Welcome Everyone

Presenter audio is muted until the presentation begins.

If you are using your computer speakers and have trouble hearing the volume during the presentation, we recommend participating with a telephone line.

Attendee microphones are muted upon entry.

Teleconference call information is available in the Event info section.
Stakeholder Engagement Update WebEx
11:30-12:30

Presenters Today: Brytanie Mertes, Trevor Urman, Amelia Fink
Substance Use Disorder Section, Behavioral Health Division
How to participate today

• **For technical difficulties** please send your comments to “Jacob Owens” by selecting his name from the drop down menu in the Q&A section.

• **Questions/Comments:** Utilize the Q & A feature

• **Polling:** Polling feature will be used to gather live feedback

• **Questions for today:** [YourOpinionMatters.DHS@state.mn.us](mailto:YourOpinionMatters.DHS@state.mn.us) and put “Stakeholder Engagement” in the subject line.

  ➢ Submit questions or comments following the WebEx

  ➢ Request a presentation about SUD reform (e.g. regional provider meetings, provider/county meetings, etc.)

  ➢ Provide suggestions for future WebEx topics
Behavioral Health Division: SUD Team Intros
Today’s Agenda

• Stakeholder Engagement Overview

• Update on Topics:
  • Primary Prevention
  • Problem Gambling
  • Clinical Services

• Next Steps

• Thank yous
Stakeholder Engagement Overview

Brytanie Mertes | Legislative and Communications
Ongoing Stakeholder Engagement

• **2013** Legislative Report: Minnesota Model of Care for Substance Use Disorder

• **2015**-Fall 2015 ADAD Listening Sessions

• **2016** [Minnesota’s Plan for the Prevention, Treatment and Recovery of Addiction report](#) was developed with stakeholder engagement input from:
  
  ❖ Core and fiscal stakeholder workgroups that were convened in 2016.
  
  ❖ The core workgroup incorporated and built on the recommendations of the 2013 Legislative Report: Minnesota's Model of Care for Substance use Disorder and the input collected in the fall 2015 ADAD listening sessions.

• **2017**-Fall of 2017, DHS held six “Connections: Community Listening Events” across Minnesota.
2018 Stakeholder Engagement Process

• Through communication outlets we requested preference of how stakeholders would like to participate in the process.

• Results:
  • 82% of attendees requested a “series of web-based meetings (via WebEx) for participants to engage in.”
  • WebEx stakeholder engagement will allow the Division to obtain stakeholder input from a broad audience.
  • Participants can join the WebExs based on availability and there is not an expectation that the same participants will be at each WebEx.
2018 Stakeholder Engagement Timeline

- July 12: Announce Stakeholder Engagement Plan
- July 12th-July 27th: Stakeholder Engagement Feedback Window
- August-September: Stakeholder Engagement Topic WebEx's
- October-November: Listening/Presenting Sessions on Policy Recommendations
Stakeholder Engagement Feedback Window

• **July 12th- July 27th**- Submitted questions, comments, considerations on policy recommendations to [youropinionmatters.dhs@state.mn.us](mailto:youropinionmatters.dhs@state.mn.us).

• Communications were sent out with links to the previous policy report and documents to utilize when inputting feedback.
August 6th-September 7th-

Topic specific WebExs were held to gather feedback on previous policy recommendations, discuss documents with draft language not yet proposed, and provide opportunities to hear suggestions on these topics.
Convened Sub-workgroups

Rationale:

• These groups pertained to the subject categories in the 2016 Report and specifically the recommendations that were not already passed legislatively.

• Leads were assigned and then facilitated topic specific WebEx presentations that incorporated feedback from: youropinionsmatters.dhs@state.mn.us, Stakeholder Feedback window, and subject matter expertise.
Two Stakeholder Engagement “Updates”

August-September
Stakeholder
Engagement Topic
WebEx’s

Thursday, August 23rd 11:30am-12:30pm

Thursday, September 13th 11:30-12:30pm
How did we engage in the conversation?

• Gathered and shared feedback from the Reform Concepts grid that was previously sent out.
• Incorporated polling questions, surveys, chat features
• Had opportunities for additional comments and questions within the WebEx time regarding the topics
• Included live feedback over the phone by individuals who volunteered to share prior to the WebEx
• Held in-person meetings as well- county ITV (Diane Hulzebos), American Indian Advisory Council (Brian Zirbes, Don Moore)
Attendee Participation Data

• **Location:** Large variety of participation from all around the state- White Earth, Granite Falls, Mankato, Duluth, Bemidji, Minneapolis, Rochester, Willmar, Ely, Park Rapids, Two Harbors, Pine City, Madison, Sandstone, Brainerd, Blue Earth, Anoka, Long Prairie, East Grand Forks, Aitkin, Loretto, Crookston, Fargo, Fridley, Windom, Milaca, Cambridge, Ostego, Bloomington and more

• **Attendee Representation includes:** Education/Prevention Specialists, LSW, Chief Compliance Officers, Medical Directors, Program Managers, Counselors, LPCC, LADC, Behavioral Health Supervisors, Clinical Supervisor, Social Workers, Coalition Members, School affiliates, Billing & Coding Specialists, Rule 25 Assessors, University professors and students.
Primary Prevention Sub-Workgroup

• Behavioral Health Division lead: Phyllis Bengtson, Primary Prevention Policy Lead

• WebEx topic meeting dates and times:
  
  • **Planning & Implementation (P&I) Grants:**
    
    Tuesday, August 7th 12:00pm-1:00pm-Phyllis Bengtson

  • **Strategic Prevention Framework Partnerships for Success Grant (SPF-PFS):**
    
    Thursday, August 9th 10:00am-11:00am- Darren Reed

  • **Regional Prevention Coordinators (RPC’s), Minnesota Prevention Resource Center (MPRC), State Epidemiological Outcomes Workgroup (SEOW):**
    
    Tuesday, August 14th 11am-12:00pm- Phyllis Bengtson

  • **Strategic Prevention Framework for Prescription Drugs (SPF Rx):**
    
    Thursday, August 16th 12:00pm-1:00pm- Darren Reed
• **Prevention planning and implementation.** Expand the Prevention Planning and Implementation Program, which focuses on environmental strategies and has demonstrated positive outcomes and improved health.

• **More RPCs.** Increase the number of Regional Prevention Coordinators (RPCs), which provide training and technical assistance on substance use prevention. Currently, the state is divided into seven large geographical areas covered by RPCs. Increased investment in this program would allow each RPC to have a smaller geographical area and permit more concentrated efforts.

• **In support**

• **In Support**
What we learned

It would be a benefit to provide more awareness of Primary Prevention efforts across Minnesota including community initiatives, opportunities, and funding options such as grants. (Primary Prevention E-memo)

There is interest from many about what primary prevention services are being provided

There is great support from those that have attended the Primary Prevention Web-Exs for increased funding for:

- More Planning and Implementation (P&I) grants
- More Regional Prevention Coordinators (RPCs) so each can have a smaller geographical area to cover and more communities can receive services
• Behavioral Health Division lead: Trevor Urman, Prevention and Problem Gambling Section

• WebEx meeting dates and times:
  • August 29th 11:30am-12:30pm
  • September 4th 10:30am-11:30am
2016 Policy Recommendations Revisited

A. Cross Addiction Education-
Support increased education regarding the risks of cross-addiction when treating gambling disorder or substance use disorder. Support increased cross-referral, integrated treatment services and continuing care when providing services to individuals with gambling and substance use disorder.

Had the most conversation around

B. Ensure Best Practices-
Work with stakeholders to enhance the current requirements to ensure the use of best practices and person-centered recovery-driven outcomes.

In support

Conversation around current problem gambling requirements
C. Telehealth-

Support increased use of telehealth to expand access to problem gambling treatment. Increase awareness of telehealth technical assistance opportunities and the availability of teleconferencing services.

D. Research-

Establish and develop research to provide data-driven decision-making.

Conversations around current survey
Problem Gambling Overview

• Providers of PG Treatment Services
• Northstar Problem Gambling Alliance
• Russell Herder Marketing
• Morneau Shepell Statewide Helpline
• Prevalence Survey [mn.gov/dhs/gamblingsurvey](mn.gov/dhs/gamblingsurvey)
• Current Problem Gambling Legislative Proposals
  • Cross addiction education, best practices, telehealth, and research
Re-Organization of the Behavior Health Division

• From Merger
• To new name
• To re-organization
• To Integration
What we learned

• Problem Gambling e-memo and increased communications

• Engaged in conversations about how to find solutions to barriers, possible funding opportunities

• Had conversations and requested suggestions about how we can incorporate the discussion of problem gambling disorders when talking about co-occurring disorders and treatment settings.

• Sparked more discussion on how to provide service coordination and peer supports for individuals and families in treatment and recovery of problem gambling
Clinical WebEx schedule

Behavioral Health Division Lead: Amelia Fink-Clinical Services

- WebEx topic meetings, dates and times:
  - **Workforce and Withdrawal Management: COMPLETED**
    - Monday, August 6th 11:30am-12:30pm
  - **Opioids and OTP’s: COMPLETED**
    - Thursday, August 30th 12:30pm-1:30pm
  - **Cultural Recommendations and Additional Topics: COMPLETED**
    - Tuesday, September 4th 1:30pm-2:30pm
  - **245G Recommendations: COMPLETED**
    - Wednesday, September 5th 11:30am-12:30pm
Opioids and Opioid Treatment Programs

• Rick Moldenhauer presented

• Items discussed came from Minnesota’s Plan for the Prevention, Treatment and Recovery of Addiction (Reform Concepts grid), and documents OTP Program enhancements and OTP unbundle bill language
Topics Discussed

1. Per Diem Reimbursement
2. Prescription Monitoring Program
3. Drug Testing
4. Enhancement in take out criteria
5. Counselor to client ratio
6. System Support of clients on Medication Assisted Therapy (MAT)
Feedback Themes

Opioids and Opioid Treatment Programs

• Think about the workforce shortage when looking at changing the staff ratio

• Think about financial implications to OTPs regarding increased drug testing

• Whatever changes are being proposed, consider an implementation timeline so providers can work up the capacity to meet the requirements
2016 Policy Recommendations Revisited

Cultural Recommendations

• Presented by Amelia Fink and Jeff Hunsberger

• Shared feedback from Reform Concepts grid and from meetings with the American Indian Advisory Council facilitated by Don Moore and Brian Zirbes
American Indian Advisory Council Feedback

• Recruitment and retention through Upper Midwest Indian Council on Addictive Disorders (UMICAD) of alcohol and drug counselors

• Keeping rule 25 to help in maintain ability to conduct assessments in light of attrition rates

• Provide leadership to help develop a road map towards certification with UMICAD, curriculum development and scholarships were mentioned as some counselors were unable to pay the $100.00 fee towards initial certification and ongoing recertification.

• Build a roadmap to allow cultural practices, including healing ceremonies as a billable service.
• Research the possibility of bringing back the prevention training with UMICAD. Continued prevention funding with peer support.

• More support in curriculum development and provide more definition and function in the current concept of ‘treatment coordination’.

• Background checks was also discussed Federal vs. State and how people cannot enter into the Substance Use Disorder field because of a past Felony conviction.
Topics Discussed

1. Modify the enhanced rate requirements
2. Stakeholder engagement
3. Funding for culturally specific providers
4. Decrease disparities in outcomes
5. Develop standards with stakeholders
6. Prevention funding for underserved communities
2016 Policy Recommendations

Additional Topics

1. Insurance plan coverage

2. Rule 25 assessment for individuals with DWI offense.

3. Improvement in the relationships that DHS and its licensors have with the stakeholders.
245G

• Presented by Brian Zirbes and Paula Halverson

• Shared proposed changes and rationale for changes based on information provided in the Reform Concept grid, Small Policy Changes to 245G and Technical Fixes with Bill Language document, and 245G proposed language documents
Themes

- Major success: Minnesota’s Plan for the Prevention, Treatment and Recovery of Addiction items in 2016 policy recommendations that are completed or in process include: Direct Access/comprehensive assessment, withdrawal management, direct reimbursement, peer support and treatment coordination.

- Concern with documentation of a treatment service within 24 hours of the service that this would overburden counselors and that this may not be possible when it comes to providers who dictate their notes.

- Language changes to be more in line with client-centered language

- Group size requirements: no proposed changes this year have been identified
What we learned

• We have a committed group of partners and providers that are committed to ongoing collaboration with us.

• Stakeholder engagement when developing policy prevents decisions from being made in a vacuum...we do things better together.
Stakeholder Engagement Q and A

Please submit questions/comments pertaining to the Stakeholder Engagement process and update

(Presenter Line will be muted while questions are coming in)
Where do we go next with policy recommendations

1. Incorporate Feedback and Draft the 2018 Policy
   Recommendations Report

2. Presenting/Listening Sessions- October through November

3. Internal Routing and Approval Process for 2019 Legislative Session Policy Recommendations
Presenting/Listening Sessions:

Audience: open to all who want to attend

How we will communicate when further details are finalized:

• E-memo
• Website posting
• We will communicate locations, times, dates once they are finalized
Our Road Ahead….

2019 Legislative Session

2016 Policy Recommendations + 2017 Listening Sessions Data

July 12 Announce Stakeholder Engagement Plan

July 12th-July27th Stakeholder Engagement Feedback Window

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Thank you for your participation

• Much of this feedback is not new, not easily solved, nor are there short-term fixes. However, efforts are ongoing and need to be focused on real, long-term solutions that meet the needs of counties and tribes, providers and individuals and their loved ones in need of services.

• The Behavioral Health Division thanks you for your continued participation in this process.
Ways to Stay Informed

• Visit our website to:
  • Subscribe for email updates (e-Memo) to receive updates from the Behavioral Health Division on SUD
  • Learn more about substance use disorder policies and procedures, initiatives, workgroups, training and conferences, grant announcements, access forms and more

Look for our “Friday’s Digest” e-Memo!

• We want to hear from you about YOUR substance use disorder system. Send input to: YourOpinionMatters.DHS@state.mn.us
Thank you for joining us
Behavioral Health Division