



If your provider stops services, you still have options.

Boozhoo, we wish to provide information to people who may experience a service disruption to some Medicaid benefits for behavioral health or long-term care services.

Minnesota DHS is checking providers across the state to make sure they follow the law and give safe, high-quality care. Some providers will be disenrolled from the Medicaid (Medical Assistance) program during this process. Providers can choose to close, or they may appeal and continue serving people during the appeal period.

If you have a case manager or care coordinator:

Contact them first for help finding a new provider.

Not sure? Contact your Tribal Nation or county human services office or call your health plan's member services.

If you do not have a case manager or care coordinator:

Representatives from DHS may contact people at risk of losing services for the following service areas:

- Help with daily tasks: Personal Care Assistance (PCA) and Community First Services and Supports (CFSS)
- Mental health support: Intensive Residential Treatment (IRT) and Assertive Community Treatment (ACT)
- Stability and independent living skills: Adult Rehabilitative Mental Health Services (ARMHS) and Peer Services
- Autism services: Early Intensive Developmental and Behavioral Intervention (EIDBI)

Use these resources to find providers and services in your area

Scan the QR code below for a complete list.

- Search the Minnesota Health Care Programs Provider Directory.*
- Browse Minnesota Aging & Disability Resources for many service options. See also:
 - Disability Hub MN: 1-866-333-2466
 - Minnesota Aging Pathways: 1-800-333-2433
- Mental health resources at mn.gov/dhs/bha-resources; call 211 or visit 211unitedway.org.
- Get housing help at Housing Benefits 101 and HousingLink, and free/low-cost help for renters at HOME Line.
- For autism support, visit the Minnesota Autism Resource Portal
- Apply for financial help at MNbenefits

*Note: MHCP provider directory may include providers who intend to close, or are not taking new clients.

Questions?

Call Health Care Consumer Support for help finding fee-for-service covered services, at 1-800-657-3672 (Monday-Friday, 8 to 4).

Scan the QR code for links to these directories and more information online at mn.gov/dhs/find-care

