

## MHCP provider news and updates

December 24, 2019 – January 6, 2020

### Systems announcements

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Watch this space for information about MN–ITS availability, technical information and other systems notifications.

### Updated Opioid Prescribing Reports sent

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Minnesota Department of Human Services (DHS) sent updated individualized Opioid Prescribing Reports on Friday, Jan. 3, 2020. Health care providers who prescribed opioids for pain management to Minnesotans covered by Medicaid and MinnesotaCare will receive a report. The reports are confidential for the provider and compare his or her opioid prescribing behavior to their specialty peers. **Please share this message with health care providers who work in your clinic.**

We sent reports via the U.S. Postal Service to the provider's address on file with his or her licensing board. We did not share information contained in the reports with the licensing boards.

We also sent reports to the MN–ITS mailboxes of providers with MN–ITS accounts. The report is located in the Miscellaneous Received file folder PRVLTR.

The Opioid Prescribing Reports support the DHS Opioid Prescribing Quality Improvement Program. See the [Opioid Prescribing Improvement Program](#) (OPIP) website for more information or to sign up to receive email updates about the program.

Providers who do not receive a report should contact us at [dhs.opioid@state.mn.us](mailto:dhs.opioid@state.mn.us). (pub. 1/3/20)

### Medicare reimbursement for Opioid Treatment Programs (OTP) services

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Medicare will cover OTP services for members enrolled in both Medicare and Medicaid beginning Jan. 1, 2020.

See the [Centers for Medicare & Medicaid Services CMCS Informational Bulletin \(PDF\)](#) for guidance and enroll with Medicare as soon as possible to ensure Medicare and Medicaid payments.

Medicare is primary to Minnesota Health Care Programs (MHCP). Services covered by Medicare must be provided by a Medicare-enrolled provider and billed to Medicare first. Bill any balance after Medicare payment to other third party liability payers before billing to MHCP.

MHCP is aware of this update and is working on our system to accommodate the change. We will communicate updates to our system and billing changes on the [MHCP provider news and updates](#) webpage. (pub. 12/31/19)

### Temporary process for submitting pending County Notice of IMD Status forms announced

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There are delayed service agreement (SA) approvals for some services provided at Institution for Mental Diseases (IMD) designated facilities due to pending [County Notice of IMD Status \(DHS-4145\) \(PDF\)](#) forms providers submitted to counties.

Fax all pending [DHS-4145 \(PDF\)](#) forms to the Behavioral Health Division at 651-431-7471 no later than Jan. 15, 2020, to expedite a one-time SA approval. We will place an SA letter in your MN-ITS mailbox or contact you by phone or email within two weeks of receiving your fax. This is a temporary process for pending forms. It does not replace the current process communicated on the [Behavioral Health e-Memo #19-104](#).

Contact Vicki Radinzel at [Vicki.Radinzel@state.mn.us](mailto:Vicki.Radinzel@state.mn.us) for questions on this temporary process. (pub. 12/27/19)

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## Acupuncture free billing training available

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Minnesota Health Care Programs is providing free in-person billing training for Acupuncture providers.

Training is scheduled from 9 a.m. until 3 p.m. Tuesday, Jan. 7, 2020, in Lab 1235 at the Minnesota Department of Human Services, 444 Lafayette Rd., St. Paul, 55101.

See the [Billing lab for Acupuncture providers](#) webpage for registration and more information. (pub. 12/23/19)

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## Request changes to Personal Care Assistant (PCA) service agreement start dates

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The Department of Human Services (DHS) can change the start dates of fee-for-service PCA service agreements to avoid gaps in service agreements when the following conditions are met:

- A PCA provider agency requests a reassessment from a lead agency before the end of the service agreement
- The lead agency or its contractor experiences delays in
  - Completing the assessment
  - Submitting the assessment to the lead agency
  - Entering the service agreement into MMIS
- PCA provider agencies submit the request with the following:
  - [PCA Technical Change Request form \(DHS-4074A\) \(PDF\)](#) and
  - Confirmation of the date the referral ([Referral for Reassessment for PCA Services form \(DHS-3244P\) \(PDF\)](#)) was sent to the lead agency.

PCA provider agencies should follow the instructions on the PCA Technical Change Request form to submit a request to adjust the start date of a fee-for-service PCA service agreement.

Lead agencies can also request a change to the start date of the fee-for-service PCA service agreement by:

- Documenting the date of the referral and changing the start date of the service agreement on the **Additional Information** screen when entering the service agreement into MMIS; **or**
- Submitting the [PCA Request Fax Form \(DHS-4292\) \(PDF\)](#) and completing section 5 to request a change to the start date of the service agreement. Include the date of the referral.

(pub. 12/23/19)

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## Mental Health Services free billing training available

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Minnesota Health Care Programs is providing free billing training for Mental Health providers. We will provide training in person and online through a webinar.

Training is scheduled from 9 a.m. until 3 p.m. on the following dates:

- Wednesday, Jan. 29, 2020 – Lab 1235 or webinar
- Wednesday, Mar. 25, 2020 – Lab 1236 or webinar
- Wednesday, May 27, 2020 – Lab 1236 or webinar
- Wednesday, Jul. 29, 2020 – Lab 1236 or webinar
- Wednesday, Sept. 23, 2020 – Lab 1236 or webinar
- Wednesday, Nov. 11, 2020 – Lab 1236 or webinar

In-person training will be held at the Minnesota Department of Human Services, 444 Lafayette Rd., St. Paul, 55101.

See the [Mental Health Billing](#) webpage for registration and more information. (pub. 12/23/19)

## Physician and professional services free billing training available

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Minnesota Health Care Programs (MHCP) is providing free billing training for physician and professional services providers. We will provide training in person and online through a webinar.

Training is scheduled from 9 a.m. until 4 p.m. on the following date:

- Friday, Jan. 17, 2020 – Lab 1235 or webinar

In-person training will be held at the Minnesota Department of Human Services, 444 Lafayette Rd., St. Paul, 55101. See the [Physician and Professional Services Billing](#) webpage for registration and more information. (pub. 12/23/19)

## Children's Therapeutic Services and Supports (CTSS) Services free billing training available

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Minnesota Health Care Programs is providing free billing training for CTSS providers. We will provide training in person and online through a webinar.

Training is scheduled from 9 a.m. until 3 p.m. on the following dates:

- Wednesday, Jan. 22, 2020 – Lab 1232 or webinar
- Wednesday, Apr. 22, 2020 – Lab 1236 or webinar
- Wednesday, July 22, 2020 – Lab 1236 or webinar
- Wednesday, Oct. 21, 2020 – Lab 1235 or webinar

In-person training will be held at the Minnesota Department of Human Services, 444 Lafayette Rd., St. Paul, 55101. See the [CTSS Billing](#) webpage for registration and more information. (pub. 12/10/19)

## Early Intensive Developmental and Behavioral Intervention (EIDBI) Services free billing training available

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Minnesota Health Care Programs is providing free billing training for EIDBI providers. We will provide training in person and online through a webinar.

Training is scheduled from 9 a.m. until 3 p.m. on the following dates:

- Wednesday, Jan. 15, 2020 – Lab 1235 or webinar
- Wednesday, Mar. 11, 2020 – Lab 1235 or webinar
- Wednesday, May 13, 2020 – Lab 1235 or webinar
- Wednesday, July 15, 2020 – Lab 1235 or webinar
- Wednesday, Sept. 16, 2020 – Lab 1235 or webinar
- Wednesday, Nov. 18, 2020 – Lab 1235 or webinar

In-person training will be held at the Minnesota Department of Human Services, 444 Lafayette Rd., St. Paul, 55101. Individual assistance with claims may be available after each session if time allows.

See the [Training on EIDBI Billing](#) webpage for registration and more information. (pub. 12/10/19)

## Changes to how Skilled Nurse Visits (SNVs) are authorized in MMIS reminder

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This is a reminder that beginning Jan. 1, 2020, authorizations for SNVs must indicate if a registered nurse (RN) or a licensed practical nurse (LPN) will perform the visit. The Department of Human Services (DHS) is making this change to comply with federal coding rules.

### What will change?

DHS updated MMIS to allow for the entry of authorizations using the updated codes.

Previously, MMIS had only one code, T1030, to authorize SNVs, regardless of the credentials of the nurse who performed the visit. Beginning Jan. 1, 2020, the existing code T1030 will indicate a visit from an RN, and the new code T1031 will indicate a visit from an LPN. If a person will receive visits from both RNs and LPNs, that person's service agreement must have two separate line items in MMIS, one for each code.

### Instructions

Effective immediately, new service agreements that span beyond Dec. 31, 2019, must use the updated codes. For people served by LPNs, all existing service agreements that span beyond Dec. 31, 2019, must be updated **before** Jan 1, 2020, so home health agencies that provide SNV can bill using the updated codes on Jan 1, 2020.

The process is different depending on whether the person receives state plan services or is on a Waiver or Alternative Care plan. Lead agencies and home health agencies should see [CBSM – Changes in Authorization of SNVs](#) for more details on the process for each circumstance. (pub. 12/3/19)

## Enrollment forms updated or made obsolete in eDocs

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Minnesota Health Care Programs Provider Eligibility and Compliance aligned enrollment forms to match the flow of the Minnesota Provider Screening and Enrollment (MPSE) portal.

We have posted updated [Organization - Provider Enrollment Application \(DHS-4016A\)](#) and [Individual Practitioner - Provider Enrollment Application \(DHS-4016\)](#) forms to eDocs and have streamlined a few of our forms.

Effective immediately:

- IEP Provider Enrollment Application (DHS-4215) is obsolete. Use DHS-4016A.
- Enrollment Application for Nursing Facility or ICF/DD (DHS-4043) is obsolete. Use DHS-4016A.
- Pharmacist Enrollment Application (DHS-4668) will soon be obsolete. Use Individual Practitioner - Provider Enrollment Application (DHS-4016).

(pub. 11/26/19)

## MN–ITS screens to get updated look

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We are updating the look of some MN–ITS screens during the upcoming months, but functionality and usage will stay the same. (pub. 11/22/19)

## Sign up for Opioid Prescribing Improvement Program updates

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Sign up to receive important email updates about the individualized opioid prescribing reports the Minnesota Department of Human Services sends to health care professionals and the related opioid prescribing improvement program. Visit the [Opioid Prescribing Improvement Program](#) webpage and enter your email address to subscribe. Please share this message with physicians and nurses who work in your clinic. (pub. 11/20/19)

## Please remind members to complete the Account Validation Service (AVS) form

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Minnesota Department of Human Services (DHS) implemented the Account Validation Service (AVS) on Sept. 1, 2019. AVS will be used to help identify unreported accounts when determining eligibility for Medical Assistance for people who are age 65 or older and people who are blind or have a disability (MA-ABD), including Medical Assistance for Employed Persons with Disabilities (MA-EPD) and the Medicare Savings Programs (MSP). Applicants and enrollees must authorize the state to request information through the AVS if they have an asset limit for MA or MSP eligibility. This does not apply to children.

Providers should remind their members to complete the [Authorization to Obtain Financial Information from the Account Validation Service \(AVS\) \(DHS-7823\) \(PDF\)](#) form authorizing use of the AVS. We are mailing the form to Minnesota Health Care Programs (MHCP) members in eight monthly groups through April 2020. The mailings for Groups 1 – 3 have already occurred. Members who receive the form must complete and return it to the county or tribal agency indicated on the cover letter sent with the form. **If the member doesn't complete and return the form by the due date shown on the cover letter, their MA or MSP will be closed with advance notice.** As a reminder, you must verify MHCP member eligibility once a month before providing services.

If members have any questions, refer them to their financial worker for assistance. See [Bulletin 19-21-02 DHS Announces Implementation of the Account Validation Service \(AVS\) for Medical Assistance](#) for more information.

The following chart shows how DHS is mailing the request for Authorization to Obtain Financial Information from the AVS (DHS-7823) forms to members enrolled in MA-ABD or MSP. Members were split into eight groups based on their annual renewal date.

**Mailing schedule for Form DHS-7823 to certain MA and MSP members**

Mailing Group	Member’s annual renewal month	DHS mails the forms to this group no later than:	Due date on the cover letter:
Group 1	January 2020 and May 2020	Aug. 30, 2019	Sept. 18, 2019
Group 2	February 2020 and June 2020	Sept. 24, 2019	Oct. 18, 2019
Group 3	March 2020	Oct. 26, 2019	Nov. 18, 2019
Group 4	April 2020	Nov. 26, 2019	Dec. 18, 2019
Group 5	September 2020	Dec. 26, 2019	Jan. 20, 2020
Group 6	October 2020	Jan. 26, 2020	Feb. 18, 2020
Group 7	July 2020 and November 2020	Feb. 26, 2020	Mar. 18, 2020
Group 8	August 2020 and December 2020	Mar. 26, 2020	Apr. 20, 2020

(pub. 11/8/19)

**Additional information**

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- [Provider news and updates archive](#)
- [MHCP provider policies and procedures](#)
- [Latest Manual Revisions](#)
- [Training and VideoPresence opportunities](#): Information about most new and ongoing training
- [Grants and requests for proposals](#)

If you have questions about this information, call the MHCP Provider Call Center at 651-431-2700 or 800-366-5411.

Sign up to receive provider news and other MHCP notices through our [free provider email lists](#).