



Assisted Living Report Card Advisory Group

Monday, September 28, 2020, 2-3:00pm

Peter Spuit, MSW
Home and Community Based Services Consultant
Aging and Adult Services Division
Minnesota Department of Human Services

Tetyana Shippee, PhD
Associate Professor
Division of Health Policy and Management
University of Minnesota School of Public Health

2:00-2:15

Advisory Group member list and introductions
Advisory Group purpose and scope
Meeting ground rules

2:15-2:25

Brief background and updates on the Report Card project
Pursuing the Report Card project in the context of COVID and AL license implementation

2:25-2:55

Context for discussion
Discuss data sources beyond the resident and family surveys that might support quality measures

2:55-3:00

Discuss the frequency of future meetings

Advisory Group member list

Organization	Representative(s)
Minnesota Board on Aging	Susan Mezzenga Ann Thole
LeadingAge Minnesota	Kari Thurlow Jeff Bostic
Care Providers of Minnesota	Patti Cullen Todd Bergstrom
Minnesota Department of Health	Lindsey Krueger
Managed Care Organizations	Elizabeth Warfield (PrimeWest) Angie Kluempke (Medica)

Advisory Group member list, continued

Organization	Representative(s)
Minnesota Leadership Council on Aging & Diverse Elders Coalition	Adam Suomala
Minnesota Elder Justice Center	Sean Burke
Elder Voice Family Advocates	Kristine Sundberg
Ombudsman for Long Term Care	Genevieve Gaboriault
Stratis Health	Dr. Jane Pederson
Alzheimer's Association	Heidi Haley-Franklin
AARP Minnesota	Mary Jo George

- Reminder: three ways all organizations connected with the group can engage additional stakeholders
 - Share information between meetings and bring their feedback to future meetings
 - Send a different person to a meeting as an alternate
 - Have additional people attend the meetings as observers.
- Facilitator will invite you to share your name, title/role, organization

Advisory Group purpose and scope

- The Advisory Group will provide input on the following project areas:
 - Quality measure development related to the forthcoming resident and family surveys, and other possible data sources
 - Assisted Living Report Card website development
 - Resident and family survey implementation

Meeting ground rules

- Be engaged in the meeting, listen actively, and keep an open mind.
- Stay focused on the meeting agenda and the topics being covered.
- Give full attention to the person speaking.
- Be mindful of your level of contribution. Make sure there is enough time for others to provide input.
- Be understanding towards each other, and be respectful if you disagree with another person's perspective.
- Consider what would be best for the people we serve and for our state.

Background: Assisted Living Report Card project

- The goal of this project is to provide important information to Minnesotans and support quality improvement efforts among providers
- The 2019 Minnesota Legislature provided funding to the Minnesota Board on Aging and the Minnesota Department of Human Services to support:
 - Surveys of assisted living residents and family members
 - Quality measure development and analysis
 - A report card website to share eventual quality measurement results
- Quality will be measured at each provider site, for all payers

Overview of project phases

Phase	Pre-COVID Time-frame	COVID Time-frame	Key Activities
1	Jan-Jun 2019	Completed	Conduct literature review on assisted living quality
2	Jul-Dec 2019	Completed	Gather stakeholder input on research findings
3	Jan-Jun 2020	Jan 2020- Mar 2021	Develop and test resident and family surveys Measure development Plan Report Card website
4	Jul 2020- Feb 2021		Finalize and conduct resident and family surveys Continue measure development Develop Report Card website
5	Mar-Jun 2021		Analyze and release first round of survey results

Context: COVID-19 and AL license implementation

- The impact of COVID-19 on the Assisted Living Report Card project
- Pursuing the Assisted Living Report Card in the context of Assisted Living license implementation

Context for discussion on data sources
beyond the resident and family surveys
that might support quality measures



SCHOOL OF
PUBLIC HEALTH
UNIVERSITY OF MINNESOTA

Context for discussion

- Overview of results from Phase 1: literature review on assisted living quality
- Overview of results from Phase 2: stakeholder input on the literature review findings

Phase 1 literature review: Assisted living quality domains (9)

- Resident quality of life
- Resident and family satisfaction
- Safety
- Resident health outcomes
- Staff
- Physical and social environment
- Service availability
- Core values and philosophy
- Care services and integration

Phase 2: Stakeholder outreach initiatives

1. Statewide online survey (822 respondents)
2. Public presentations (13)
3. Statewide livestream event (266 attendees)
4. Focus groups
 - AL residents (4)
 - Advocacy organizations (1)

Phase 2: stakeholder input

One key research question:

Which of the domains of AL quality are highly supported by MN stakeholders?

Which of the domains of AL quality were highly supported by MN stakeholders?

- Quality domains highly endorsed across stakeholder groups*:
 1. Quality of life (QOL)
 2. Staff quality
 3. Resident safety (choice and autonomy considerations)
- Lowest rated domains:
 1. Physical environment
 2. Social environment

***Closely followed by - resident and family satisfaction; resident health outcomes; physical and social environments of AL; service availability; and care services and integration**

Phase 2: Quality domain and subdomain gaps identified

- Culturally appropriate care in assisted living
- Staff safety
- Dementia care specific domain/subdomains
- End of life care

Discuss data sources beyond the resident and family surveys that might support quality measures



Overview of assisted living quality domains and possible data sources

Quality domain	Data source(s)
Resident quality of life	Resident survey
Resident and family satisfaction	Resident survey, Family survey
Safety	
Resident health outcomes	
Staff	
Physical and social environment	
Service availability	
Core values and philosophy	
Care services and integration	

Discussion of quality domains and other data sources

- What quality domain(s) do you think we should spend time discussing in future meetings?
- Why do you think we should focus on this/these quality domain(s)?
- What data sources should we look into to support this/these quality domain(s)?

Please submit your feedback and ideas through a Google Form.

Next steps for the Advisory Group

- Meeting materials and meeting notes will be posted to the project webpage:
www.mn.gov/dhs/assisted-living-report-card
- Frequency of future meetings
- Advisory Group questions or feedback:
Peter Spuit, MSW
peter.spuit@state.mn.us
651.431.2593