

Approved:

Supersedes: 20-10, (17-24, 02-21, 02-04)

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D. Definition of Services: (continued)

The monthly payment is limited to the following components of case management services:

1. At a minimum, in order to receive payment:

A. ~~for an adult, the case management service provider, must document at least a contact with the adult or the adult's client or the client's legal guardian representative, which may occur via telephone, interactive video, or in person~~

B. For a child, the case management service provider must document at least face-to-face contact or contact via interactive video with the child, the child's parent or legal representative.

2. Contacts between the case manager or case manager associate and their clinical supervisor concerning the client.
3. Development, review, and revision of the client's Individual community support plan and functional assessment.
4. Time spent by the case manager or case manager associate traveling to meet face-to-face with a client who resides outside of the county of financial responsibility, or to meet face-to-face with the client's family, legal representative, or primary caregiver.
5. Time spent by the case manager or case manager associate traveling within the county of financial responsibility to meet face-to-face with the client or the client's family, legal representative, or primary caregiver.

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