Family Child Care Task Force
Duty #8 Workgroup
Recommendations
Members

- Hollee Saville
- JoAnn Smith
- Julie Seydel
- Rep. Lisa Demuth
- Cyndi Cunningham
- Barb Wagner
Duty #8

Consider methods to improve access to and understanding of the rules and statutes governing family child care providers.
Family Child Care
Rules & Statutes

- Rule 9502
- Chapter 245A
- 245C
- 626.556
Recommendations for Legislative Action
Reintroduce ombudsperson bill next session
- Position should be independent and not be in DHS
- Providers’ current relationship and progress with DHS should continue

The “Ask DHS” form on DHS website needs to be anonymous and should not require providers to list their licensor.

Codify rule into statute or vice versa so that everything is in one place.

Update the book of family child care rules and statutes in a timely manner and only sell updated copies.
Recommendations for DHS
Communication

- Communication about rules, statutes, and state/federal regulations and any changes to them should (at least) come from DHS. Continue the implementation plans.
- Offer both paper and electronic options to ensure everyone receives the info (allow providers to opt-in to paperless delivery or opt-in to printed delivery).
- Offer forms and info in multiple (most common) languages.
- Maintain an accurate list of every family child care provider with an email address.
- Send a postcard mailing from DHS to existing providers with the most critical/commonly requested info.
Provider Involvement

- Add family child care providers to the implementation plan group.
- Offer meetings with stakeholders about any proposed legislation before the legislative session begins (no last-minute bill introductions). Inform all providers about these meetings.
- Update the “Guide to Becoming a Licensed Family Child Care Provider” to reflect legislative changes in the last few years. Include a few providers, licensors, and DHS in annual review.
Rules & Statutes

- Make the “Ask DHS” form on DHS website anonymous and not require providers to list their licensor.
  - Add a search function to form (like a typical support page) for common topics and link to rule/statute or previous answers given by DHS.

- Summarize each section of rule and statute in one place (possibly use the guide as a starting point) for existing providers. Info should be in plain language: clear, understandable, and as brief as possible. Empower providers to go through the steps.
Recommendations for Counties
Counties

- Forward communications from DHS and share county-specific info with providers.
- Place links to DHS forms and info to ensure it is up-to-date and to save time.
- Maintain an accurate list of every family child care provider in the county with an email address.
- Possibly add a pop-up on the county “child care provider” page if there are any updates to rules, statutes, or forms.
Recommendations for Providers
Providers

- Providers need to be involved in family child care meetings, plans, hearings, etc.
Top Recommendations
The Duty #8 Workgroup requests that the Family Child Care Task Force supports all of these recommendations.
Any questions?