

Medical Assistance or MinnesotaCare Discrepancy Notice

Frequently Asked Questions for Enrollees

State legislation requires the Department of Human Services (DHS) to review public program enrollee eligibility using electronic data sources to identify individuals who may not be in the correct public program.

If you or members of your family are enrolled in Medical Assistance or MinnesotaCare, DHS will review this public program eligibility in between renewal periods. DHS will send you a discrepancy notice if information received from a data source indicates eligibility for a different program for an individual on your case.

If you receive a discrepancy notice, you will need to contact your servicing agency to provide certain eligibility information on your case to resolve the discrepancy. Please see the chart for frequently asked questions about this process.

Question	Answer
Why did I get a discrepancy notice?	DHS received electronic information that indicates there may be a change in your current public program eligibility.
I got a discrepancy notice; what should I do?	You will need to review the information on the discrepancy notice and contact your servicing agency before the due date to resolve your discrepancy.
How do I resolve my discrepancy?	<p>You will need to confirm the information on your discrepancy notice or report changes to your case. This can be done by:</p> <ul style="list-style-type: none"> • Returning the optional Discrepancy Response form provided with your notice <p>OR</p> <ul style="list-style-type: none"> • Contacting your servicing agency by phone, in person or by mail
Do I need to submit supporting documents?	You do not need to provide supporting documents to resolve your discrepancy. However, if you are reporting any changes to your case, supporting documents may be needed to process the changes.
How long do I have to resolve the discrepancy?	You have 30 days from the date on your discrepancy notice.
What happens if I don't respond?	You will receive a closing notice stating you will lose your eligibility for Minnesota Health Care Programs the following month if you do not respond immediately.
I received a Medical Assistance or MinnesotaCare Closing Notice for Unresolved Discrepancy; what does that mean?	You did not resolve your discrepancy by the due date, and action was taken to close your coverage as of the first day of the following month. You must contact your servicing agency immediately to resolve your discrepancy.
I need more time to resolve my discrepancy.	If you need more time to get the information to resolve your discrepancy, you may request an extension by contacting your servicing agency listed on the discrepancy notice by phone, in person or by mail.
I didn't respond by the due date to resolve my discrepancy and my coverage was closed; what do I do now?	Contact your servicing agency listed on your discrepancy notice to resolve the outstanding discrepancy and report any changes. You may need to reapply. There may be a gap in your coverage.

<p>I received a notice telling me I am eligible for a “qualified health plan without financial assistance.” What does that mean?</p>	<p>You had an income discrepancy that you did not resolve by the due date, and you were determined eligible to purchase a plan on MNSure.org at full cost. You must contact either:</p> <ul style="list-style-type: none"> • MNSure to select a plan • Your servicing agency to resolve your discrepancy
<p>I lost my discrepancy notice; who should I contact?</p>	<ul style="list-style-type: none"> • Anyone with current Medical Assistance coverage or anyone who lost Medical Assistance coverage due to a discrepancy, must contact their county agency. • Anyone with current MinnesotaCare coverage or anyone who lost MinnesotaCare coverage due to a discrepancy, must contact MinnesotaCare Operations at 651-297-3862.
<p>I received a discrepancy notice, but nothing has changed.</p>	<p>Contact your servicing agency listed on your discrepancy notice and provide an explanation to resolve the discrepancy. If you do not respond, you may lose public program eligibility.</p>
<p>How many times will there be a review for a discrepancy on my case?</p>	<p>Your case will be reviewed once per year in between renewals to confirm you are in the correct public program.</p>
<p>Is the discrepancy notice another renewal on my case?</p>	<p>No, this is a separate process from the renewal. If you receive a renewal form, you will still need to complete the renewal process to have your eligibility redetermined.</p>