

MHCP provider news and updates

March 3 – March 16, 2020

Systems announcements

Watch this space for information about MN–ITS availability, technical information and other systems notifications.

Free customized support for Home and community-based services (HCBS) providers

Minnesota Department of Human Services (DHS) has contracted with STAR Services to provide free customized support to HCBS providers. The customized support will be given to the providers selected and will focus on HCBS settings topic areas. For more information and to apply, see the [DHS launches free customized support for HCBS providers](#) AASD and DSD eList announcement. (pub. 3/10/20)

Off-campus provider-based hospital department claims with G0463 and modifier PO that apply a site-neutral reduction will be reprocessed

Calendar year (CY) 2019 claims with procedure code G0463 modified with PO (Services, procedures and/or surgeries provided at off-campus provider-based outpatient departments) that applied a site-neutral reduction will be reprocessed to allow 100 percent of the Ambulatory Payment Classification (APC) allowable. The CY 2019 reprocessed claims will be reported on your Mar. 17, 2020, remittance advice. See the [CMS-1717-FC Fact Sheet](#) for more information.

Minnesota Health Care Programs has identified the site-neutral reduction is not being applied for dates of service on or after Jan. 1, 2020. We are working to correct this issue. We will reprocess the CY 2020 claims to apply a site-neutral reduction of 40 percent of the APC allowable after the issue is corrected. We will announce remittance advice dates after they are determined. Refer to [CMS MLN Matters MM11605](#) for more information. (pub. 3/10/20)

Encourage your staff and clients to participate in the 2020 census

Minnesota communities receive over \$15 billion from the federal government every year based on the census count. We are asking providers to encourage their staff and clients to participate in the 2020 census. Every home should receive an invitation to complete the census by Census Day, Apr. 1, 2020.

Here are links to resources you may find helpful.

- [We Count Minnesota \(PDF\)](#) outlines federal funding and census employment opportunities.
- [Census 101: What You Need to Know \(PDF\)](#) provides general information about the 2020 census.
- [How the 2020 Census will invite everyone to respond \(PDF\)](#) explains how households will be contacted and how they can respond.

For more information on the 2020 census, visit the [Counting Every Minnesotan – Census Day is April 1, 2020](#) website. (pub. 3/4/20)

5 procedure codes to be cost avoided beginning Mar. 20, 2020

Five procedure codes will be cost avoided for dates of service beginning on or after Mar. 20, 2020.

The cost-avoided procedure codes are:

- H0045
- S5130
- S5150
- S5151
- T2003

Providers who bill using these procedure codes need to follow Minnesota Health Care Programs (MHCP) billing policies and report third-party liability (TPL) insurance as applicable. If the member has TPL and it is not reported on their claim, the claim will deny.

For information about cost avoidance and billing Medicare and TPL, see the [Medicare and Other Insurance](#) section of the MHCP provider manual. (pub. 2/19/20)

Early Intensive Development and Behavioral Intervention (EIDBI) new online training course required

Cultural responsiveness in autism spectrum disorder (ASD) services is a new online training course **required** for all EIDBI providers. It is an introductory-level course that provides an overview and strategies for culturally responsive practices when providing services to people with ASD and related conditions. The course will increase your awareness and sensitivity to the needs of ethnically diverse communities and recognize the role cultural responsiveness plays in providing quality care.

The course is **required** for all EIDBI providers and **recommended** for the following audiences:

- Lead agencies
- Tribal nations
- Managed care organizations
- Providers who conduct assessments, evaluations or implement intervention with people with ASD or related conditions
- Stakeholders interested in autism EIDBI services

This course is available any time and can be found on [TrainLink](#) by clicking Disability Services, Find a Course and entering the course name.

Additional details are available on the [Individual EIDBI provider trainings](#) webpage. Email asd.dhs@state.mn.us if you have questions about the course. (pub. 2/19/20)

Managed Care Organization (MCO) contact list for Minnesota Health Care Programs (MHCP) providers

A reminder that you can find MCO contact information on the [MCO contacts for MHCP providers](#) webpage. Contact the MCO if you provide health care services to an MCO member and have questions about eligible services, billing, service authorization requirements or other information. If you need further assistance **after** contacting the MCO, call the MHCP Provider Call Center at 651-431-2700 or 800-366-5411. (pub. 2/19/20)

Women, Infants & Children (WIC) Program refreshed

The WIC Program has been modernized to be more convenient and accessible for eligible families and we are telling you because you are a critical source of referrals for low-income patients and families to the program. The changes are explained in [The WIC Program is Refreshed! \(PDF\)](#) and includes links to resources on the Minnesota Department of Health's Women, Infants & Children webpages. (pub. 2/5/20)

All providers listed on Minnesota Health Care Programs (MHCP) service claims must be enrolled with MHCP

MHCP reminds all enrolled providers that when submitting any provider's NPI number on claims, the other provider must also be an active, enrolled provider with MHCP. If a provider's NPI number is entered on a claim and they are not enrolled with MHCP, the claim will deny. This change became effective Jan. 1, 2020. (pub. 2/5/20)

New guide for Elderly Waiver (EW) services in assisted living

Minnesota Department of Human Services (DHS) recently published [Elderly Waiver services in assisted living: What you need to know \(DHS-7935\)](#), a guide for people considering moving to or already living in assisted living. This guide can help simplify the process of applying for EW services. Please see the [New guide for Elderly Waiver services in assisted living](#) eList notice for more information about this guide and how to order free copies. (pub. 2/5/20)

Pharmacies administering injectable antipsychotics and Vivitrol can bill as medical claim

Pharmacies can bill the administration of injectable antipsychotics and the medication Vivitrol for fee-for-service members as medical claims, not pharmacy claims, for dates of service on or after July 1, 2019. Pharmacies must bill for the drug component and the administration on an 837P claim form. Minnesota Health Care Programs has updated the claims system to allow for this medical billing from enrolled pharmacies. (pub. 1/22/20)

Resubmit authorization requests that received an ERRMSC System Error message Jan. 8-10, 2020

Providers who submitted authorization requests between 11:20 p.m. Jan. 8, 2020, and 11 a.m. Jan. 10, 2020, using MN-ITS 278 Transaction and who received an ERRMSC System Error message, need to resubmit the requests. The technical issue has been resolved. Call the Minnesota Health Care Programs Provider Call Center at 651-431-2700 or 800-366-5411 if you have questions about this issue. (pub. 1/22/20)

Federal exemption granted for electronic visit verification (EVV) implementation delays

The Centers for Medicare & Medicaid Services approved our request for a good faith effort exemption to federal financial penalties regarding the implementation of EVV. CMS will not apply federal medical assistance percentage reductions in 2020. Unavoidable delays in meeting the Jan. 1, 2020, federal deadline to implement EVV for personal care services caused DHS to apply to the federal government for the exemption. See the [Approval of Minnesota's electronic visit verification good faith effort exemption request \(PDF\)](#) letter from CMS for more information.

The federal government requires states to implement EVV for personal care services, including personal care assistance and some waiver services, and home health care services to be eligible for full federal Medicaid matching dollars.

You will need to implement EVV after a state-selected verification system is made available for your use. We will select an EVV vendor through a request for proposals (RFP). We have not yet published the RFP.

To stay informed about Minnesota's steps towards EVV implementation, including the publication of the RFP and provider implementation deadlines, sign up to receive email updates using the form on the Public input tab on the [Electronic visit verification](#) webpage. (pub. 1/22/20)

Training

Free training for autism providers Mar. 26, 2020

DHS will host free training focused on clinical assessments and treatment plan development for autism providers on Mar. 26 from 10 a.m. to 3 p.m. The training is offered both in person at the Plymouth Public Library and through a webinar. Training will cover diagnostic and cognitive testing as well as developmental and behavioral assessments and evaluations. See the [DHS to host training for autism providers March 26](#) DSD eList announcement to see the agenda, the list of presenters and registration information. (pub. 2/26/20)

Free billing lab training available

Minnesota Health Care Programs (MHCP) offers free training for MHCP enrolled providers. Go to the [MHCP enrolled provider training](#) webpage to see the list of available training.

We have added new training sessions for the following service providers:

- Physician and professional
- Substance Use Disorder

Minnesota Provider Screening and Enrollment (MPSE) free training available

Minnesota Health Care Programs is providing free training for our MPSE online portal. We will provide training in person and online through a webinar.

See the [MPSE portal training](#) webpage for registration, brief online tutorials to help prepare you for class and more information. (pub. 2/5/20)

Additional information

- [Provider news and updates archive](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Grants and requests for proposals](#)

If you have questions about this information, call the MHCP Provider Call Center at 651-431-2700 or 800-366-5411.

Sign up to receive provider news and other MHCP notices through our [free provider email lists](#).