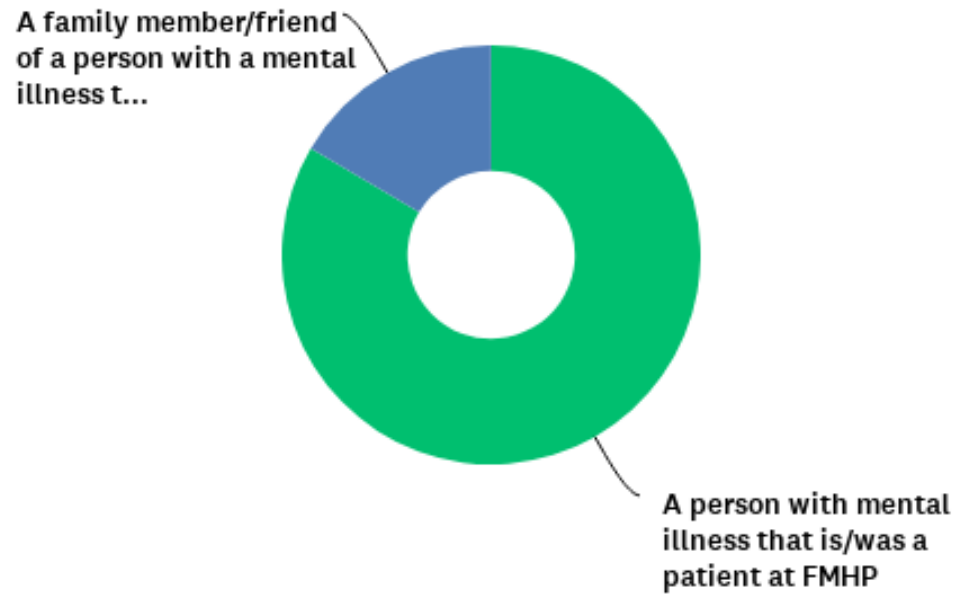
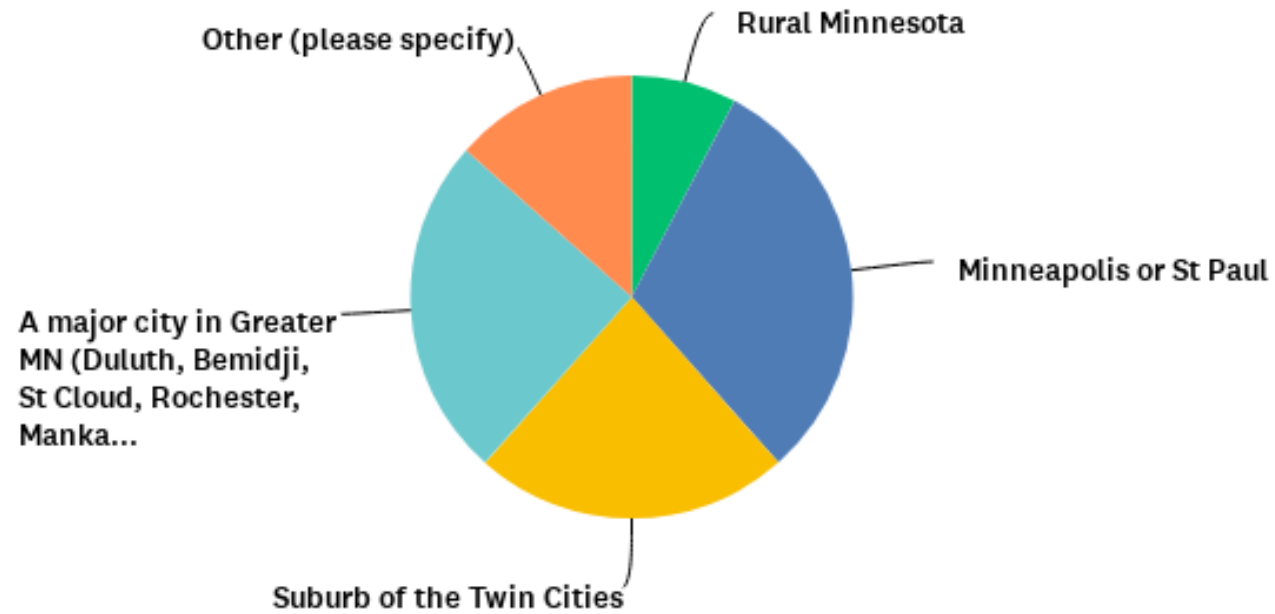


## Q1 Tell us about yourself, are you....

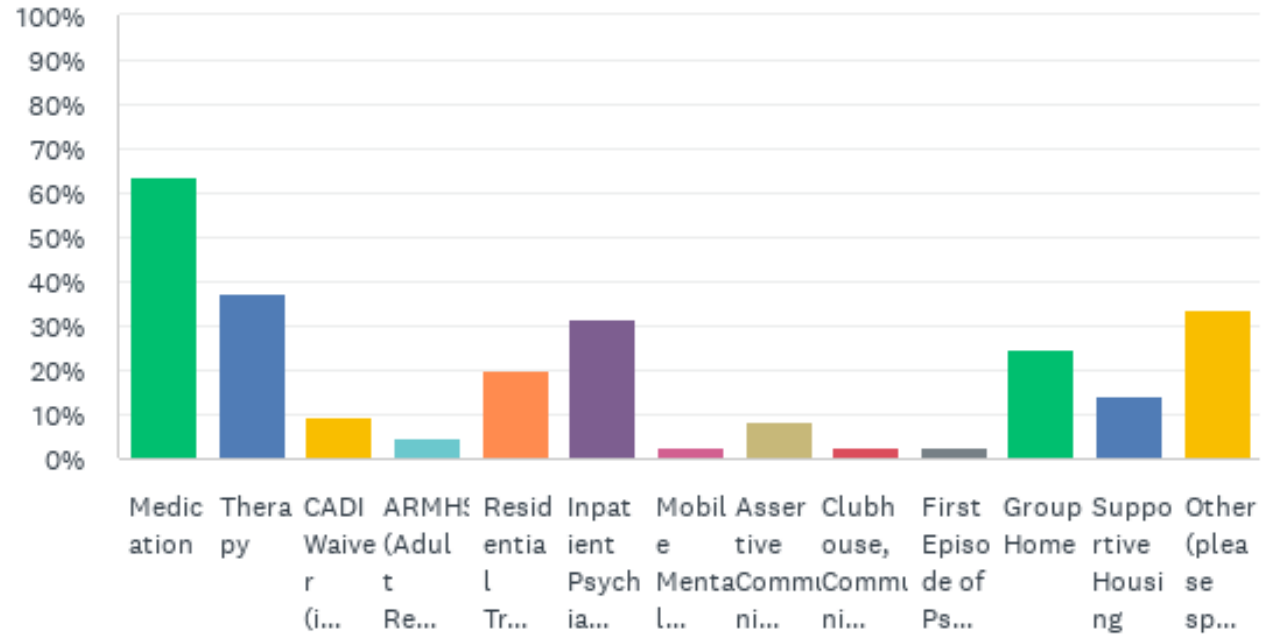


Q2 Do you live in (or did prior to being admitted to FMHP)..



46% White  
25% Black

## Q4 What services did the person with a mental illness use prior to being committed as a person with a mental illness that is dangerous (MI&D)?



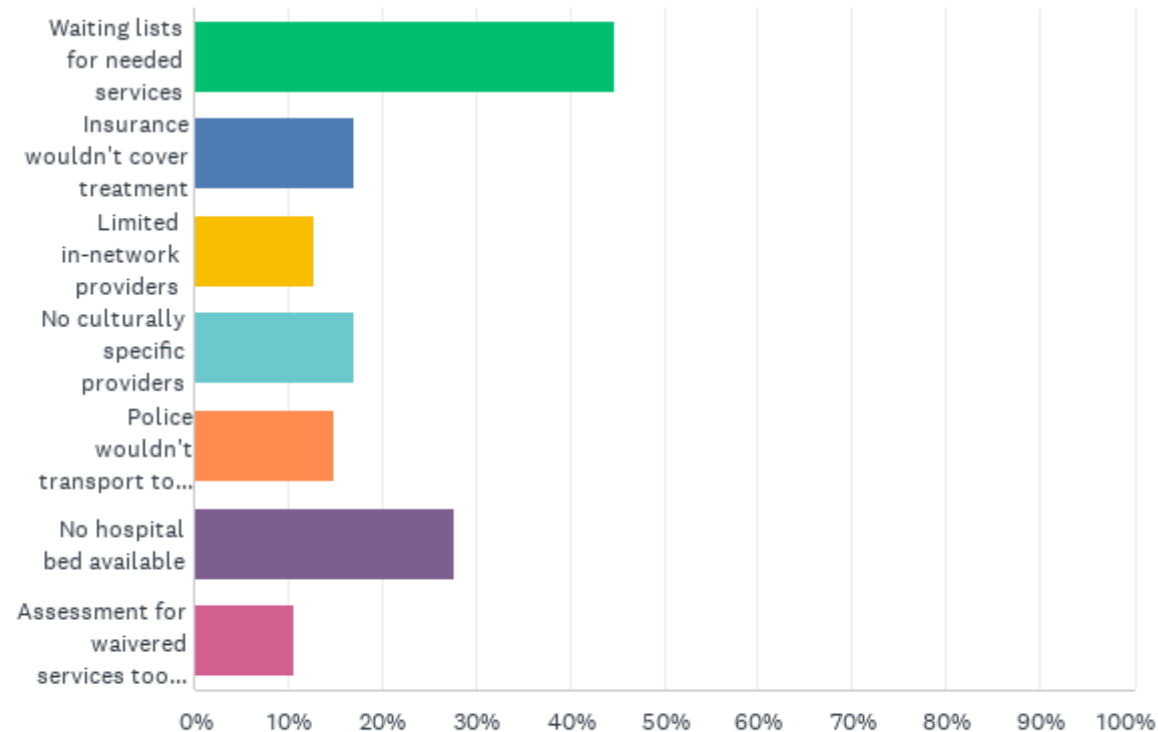
Also, half-way houses, prison, own apartment, CD treatment, jail, board and lodge

Q5 What services or help could have prevented you or your family member/friend from being committed as MI&D?

proper better lawyer police people patient None support treatment filled  
mental health therapy understand help group home  
medication making caused housing take life better mental illness  
drugs family

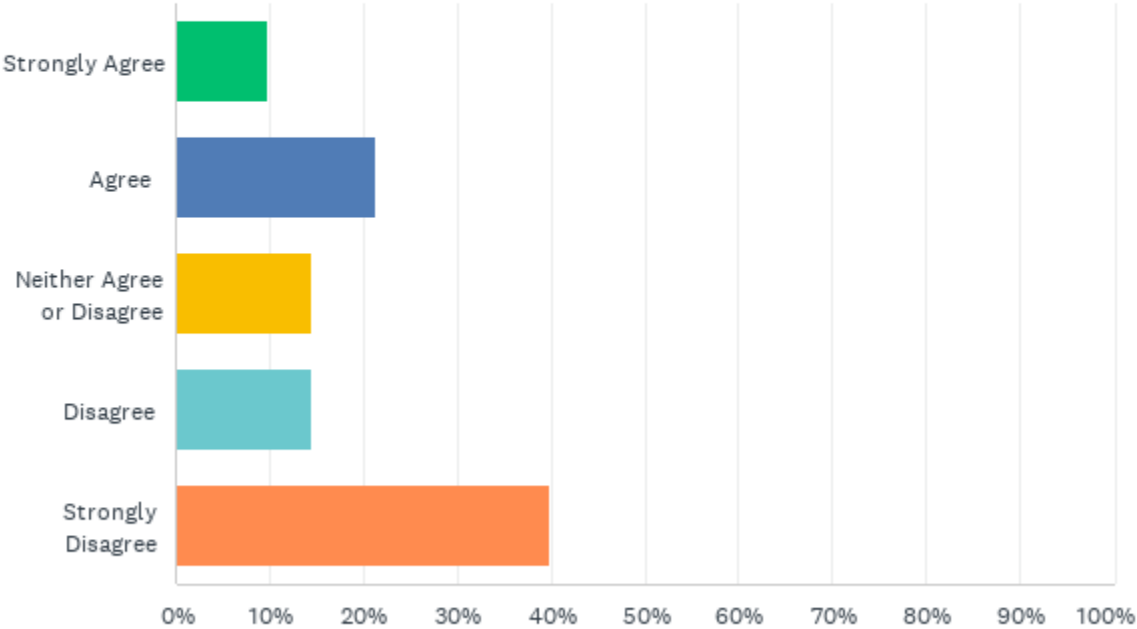
Better medication, therapy, earlier intervention, knowledge of mental illnesses, sober support, not being evicted from group home, mobile mental health crisis, a job, someone to talk to, FEP programs, support animal, a friend, residential treatment, involving families in treatment plan, staff in groups homes trained in mental illnesses

## Q6 What barriers did you or your family member/friend face when trying to access treatment and services prior to being committed?



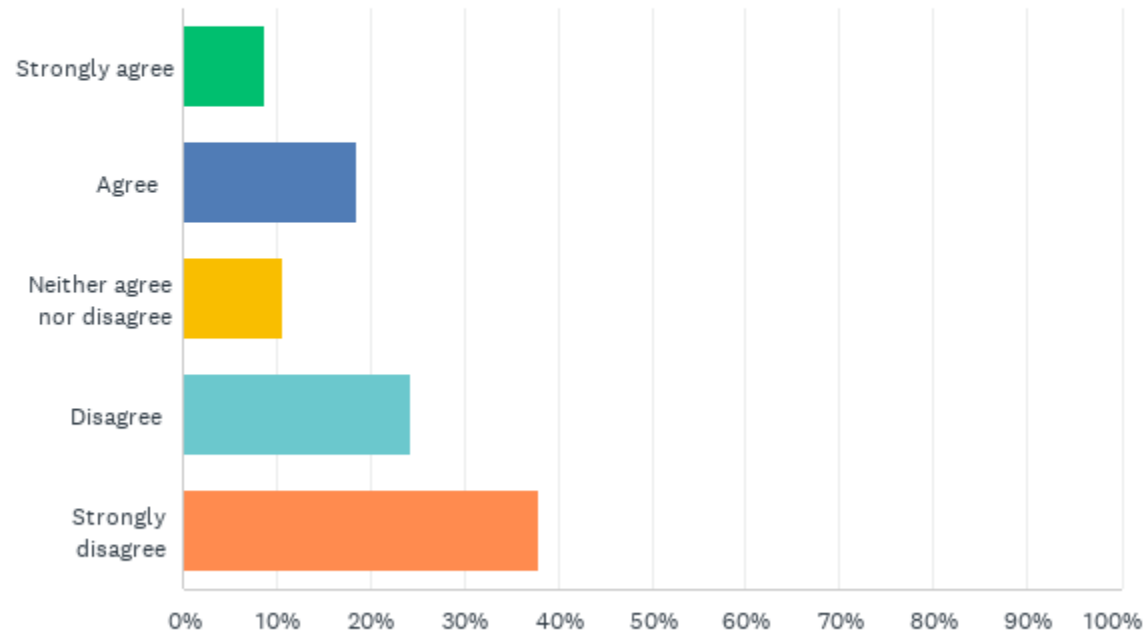
Couldn't prescription renewed, wait times, case managers not helping find housing, no one understood I needed help, unhelpful staff, HIPAA, unhealthy environments, lack of coordination, short hospital stays, inappropriate discharges,

Q7 Please rate this sentence: You or your family member/friend received helpful information from the attorneys or county throughout the legal and commitment process.



Complaints about attorneys not returning calls, not talking to families, attorneys not knowing the mental health system

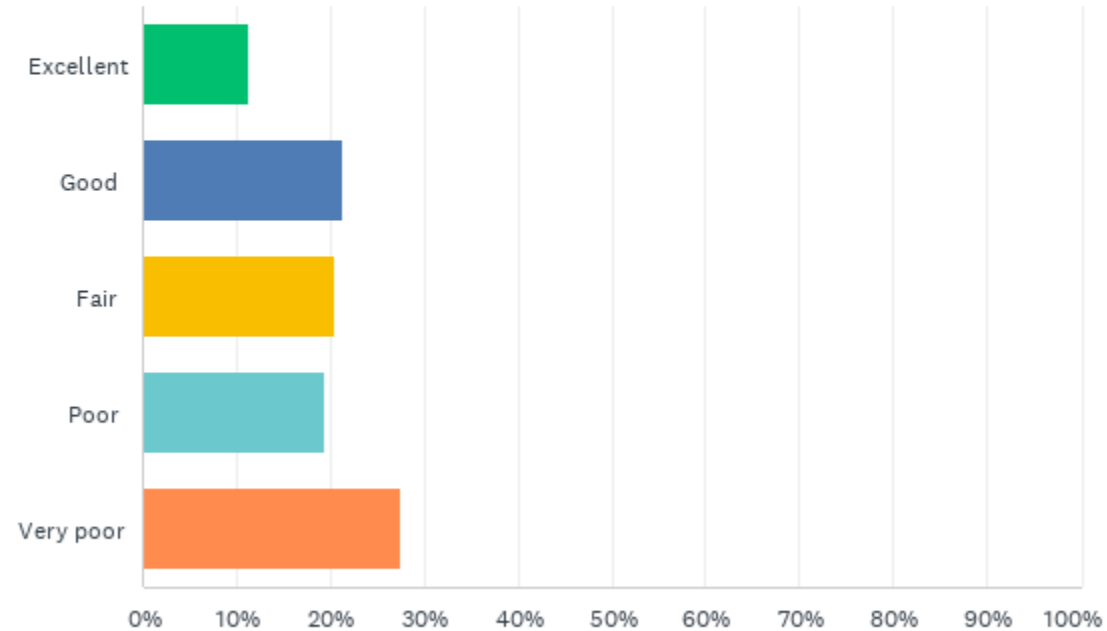
Q8 Please rate this sentence. You as a family member/friend were able to find information and resources about the mental health system that you needed prior to the commitment.



It was so hard to get loved one committed, self-investigation



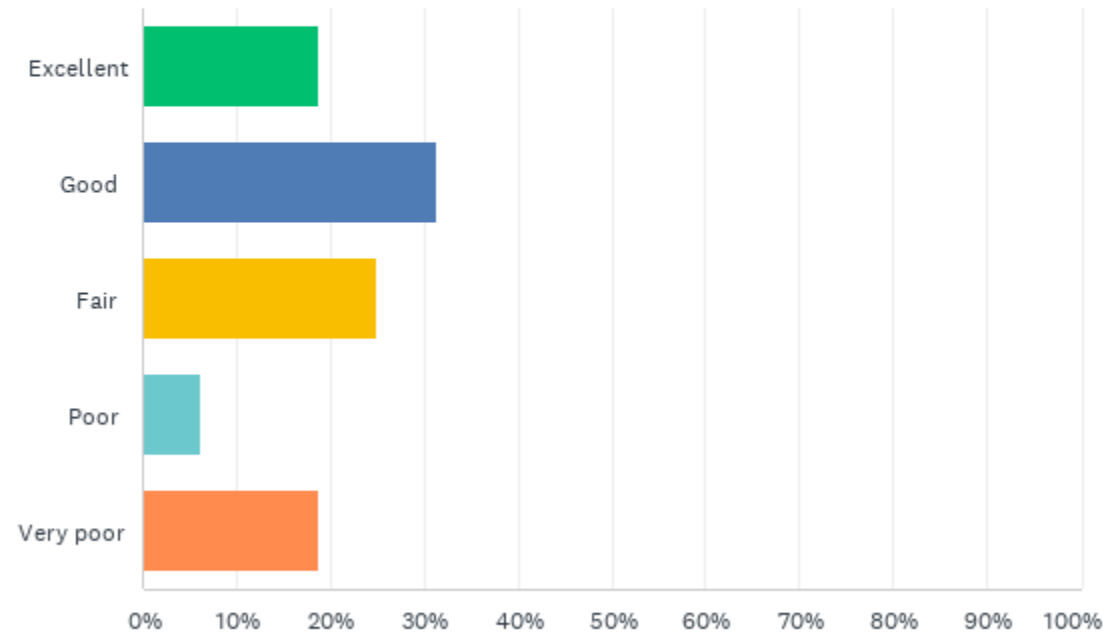
Q9 Please rate your experience with you or your family member/friend receiving treatment at FMHP.



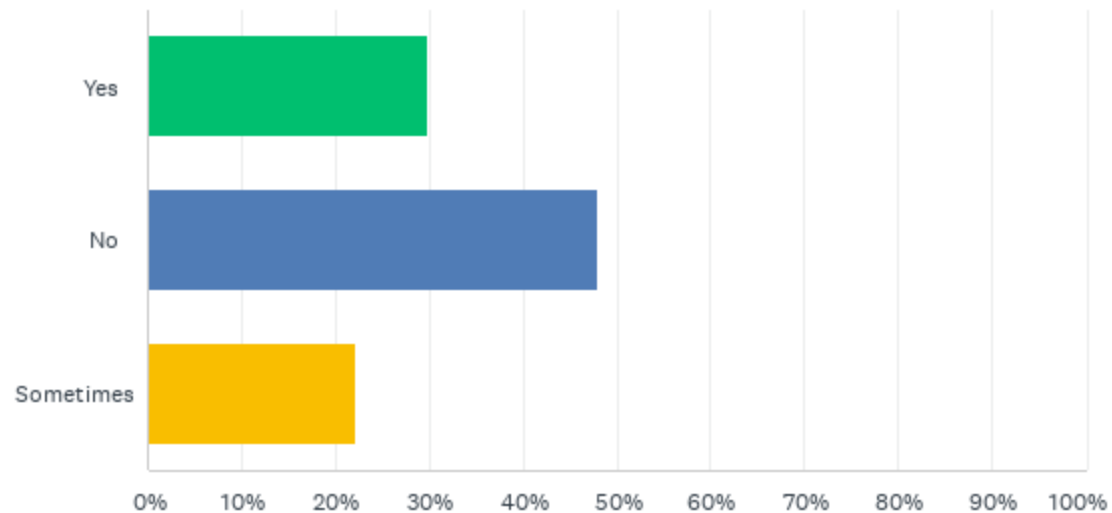
Complaints about staff being rude or not listening, need more intensive treatment and trauma focused, some stated it had gotten better lately

## Family Member

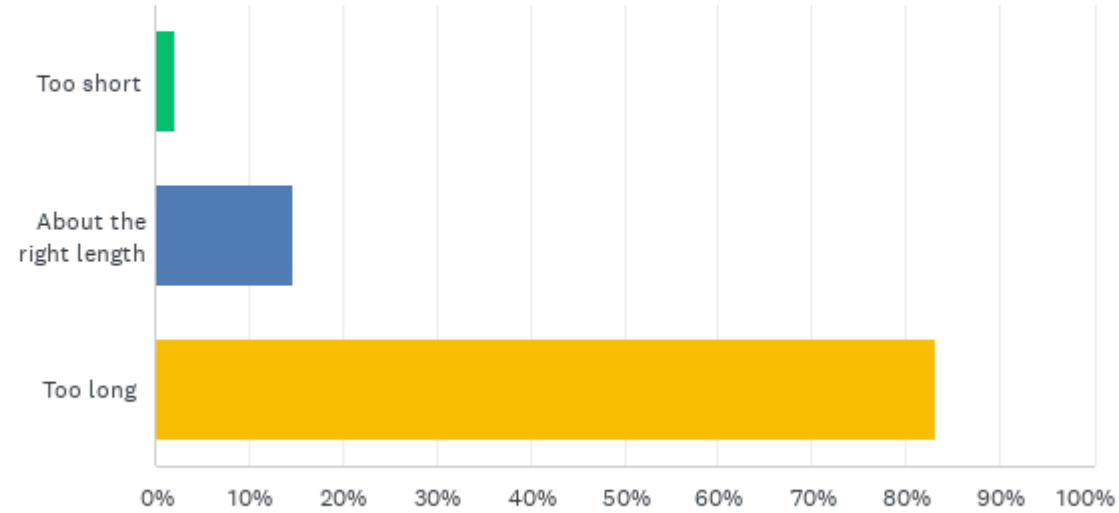
Q9 Please rate your experience with you or your family member/friend receiving treatment at FMHP.



Q10 For family members/friends: Do/Did you feel included in the treatment and care plans for your family member/friend?



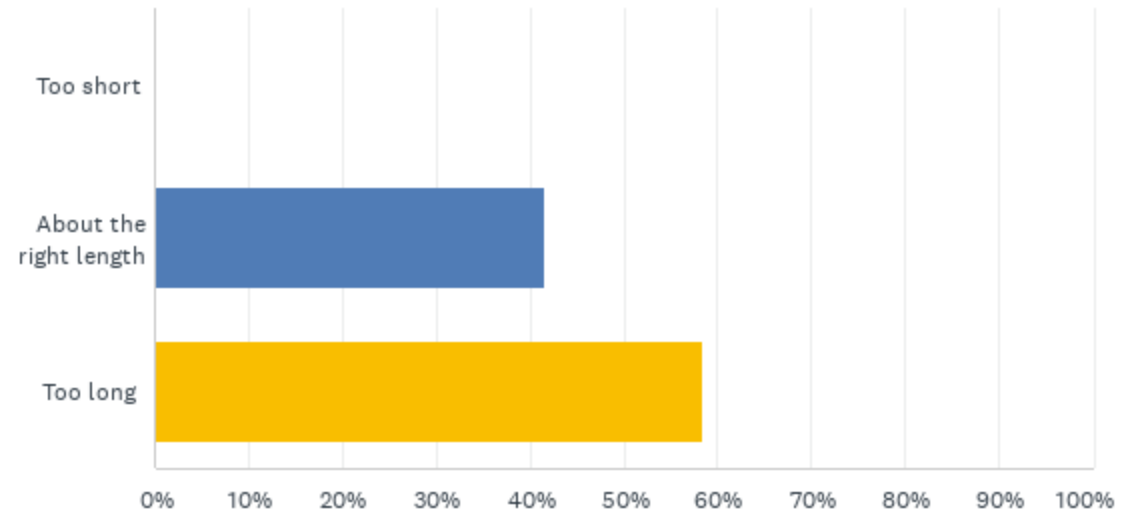
### Q11 Please evaluate the length of stay at FMHP.



Difference in comments between patients and family members

## Family Members

Q11 Please evaluate the length of stay at FMHP.



Q12 What barriers did you or your family member/friend face while trying to be discharged from FMHP?



A word cloud of responses to the question. The words are in various shades of blue and teal. The most prominent words are 'time', 'long', 'treatment', 'program', 'going', 'years', 'staff', 'patients', 'need', 'never', 'meds', 'srb', 'group', 'home', 'yet', 'back', 'move', 'filled', 'discharged', 'None', 'know', and 'N'. The words are arranged in a somewhat circular pattern.

It was simply hard to go through the steps to leave, treatment isn't intensive enough, SRB and staff

Q13 What was your experience like with the special review board?

treatment none denied experience know hearing years said  
discharge give fair filled go one good time never okay n  
srb board special review board seem team yet long

Not fair, waste of time, biased, doesn't listen to team,  
A few positive remarks

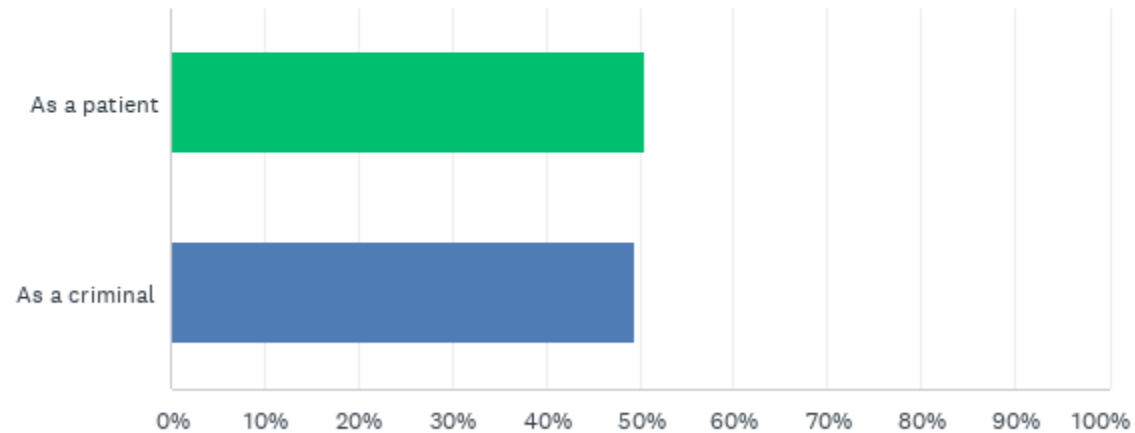
Q14 What services, supports, treatment did you or your family member/friend need in order to be discharged to the community from FMHP?

filled work go therapy groups team need programming  
group home none n team support yet making support  
still treatment

Stabilized on medications, group homes, sober support groups, ACT team, psychiatrist, housing, job, therapy



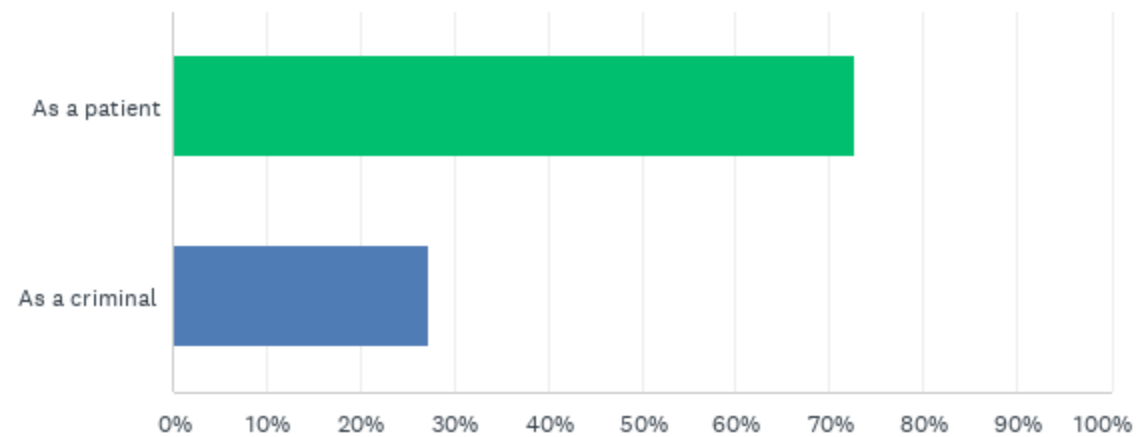
Q15 Throughout the commitment process and the treatment at FMHP how were you or your family member or friend treated?



Treated with suspicion, at first a criminal then a patient, depended on the staff person

## Family Members

Q15 Throughout the commitment process and the treatment at FMHP how were you or your family member or friend treated?



Q16 Please share any other thoughts about your experience with the mental health system, commitment process, treatment at FMHP, and the discharge process.

mental health system everything many believe care hard dangerous improved community us  
one nothing think love work want make now filled back long process  
good also years n people stay patients experience  
treatment discharge need live staff yet feel keep time way  
system understanding commitment hospital never wrong takes able program found  
helping step right length time St Peter

I have lost all hope of leaving, should have left already, I have learned a lot, I want a voice in my treatment, I'm stuck, discharge needs to be a more impartial review