



MEDICA®



Dear Office Manager,

In order to better serve our members and to comply with the Department of Human Services (DHS) Minnesota Special Needs BasicCare (SNBC) contract; we are requesting all Targeted Mental Health Case Management Agencies, complete an access and accessibility survey. Five Minnesota health plans have worked together to develop a collaborative survey to reduce duplication and multiple surveys submission from a single agency. The five health plans include Medica, South Country Health Alliance, Prime West Health, MHP and UCare. Some providers may hold a contract with Behavioral Health Care Providers or one of the healthplans mentioned above and we apologize if you receive this notice twice. The survey only needs to be completed once. Your responses will help us better understand individual agencies accessibility for people with disabilities and to comply with contract requirements of the Minnesota Department of Human Services and Special Needs BasicCare (SNBC) plans.

Please go to the following link to complete the survey by October 31, 2014. The survey will be available starting September 8, 2014 until October 31, 2014. The survey is web-based.

-----Link here-----

If you have any problems accessing or completing the survey, please contact the healthplan you are contracted with.

Thank you for providing your responses and sharing your expertise.

Sincerely,

PrimeWest Health - 320-335-5351 (Jennifer)
Medica – 952-992-2874 (Ann)
MHP – 612-596-0718 (Margaret)
UCare – 612-676-3624 (Rebecca)
South Country Health Alliance – 507-431-6369 (Joan)

COVER LETTER

2014 SNBC Mental Health-Targeted Case Mgt Accessibility Survey