Require electronic visit verification to document services

Issues:

- The federal government will soon require some providers to use electronic visit verification systems to document that people are receiving services that are billed to the state.
- Providers of personal care, including personal care assistance (PCA) and some waiver services, beginning in 2020, and home health care providers, beginning in 2023, will be required to use electronic visit verification for the state to be eligible for full federal Medicaid matching dollars.

Proposal:

- The proposal recommends implementing electronic visit verification within Minnesota by giving providers the option of using their own visit verification system or using a state-contracted system. This approach includes both a state-approved electronic visit verification system and a single statewide data aggregator.
- One-time grant funding will help offset the electronic visit verification cost for those providers who use a vendor different than the one the state is using, typically a vendor already supporting their scheduling, payroll and other activities.

Benefits:

- Reduce inappropriate service payments due to recordkeeping inaccuracies, administrative errors and fraud.
- Work toward compliance with federal requirements.

Fiscal impact:

- FY 2020-21, $908,000
- FY 2022-23, savings of $7.335 million

Related information:

2018 Legislative Report on Electronic Visit Verification:
https://edocs.dhs.state.mn.us/lfserv/Public/DHS-7651-ENG

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