Case management redesign - updates on draft service design
Special Needs Purchasing stakeholder meeting
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Community and Care Integration Reform | Community Supports and Health Care Administrations
• Update on the draft service design

• Information on how to give your input
Medicaid-funded case management in Minnesota includes:

- Targeted Case Management (TCM)
  - Adult mental health TCM
  - Children’s mental health TCM
  - Vulnerable adult TCM
  - Developmental disability TCM
  - Child welfare TCM
  - Relocation services coordination TCM
Case management services areas (continued)

- Waiver Case Management
  - Community Alternative Care (CAC)
  - Community Access for Disability Inclusion (CADI)
  - Developmental Disabilities Waiver (DD)
  - Elderly Waiver (EW)
  - Brain Injury (BI)
  - Alternative Care (AC)
- Non-MA funded Developmental Disabilities Case Management
The initial design team was created to draft a definition for the service of case management and create a foundational set of standards around the delivery of the service so that people know what they can expect and rely on.

The primary purpose of this team was to create a draft service design to be reviewed more broadly so that as many people as possible can provide input into the design.
Community engagement

Community events

Tribal community

Additional sites for community events may be added.
Draft service design

• Includes **foundational policies and expectations** that would be required of all case management services.

• The foundational policies and expectations will be expanded upon to reflect additional expectations based on the needs of a specific population, expertise needed to provide the service to a specific population or to meet federal requirements for specific service areas.
Vision for case management

Services are simple, flexible, person-centered, culturally responsive, universally available to those who qualify for them, and are effective in assisting people and families to access formal and informal supports.
Goals of case management

• Assist people and families to access formal and informal services and supports that help people achieve their goals and meet their basic needs

• Promote health, safety, and stability across settings and situations

• Support individually meaningful connections to family, friends and communities

• Support the quality of life as defined by the person
Draft service design- components

Service design components (assess, plan, refer, monitor)

• Expected activities
• Standards for how the service should be delivered
• Policies regarding implementation of the service component
• Solidified definitions and expectations
• Person at the center
• Elements that must be included in an assessment within case management
• Elements that must be included in a plan
• Expectations of communication and delineating roles when someone has more than one case manager or care coordinator
Call for input

Read the draft service design

Submit your feedback online

https://mn.gov/dhs/case-management-redesign
Questions?

Email
dhs.cmredesign@state.mn.us

Call
651-431-4895
Thank you!

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