, faster, and more cost-effective for families and loved ones to apply for visiting privileges. The benefits include:

* No postage costs – applications are submitted online
* Faster processing times – reduced wait for approvals or denials
* Real-time email updates – confirmation when your application is received, approved, or denied
* Two-year renewals – conveniently submitted through the same online platform

**What Visitors Need to Know**

* Starting August 11, 2025, paper visiting applications will no longer be accepted.
  + Applications received before August 11 will be processed as usual.
  + Applications received on or after August 11 will be returned with instructions to apply online.
* The electronic application will be available on the DOC’s public website under Visiting Information and on each facility’s webpage.
  + The application is available in English and Spanish.
* Applicants will need to provide a valid email address – this is how we’ll contact you about your application.
* Applicants can upload any required documents directly in the application.
* **Need help?** If an applicant doesn’t have access to a computer or internet, or if they need assistance completing the application, we’re here for you. Please call the Visiting Administration Unit (VAU) at (320) 358-0466 and a staff member will provide assistance.
* For questions or to follow up on an application, email us at: [visiting.admin.doc@state.mn.us](mailto:visiting.admin.doc@state.mn.us)

We appreciate your patience and cooperation as we work to make the visiting application process more convenient and accessible for everyone.