

Service Access Analyses Purpose and Outcomes

Update presented to HCBS Partners Panel
February 15, 2019

Mary Olsen Baker

Aging and Adult Services Division

Mary.Olsen.Baker@state.mn.us

Service Access purpose and projects

Purpose

Understand and improve access to services and supports of all people who need services

Two projects:

- Gaps Analysis process (on-going)
- HCBS Access project (2016 – 2020)

Anticipated outcomes

- Gather information and prioritize service access capacity of the “system”
- Identify and support action planning to improve service (that is, reduce and eliminate)
- Establish quantifiable measures of access to HCBS that are used to:
 - identify and address service access disparities, and
 - monitor and evaluate policy and programs designed to improve service access