Service Access purpose and projects

Purpose
Understand and improve access to services and supports of all people who need services

Two projects:
• Gaps Analysis process (on-going)
• HCBS Access project (2016 – 2020)
Anticipated outcomes

• Gather information and prioritize service access capacity of the “system”

• Identify and support action planning to improve service (that is, reduce and eliminate)

• Establish quantifiable measures of access to HCBS that are used to:
  – identify and address service access disparities, and
  – monitor and evaluate policy and programs designed to improve service access