

Lead Investigative Agency (LIA) Responsible for Response to Vulnerable Adult Maltreatment Referred by MAARC

- MDH or DHS are the LIA when the person or provider alleged responsible for maltreatment is related to the facility/program/service licensed by the Minnesota Department of Health (MDH), or Minnesota Department of Human Services (DHS).
- A MN County Adult Protective Services (APS) program is LIA if a facility, program, or service provider licensed by MDH or DHS is not alleged responsible for maltreatment.

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self-Neglect
Adult day care (Family or Corporate)	A planned program of activities designed to meet the health and social needs of persons with functional limitations age 18 years and older. Adult day care provides a variety of services to adults who need supervised care outside their residence during the day.	DHS - Licensing	DHS - Licensing
Adult Rehabilitative Mental Health Services (ARMHS)	County mental health services which are rehabilitative and enable the recipient to develop and enhance psychiatric stability, social competencies, personal and emotional adjustment, independent living, parenting skills, and community skills, when these abilities are impaired by the symptoms of mental illness.	County Adult Protection	County Adult Protection
Ambulance services	Transport of a person who requires medically necessary services before and during transport. Ambulance services include emergency and non-emergency services for advanced life support, basic life support, or scheduled life support. Eligible providers are licensed as a transportation service provider. (Provider types: hospitals; ICF/DD; managed care/pre-paid health plans; medical transportation; nursing facilities; Indian Health Services)	MDH	MDH

(Last revised: 7/16/2025)

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Ambulatory (outpatient) surgical center	A facility licensed and certified as an outpatient surgical center to provide surgical procedures which do not require overnight inpatient hospital care.	MDH	Not at Facility: County Adult Protection At Facility: MDH
Assertive Community Treatment Team (ACT)	An intensive, comprehensive, non-residential rehabilitative mental health service team model.	County Adult Protection	County Adult Protection
Assisted living	A facility licensed as an assisted living facility (ALF) or assisted living facility with dementia care (ALFDC) which provides sleeping accommodations and assisted living services to one or more adults. Residents of an ALF or ALFDC may be housing-only, or receive supportive services, or may receive health care services of varying levels of complexity.	MDH	MDH
Behavioral support services	Positive support services (formerly behavioral support): Services that consist of developing, implementing and monitoring a person-centered, individually designed, proactive plan to address challenging behaviors. A waiver positive support professional develops this plan to enhance a person's quality of life through the process of teaching or increasing positive behavior. When possible, the person leads the process to develop a positive behavior support plan and/or positive support transition plan.	DHS - Licensing	DHS - Licensing

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Board and care	A licensed facility or unit used to provide care for aged or infirm persons who require only personal or custodial care and related services in accordance with these regulations. A boarding care home license is required if the persons need or receive personal or custodial care only. Nursing services are not required. Examples of personal or custodial care: board, room, laundry, and personal services; supervision over medications which can be safely self-administered; plus a program of activities and supervision required by persons who are not capable of properly caring for themselves.	MDH	MDH
Board and lodge/ Board and lodge with special services	Provide sleeping accommodations and meals to five or more adults for a period of one week or more. They offer private or shared rooms with a private or attached bathroom. There are common areas for dining and for other activities. Many offer a variety of supportive services (housekeeping or laundry) or home care services (assistance with bathing or medication administration) to residents. May include special services registered with MDH.	County Adult Protection	County Adult Protection
Case manager/Care manager/Care coordinator	Activities that help people access, coordinate and monitor needed services as they relate to the person's assessed needs and preference regardless of funding sources.	County Adult Protection	County Adult Protection

(Last revised: 7/16/2025)

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Children's residential facilities (CRF)	Children's Residential Facilities (CRF) are licensed through DHS Licensing/Mental Health Unit. They typically serve children, but some facilities are licensed to serve youth up to the age of 21. This includes shelter care, homeless youth care, and long-term residential. 7/1/17, DHS Licensing and the Department of Corrections (DOC) dually license some correctional facilities with the DOC.	DHS - Licensing	DHS - Licensing
Chore services	Support or assistance to a person or their primary caregiver to maintain a clean, sanitary and safe home.	County Adult Protection	County Adult Protection
Clinic (medical)	A health care facility that is primarily devoted to providing outpatient care.	County Adult Protection	County Adult Protection
Clinic (mental health)	Provides comprehensive, integrated mental health services.	County Adult Protection	County Adult Protection
Community Behavioral Health Hospital (CBHH)	Provide short-term inpatient psychiatric care at seven 16-bed sites in communities across the state. Multidisciplinary teams use various person-centered approaches to best meet the needs of the client. Supports can be incorporated into treatment by serving patients as close as possible to their home communities.	MDH	Not at Facility: County Adult Protection At Facility: MDH

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Community First Services & Supports (CFSS)	<p>Services provided to a person in their home that assist with the person's basic activities of daily living (i.e. dressing, toileting, meals, shopping). These services are supervised by a supervising professional.</p> <p>CFSS program is not fully implemented. When CFSS is fully effective, it will replace the personal care assistant (PCA) program and will have the same eligibility requirements & provide the same services as PCA.</p>	County Adult Protection	County Adult Protection
Companion service	Non-medical care, assistance, supervision and socialization provided in accordance with a therapeutic goal in the plan of care to a person aged 18 years or older.	DHS - Licensing	DHS - Licensing
Crisis respite	Services that provide specific short-term care and intervention strategies to a person due to the need for relief and support of the caregiver and/or protection of the person or others living with that person. This includes addressing both medical and behavior needs.	DHS - Licensing	DHS - Licensing
Crisis response service	Community based services provided by a county, tribe or contracted crisis team to adults aged 18 or older experiencing a behavioral, emotional, or psychiatric situation that would likely result in significantly reduced levels of functioning in primary activities of daily living or in the placement of the recipient in a more restrictive setting (such as inpatient hospitalization).	County Adult Protection	County Adult Protection

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Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Customized living	Package of regularly scheduled individualized health-related and supportive services provided to a person residing in a residential center (apartment buildings) or housing with services establishment.	MDH	MDH
Day services facility/Training and habilitation (DT&H's)	Licensed supports to provide persons with help to develop and maintain life skills, participate in community life and engage in proactive and satisfying activities of their own choosing.	DHS - Licensing	DHS - Licensing
Day treatment or non-residential treatment -mental health	Intensive psychotherapeutic treatment. The goal of day treatment is to reduce or relieve the effects of mental illness and provide training to enable the recipient to live in the community.	County Adult Protection	County Adult Protection
Detoxification services	Licensed program that provides short-term care on a 24-hour a day basis for the purpose of detoxifying clients and facilitating access to chemical dependency treatment as indicated by an assessment of needs.	DHS - Licensing	DHS - Licensing
Early Intensive Developmental and Behavioral Intervention (EIDBI)	Early Intensive Developmental and Behavioral Intervention (EIDBI) is a Minnesota Health Care Program benefit for children and adults ages 18-21 that offers medically necessary services and supports for people with autism spectrum disorder or related conditions that support independence and participation in family, school and community.	DHS - Licensing	County Adult Protection

(Last revised: 7/16/2025)

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self-Neglect
Employment support services	Individualized services and supports that help people maintain paid employment in community businesses/settings. Employment support services occur in integrated community settings.	DHS - Licensing	DHS - Licensing
Foster Care (family or corporate)	Individual waiver services provided to persons living in a home licensed as foster care. Foster care services are individualized and based on the individual needs of the person and service rates must be determined accordingly.	DHS - Licensing	DHS - Licensing
Foster residential setting (CFRS)	Children's residential facilities (CRF) are licensed through DHS Licensing/Mental Health Unit. They typically serve children, but some facilities are licensed to serve youth up to the age of 21. This includes shelter care, homeless youth care, and long-term residential. 7/1/17, DHS Licensing and the Department of Corrections (DOC) dually license some correctional facilities with the DOC.	DHS - Licensing	DHS - Licensing
Group home	Provides supervision, counseling, and DHS licensed habilitative or rehabilitative program services. The physical location of the group home may not be licensed; however, the services provide within the home may be.	DHS - Licensing	DHS - Licensing
Group Residential Housing (GRH)/housing support	State-funded income supplement program that pays for room-and-board costs for low-income adults who have been placed in a licensed or registered setting with which a county human service agency has negotiated a monthly rate. GRH is not a licensed service or a "housing" setting, it is a funding source. People receiving GRH funding may or may not be receiving licensed services.	County Adult Protection	County Adult Protection

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Halfway House	A center for individuals after institutionalization (as for mental disorder or drug addiction) that is designed to facilitate their readjustment to private life.	County Adult Protection	County Adult Protection
Home and Community Based Services (HCBS)/Community Residential Setting (CRS)	Services not normally covered by MA, which are covered under a 1915 (c) federally funded waiver program or through state funds. HCBS waivers allow states flexibility to cover virtually all long-term care services that persons with disabilities need to live independently in home and community settings. States may operate several 1915 (c) HCBS waiver programs at once, each offering a distinct package of services and supports to a different group of persons. May be offered in a licensed or unlicensed location, including the VA's home. 24-hour emergency assistance, personal support services, integrated community supports, individualized home supports (Basic services include: Companion services, homemaker services, night supervision, residential services facility w/out ICF/DD, respite care services)	DHS- Licensing	DHS - Licensing
Home Care	Option that offers a range of medical care and support services provided in the person's home and community. Services range from simple assistance in activities of daily living to a level of care similar to services provided in a hospital.	MDH	County Adult Protection
Home health agency	An organization that provides health care in the home. Medicare certification for a home health agency in the United States requires provision of skilled nursing services and at least one additional therapeutic service.	MDH	County Adult Protection

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Homeless shelter	Temporary residences of desperation for homeless people which seek to protect vulnerable populations from the negative effects of homelessness while simultaneously reducing the environmental impact on the community	County Adult Protection	County Adult Protection
Homemaker	Services ranging from light household cleaning to household cleaning with incidental assistance with home management and/or activities of daily living. (\$5130 Homemaking services, "cleaning only" is County jurisdiction)	DHS - Licensing	DHS - Licensing
Hospice	Palliative and supportive care for persons who are terminally ill and their families to meet the physical, nutritional, emotional, social, spiritual and special needs experienced during the final stages of illness, dying and bereavement.	MDH	County Adult Protection
Hospital	An institution providing medical and surgical treatment and nursing care for sick or injured people.	MDH	Not at facility: County Adult Protection At facility: MDH
Hospital swing bed	A hospital or critical access hospital (CAH) participating in Medicare that has CMS approval to provide post-hospital SNF care and meets certain requirements.	MDH	Not at facility: County Adult Protection At facility: MDH
Housing with Services	An establishment providing sleeping accommodations to one or more adult residents, at least 80 percent of which are 55 years of age or older, and offering or providing, for a fee, one or more regularly scheduled health-related services or two or more regularly scheduled supportive services, whether offered or provided directly by the establishment or by another entity arranged for by the establishment.	MDH	MDH

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Housing Stabilization Services (HSS)	Medical Assistance benefit to help reduce barriers for people with disabilities or disabling conditions (and their families) and seniors to find and keep housing.	County Adult Protection	County Adult Protection
Independent Community Living Support (ICLS)	ICLS includes transportation, ADL assistance, household management, supervision, community engagement, remote communication (phone, video) and homemaking as billable services.	DHS - Licensing	DHS - Licensing
Independent living skills (ILS)	Services that develop, maintain and improve the community living skills of a person. Residential based habilitation, supportive living services, in-home family supports	DHS - Licensing	DHS - Licensing
Informal or family caregiver	Informal caregivers are family, friends, neighbors and others who provide services and assistance to person without reimbursement for the services.	County Adult Protection	County Adult Protection
In-patient or residential chemical dependency treatment	Sometimes called a “rehab”, is a live-in health care facility providing therapy for substance abuse.	DHS - Licensing	DHS - Licensing
Intensive or residential treatment services (IRTS)	Time-limited mental health services provided in a residential setting. Recipients of IRTS need more restrictive settings (versus community settings) and are at risk of significant functional deterioration if they do not receive these services.	DHS - Licensing	DHS - Licensing
Intermediate care facility for person with developmental disability (ICF/DD)	Residential facility licensed as a health care institution and certified by MDH to provide health or rehabilitative services for persons with developmental disability or a related condition who require active treatment.	MDH	MDH

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Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Meals on Wheels	Community-based service that provides fresh, nutritious meals delivered directly to the homes of seniors and individuals with disabilities.	County Adult Protection	County Adult Protection
Medical transportation services- non-emergency	Non-emergency medical transportation (NEMT) is transport of a person to and from medical service appointments. Eligible providers are licensed as a transportation service provider. (Provider types: hospitals; ICF/DD; managed care/pre-paid health plans; medical transportation; nursing facilities; Indian Health Services)	County Adult Protection	County Adult Protection
Mental health clinic/center	Outpatient counseling and behavioral health facility.	County Adult Protection	County Adult Protection
Night supervision	Overnight assistance and monitoring in the home of a person for a period of no more than twelve (12) hours in a 24-hour period.	DHS - Licensing	DHS - Licensing
Nursing home/long term care facility	Facility or part of a facility licensed to provide nursing care for persons who are unable to care for themselves properly.	MDH	MDH
Outpatient dialysis treatment centers	Center where dialysis treatments are initiated and managed by specialized staff made up of nurses and technicians.	MDH	County Adult Protection
Outpatient mental health clinic	Provides comprehensive mental health services including assessment, diagnoses, and treatment for people with mental illness.	County Adult Protection	County Adult Protection

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Personal care attendant (PCA)	An individual who is trained to help persons with basic activities of daily living (i.e. dressing, toileting, meals, shopping). These services may be supervised by a registered nurse or qualified professional. PCA services are also referred to as personal assistance services (PAS).	County Adult Protection	County Adult Protection
Personal care assistant (PCA) - Home care agency	An individual who works for a licensed home care agency and is trained to help persons with basic activities of daily living (i.e. dressing, toileting, meals, shopping). These services may be supervised by a registered nurse or qualified professional. PCA services are also referred to as Personal Assistance Services (PAS).	MDH	County Adult Protection
Personal care assistance (PCA) - Personal care provider organization (PCPO)	Provides the traditional services of recruiting and hiring of staff, training and orientation, scheduling, collecting timecards, financial management, and termination of staff, if needed.	County Adult Protection	County Adult Protection
Personal Emergency Response System (PERS, Lifeline)	Also known as medical emergency response systems, let you call for help in an emergency by pushing a button. PERS has three components: a small radio transmitter, a console connected to your telephone, and an emergency response center that monitors calls.	County Adult Protection	County Adult Protection
Personal Support Program	Non-medical care, supervision and assistance provided in the home of the person or in the community to achieve increased independence, productivity and inclusion in the community. This service is available under the Developmental Disabilities waiver.	DHS - Licensing	DHS - Licensing

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self-Neglect
Physical, Occupational or Speech Therapy	<p>Physical: the treatment of disease, injury, or deformity by physical methods such as massage, heat treatment, and exercise rather than by drugs or surgery.</p> <p>Occupational: a form of therapy for those recuperating from physical or mental illness that encourages rehabilitation through the performance of activities required in daily life.</p> <p>Speech: training to help people with speech and language problems to speak more clearly.</p>	MDH	County Adult Protection
Prevocational Program	Services designed to prepare persons for paid or unpaid employment, as reflected in the plan of care.	DHS - Licensing	DHS - Licensing
Psychiatric Residential Treatment Facility (PRTF)	Psychiatric residential treatment facilities (PRTF) provide active treatment to adults aged 18 - 21 with complex mental health conditions. This is considered a residential facility rather than a hospital. PRTFs deliver services under the direction of a physician, seven days per week, to residents and their families, which may include individual, family and group therapy.	MDH	MDH
Recuperative Care	Unlicensed services that are available to adults experiencing homelessness to recover from illness, or to prevent hospitalization. Although the service is unlicensed, it can be provided in a licensed or unlicensed setting by a health care, community health, or mental health provider.	County Adult Protection	County Adult Protection

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Residential-Based Habilitation Services	Services designed to assist persons in acquiring, retaining and improving the self-help, socialization and adaptive skills necessary to reside successfully in home and community-based settings.	DHS - Licensing	DHS - Licensing
Residential Facility for Persons with Mental Illness (Rule 36)	Intensive residential treatment services for individuals with a serious and persistent mental health diagnosis.	DHS - Licensing	DHS - Licensing
Residential Programs for People w/Physical Disabilities	Rule 80, for people with physical or cognitive disabilities, located in nursing facilities licensed by MDH.	MDH	MDH
Residential Services Facility/HCBS with ICF/DD	Supportive and health supervision services as identified in an Individual Service Plan provided in a residential facility licensed as a health care institution .	MDH	MDH
Residential Services Facility/HCBS <u>without</u> ICF/DD	Supportive services provided in a licensed residential setting as identified in an Individual Service Plan.	DHS - Licensing	DHS - Licensing
Residential Treatment	Sometimes called a “rehab”, is a live-in health care facility providing therapy for substance abuse, mental illness, or other behavioral problems.	DHS - Licensing	DHS - Licensing
Respite Care Services	Service provided to persons unable to care for themselves, furnished on a short-term basis because of the absence or need for relief of those persons normally providing the care.	DHS - Licensing	DHS - Licensing
Sex Offender Program (MSOP)	High-security treatment program for sex offenders who are believed to be dangerous or have a sexual psychopathic personality.	DHS - Licensing	DHS - Licensing

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Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Sober House	Facilities used by people recovering from substance abuse, which serve as an interim environment between rehab and a return to their former lives	County Adult Protection	County Adult Protection
Specialist Service: DD Waiver	Services provided by an expert or professional designed to promote, support and augment staff and caregiver competency to meet a person's needs in one or more of the areas listed in the eligibility section.	DHS - Licensing	DHS - Licensing
Specialized Transportation Services	Transportation of a person who is unable to safely use a common carrier and does not require ambulance service	County Adult Protection	County Adult Protection
State Hospital/ Regional Treatment Center (dba Forensic Mental Health Program or FMHP)	State facility for treating persons with mental illness, developmental disability or chemical dependency that is under the direct administrative authority of the commissioner.	DHS - Licensing	DHS - Licensing
State Operated Community Services (SOCS or MSOCS)	State operated residential and treatment programs serving people with mental illness, developmental disabilities and chemical dependency.	DHS - Licensing	DHS - Licensing
Structured Day Program	Service designed for persons who may benefit from continued rehabilitation and community integration directed at the development and maintenance of community living skills.	DHS - Licensing	DHS - Licensing
Substance use disorder (chemical dependency) treatment facilities	Provide outpatient substance abuse treatment services. Includes methadone clinics and opioid treatment centers	DHS - Licensing	County Adult Protection

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Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Supervised living facilities (SLF)	Facility that provides supervision, lodging, meals, counseling, developmental habilitation or rehabilitation services under a MDH license to five to more adults who are mentally retarded, chemically dependent, mentally ill or physically handicapped.	MDH	MDH
Supervised living facilities (SLF) - Minnesota Security Hospital (MSH)	The Minnesota Security Hospital (MSH) is a secure treatment facility for people with serious and persistent mental illness who are civilly committed as mentally ill and dangerous.	DHS - Licensing	DHS - Licensing

Facility, Provider, Program, or Service	Definition	Agency Responsible* for Allegations of Abuse, Caregiver Neglect, Financial Exploitation	Agency Responsible* for Allegations of Self- Neglect
Supported Living Services/Individualized Home Supports (in-person/remote)	<p>Supported Living Services (SLS) is training for people with developmental disabilities to increase independence at home and in the community. The supportive services include remote and in-person individualized home supports.</p> <p>In-Person Services for people who live in their own home or family home that provide support and/or training in community living service categories. There are three types of individualized home supports:</p> <ul style="list-style-type: none"> • Without training • With training • With family training. <p>All types of individualized home supports can be provided in the person's own home, family's home or in community spaces used by the public, and either in person or remotely.</p> <p>Remote Services for people who live in their own home or family home that provide support and/or training in community living service categories provided in a remote/virtual setting.</p>	DHS - Licensing	DHS - Licensing
Transitional Care Unit (TCU)	Also known as a sub-acute care facility, is designed to meet the needs of adult patients who do not require the full resources of acute hospital care but are not quite ready for discharge.	MDH	Not at facility: County Adult Protection At facility: MDH

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VA Medical Center	Veterans Administration (VA) medical center is an integrated health care system for Veterans, regulated by the federal government. Minnesota has two VA medical centers located in Minneapolis and St. Cloud. Oversight of these facilities is managed by the Centers for Medicare and Medicaid Services (CMS).	MDH	Not at facility: County Adult Protection At facility: MDH
Veterans Home	The Minnesota Veterans Homes are five (5) skilled nursing facilities located in MN (Minneapolis, Fergus Falls, Hastings, Luverne, Silver Bay) and are not affiliated with the VA medical centers. These 5 facilities are licensed by Minnesota Department of Health.	MDH	Not at facility: County Adult Protection At facility: MDH
Withdrawal Management Services (inpatient/outpatient)	Licensed under Minnesota Statutes 2022, Chapter 245F (mn.gov) Subd. 26. Withdrawal management program. Withdrawal management program means a licensed program that provides short-term medical services on a 24-hour basis for the purpose of stabilizing intoxicated patients, managing their withdrawal, and facilitating access to substance use disorder treatment as indicated by a comprehensive assessment.	DHS - Licensing	Not at facility: County Adult Protection At facility: DHS - Licensing

Description of Incident/Impact	Definition	Lead Investigative Agency (MDH, DHS - Licensing, or County Adult Protection)	Self - Neglect
Against Medical Advice (AMA)	Person leaves or discharges themselves from a facility against the medical advice of their provider.	County Adult Protection	County Adult Protection
Elopement	Person wanders out of a facility due to negligence on part of the facility/facility staff. This occurs frequently with individuals that have cognitive/mental health and memory issues (Dementia, Alzheimer's etc.). LIA is determined based on the license held by the facility.	DHS - Licensing or MDH	DHS - Licensing or MDH
Leave of Absence (LOA)	Person is signed out of a facility on a temporary leave. This occurs frequently with individuals residing in foster homes and are signed out for weekend home visits. LIA is determined based on the license held by the facility.	DHS - Licensing or MDH	DHS - Licensing or MDH
None	None	County Adult Protection	County Adult Protection
Other/Unknown	The type or service or support is not known.	Refer to DHS Adult Protection Unit	County Adult Protection

* Minnesota Statutes 626.5572 Subd. 13

Please note: This chart is subject to change. As we work with our partners, and as statutes, licensing rules and policies are modified, the chart may be revised.