

August chat questions & answers

Q: Can you post a link to the tobacco trainings?

A: [All Resources – Tobacco-Free Recovery](#)

Q: Do you have an organizational chart with these updates?

A: Yes! We will be sharing this at our October Thursday Connections meeting.

Q: Acentra sent patient cases to us this week. When we "search the case" per the PowerPoint provided, it states we don't have access to the case. How do we address this?

A: Please contact minnesotaasam@acentra.com

Q: Are all programs required to certify or just those that accept state funding?

A: All programs are required to certify ASAM level(s) of care to enroll in MN Health Care Programs (MHCP).

Q: To clarify, if we do not enroll in MHCP we are not required to certify? Is that correct?

A: Correct but you would not be able to access certain funding streams such as Behavioral Health Fund without enrolling with MHCP.

Q: Is the percentage based on number of claims or number of clients?

A: Thank you, good question. Based on the % of client files selected for review.

Q: Don't we want to see that number higher? Meaning people landing in the ED would benefit from follow up?

A: By expanding the use of the ASAM Criteria and expanding MA coverage to IMDs, Minnesota's goal is to address the six federal goals and objectives, one of them being reduced utilization of emergency departments and inpatient hospital settings for OUD and other SUD treatment when the utilization is preventable or medically inappropriate, through improved access to more appropriate services available through the continuum of care.

Q: But the % of people with an ED visit receiving follow up services is the metric. Not the % of people in the ED. Am I reading that wrong?

Q: So, is it beneficiaries receiving an SUD service or beneficiaries with an SUD diagnosis that receive a service? You explained the latter, but the description seems to indicate the former.

A: In the TechSpecs they define "beneficiary" to mean a beneficiary with a primary diagnosis of SUD.

Q: So, they need a primary SUD dx AND they need to receive an SUD service?

Licensing:

Q: What is the current queue time after a 245G IOP application is received until it gets "opened" for review?

Q: Unrelated to the topics covered today, but are there any updates on how the license renewal costs will be determined for outpatient providers?

Thank you for your questions regarding the 245G IOP application queue times and license renewal cost updates for outpatient providers.

These are specific licensing and regulatory matters that require detailed information from our licensing department. For the most accurate and up-to-date information on both the current processing timeframes for 245G IOP applications and any updates regarding license renewal cost determinations, please reach out directly to our licensing team at dhs.mhcdlicensing@state.mn.us

They will be able to provide you with the specific details you need regarding application processing times and any recent developments in renewal cost structures.