Welcome Everyone

Presenter audio is muted until the presentation begins

If you are using your computer speakers and have trouble hearing the volume during the presentation, we recommend participating with a telephone line.

Attendee microphones are muted upon entry.

Teleconference call information is available in the Event info section
SUD Reform WebEx
11:30am-12:30pm

Presenters Today:
Behavioral Health Division

Teleconference call information is available in the Event info section of the WebEx.
How to participate today

• **For technical difficulties** please send your comments to “Jacob Owens” by selecting his name from the drop down menu in the Q&A section.

• **Questions/Comments:** Utilize the Q & A feature

• **Polling:** Polling feature will be used to gather live feedback

• **Questions for today:** [YourOpinionMatters.DHS@state.mn.us](mailto:YourOpinionMatters.DHS@state.mn.us) and put “Stakeholder Engagement” in the subject line.
  
  ➢ Submit questions or comments following the WebEx

  ➢ Request a presentation about SUD reform (e.g. regional provider meetings, provider/county meetings, etc.)

  ➢ Provide suggestions for future WebEx topics
Behavioral Health Division: SUD Team Intros
Today’s Agenda

• Reform Updates
• Recovery Month News
• Current Provider Successes
• Q & A
• Transitioning Through Implementation
• Wrap up
Reform Updates

Amelia Fink | Clinical Services
Reform Updates

• Assurance statements are still in process, we will provide updates as they come.

• Please note that even as eligible vendors become enrolled to provide the new services, they can only be attained through the Rule 25 portal. The systems work to allow direct access via a comprehensive assessment is also in progress and we will keep you updated.

• Thank you for your patience.
Recovery Month News

Brytanie Mertes | Legislative and Communications
Celebrate Recovery Month

- Recovery Month celebrates individuals living their lives in recovery and recognizes the dedicated workers who provide the prevention, treatment, and recovery support services that make it possible.

- The Recovery Month theme from the Substance Abuse and Mental Health Services Administration focuses on urban communities, health care providers, members of the media, and policymakers, highlighting the various entities that support recovery within our society.
Celebrate Recovery Month

• Please join DHS and Minnesota Recovery Community Organizations to celebrate Recovery Month in September!

• [CLICK HERE FOR RECOVERY MONTH FLIER](#)

• **Save a Life: Safe use of Naloxone to reverse opioid overdose training**
  
  • Friday, September 7, 2018. Rotating 1/2 hr trainings, 8:30 a.m. – 12:30 p.m.
  
  • Elmer L. Andersen Human Services Building, second floor, 540 Cedar Street, St. Paul, MN
Recovery Community Organizations

Minnesota Alternatives

• Recovery Has Talent (Share Music and Poetry): September 28, 5:00 p.m. to 8:00 p.m.;
  7766 Hwy 65 NE Spring Lake Park MN 55432. Call Susie Pierce at 763-316-6682 for more information.

Minnesota Recovery Connection

• 1. Spirituality Breakfast with Keynote Speaker Deborah Jiang-Stein (Minneapolis):
   • September 7, 7:30 to 9:00 a.m.

• 2. Walk for Recovery (Minneapolis): September 15, 9:00 a.m. to 1:00 p.m.

• 3. Rally (Caps) for Recovery: Recovery Month Twins Game: September 25, 7:15 to 10:00 p.m.

Recovery is Happening

• 1. Recovery's Got Talent Grand Finale (Rochester): September 7, 6:30 p.m. to 10:00 p.m.

• 2. We Won't Stay Silent 10k/5K Run (Rochester): September 15, 8:00 a.m. to 1:00 p.m.
BHD/MCO Joint SUD WebEx

Behavioral Health Division and the Managed Care Organization group will have a joint SUD Reform WebEx on:

• **October 4th, 11:30am-1:00pm** *(Link to register in e-memo)*

• **Topic:** Managed Care Delivery of SUD Reform services for MA
County and Provider Collaboration

Diane Hulzebos, SUD Reform County Liaison
Stearns County invited all known area SUD providers to several open forums.

- **#1 - Baseline setting** - education only to get the most current information and consistent understanding.

- **#2 - Information update**
  - Clarification and new questions requiring more thorough answers
  - Beginning discussion about who might be providing what service.

- **#3 - Interactive meeting – What services will be available?**
  - Large white board sheets with name of a separate service listed at the top. Providers wrote their name on each sheet/service they were intending to provide). Comfort with the indication that the full array of services should be available in our community.
  - Push to assure MA eligibility and enrollment as a fiscally responsible collaboration effort and best assurance of payment. Several providers expressed intention to take steps to assure individuals would be provided some support in the eligibility/enrollment process.
  - Providers shared ideas and tips with each other; best forum we had!
• Parallel Process - next step is to meet with all interested providers individually to develop our relationship with all of our providers and open the communication. Things we will discuss at these meetings include:

  • Review of what services the provider plans to provide (including services required under 245G)
  • What services the county plans to provide? (at this point Stearns is only considering tx service coordination)
  • Discuss ways to coordinate and minimize confusion.
  • How do we help individuals decide if they need/want a Rule 25 assessment or a comprehensive assessment?

    • Could potentially result in very few Rule 25’s being requested and provided.
    • Identify and/or develop clear understanding of Rule 25 and Direct Access “Portals”.
    • Non-traditional setting comprehensive assessments- e.g. jail. Currently Rule 25 assessments are provided in Jail settings. In the absence of Rule 25 – how will providers improve business ‘reach out’ to incarcerated clients or those for whom the county is no longer responsible for providing assessment?
• Created timeline starting in January 2018 through June 2020 – framework/roadmap for what needs to be done

• Provider meetings – difficult to tell how prepared they are
  • Intentions were to educate and start the conversation about reform and what that will look like locally.
  • Decided to have individualized meetings with each provider, going forward.
• Parallel process - early decision - Individuals on MA can go directly to a provider for the CA

• Meeting with our financial workers – how to engage providers to get people enrolled in MA
  • Placing MN Sure Navigators in provider agencies
  • Utilizing HIPAA and 42 CFR compliant communications platform for application process from remote location (provider agency)

• Withdrawal Management – learned more about this and how to approach our local detox about making the transition
  • Staffing patterns currently – what’s needed to pursue WM?
  • ZVHC is currently a CCBHC – pursuing 1115 Waiver?

• Huge undertaking in terms of educating stakeholders and community at large

• Adult Detention Center – last area to roll out Direct Access – more stakeholders involved and logistically more difficult
Hennepin County:

• Currently works with 83 licensed addiction treatment providers located within our county, as well as many programs outside of Hennepin County borders

• hosts provider meetings on the 3rd Wednesday of every month at 1800 Chicago Avenue, Minneapolis

  - Provider meetings are intended to inform and educate providers on relevant issues affecting their programs, and allow programs to provide updates and ask questions

  - Representatives from DHS, Hennepin County, and the MARRCH association attend these meetings
Recent efforts have focused on:

- SUD Reform & 245G
- The 1115 Waiver Demonstration Project & RFP
- Withdrawal Management Reform (245F)
- DHS stakeholder engagement efforts
• We typically have approximately 20 programs represented each month. Attendance is encouraged to stay informed and develop a common understanding of complex issues

• Hennepin County recognizes that we have geographical advantages that other counties may not- in terms of attracting program, state and other representatives to our meetings
Transitioning Through Implementation
Minnesota Provider Screening and Enrollment (MPSE) Portal

Provider Training | Member and Provider Services
What is MPSE?

• Secure online application
• Allows providers to easily manage and maintain their provider records
MPSE benefits

• Access using secure MN–ITS account

• Manage and assign security access for your staff

• View, manage and control all records under the same FEIN or Social Security number under one portfolio account

• Enter your own data online

• Monitor online requests

• Provider Call Center, 651-431-2700

• Toll-free line, 800-366-5411
Who to contact and why

Behavioral Health Division: General Line: 651-431-2460

Counties: Diane Hulzebos, diane.Hulzebos@state.mn.us

Children’s Residential facilities: Jeff Hunsberger, Jeffrey.Hunsberger@state.mn.us

Out of State and Free standing: Amelia Fink, amelia.fink@state.mn.us

Recovery Community Organization/Residential withdrawal management: Dana Nelson, Dana.nelson@state.mn.us

OTPs: Rick Moldenhauer, Richard.Moldenhauer@state.mn.us

Individually enrolled SUD providers: Jeff Hunsberger, Jeffrey.Hunsberger@state.mn.us

Tribal Programs: Shawnee Hunt, Shawnee.hunt@state.mn.us

Managed Care Organization: Lucas Peterson, lucas.Peterson@state.mn.us

DAANES: Angie McNeil-Olson, angela.mcneil-olson@state.mn.us
Who to contact and why

**Licensing:**

*When to contact:* existing or new 245G programs regarding licensing requirements, and treatment services

*Contact:* 651-431-6500 (general licensing number)

**Provider Enrollment Call Center:**

*When to contact:* To enroll as a new vendor, track the status of their enrollment, or update their provider record, questions on enrollment documents or how to complete.

*Contact:* 651-431-2700, Toll-free line, 800-366-5411

**National Plan & Provider Enumeration System:**

*When to contact:* Where to get the NPI Application- see bottom of the page under Resources NPI will be required for a Recovery Community organization, new SUD Treatment programs and individually enrolled providers

*Contact:* https://nppes.cms.hhs.gov/#/
Questions and Answer Section

(Presenter Line will be muted while questions are coming in)
Ways to Stay Informed

• Visit our website to:
  • Subscribe for email updates (e-Memo) to receive updates from the Behavioral Health Division on SUD
  • Learn more about substance use disorder policies and procedures, initiatives, workgroups, training and conferences, grant announcements, access forms and more

Look for our “Friday’s Digest” e-Memo!

• We want to hear from you about YOUR substance use disorder system. Send input to: YourOpinionMatters.DHS@state.mn.us
Next SUD Reform WebEx: October 4th
Thank you for joining us
Behavioral Health Division