

MHP®

Health.

Care.

Respect.

MHP Mission, Vision and Values

Mission

Integrating health care and service to enhance the health and well being of our members and the community

Vision

Be a leader in partnering with our members and communities to improve health

Values

- Health
- Care
- Respect

The logo for MHP, consisting of the letters 'MHP' in a bold, dark blue, sans-serif font. A registered trademark symbol (®) is located to the upper right of the letter 'P'.

MHP®

30 + Years of Health Care



- MHP is a nonprofit, state-certified HMO that was created in 1983 to serve the most vulnerable and frail populations.
- MHP currently serves residents of Hennepin County
- MHP is unique because it is owned by Hennepin County and we have a direct relationship with human services, hospital (HCMC) and FQHC (North Point)

MHP®

30 + Years of Health Care

- MHP contracts with the Minnesota Department of Human Services (DHS) to provide health care coverage to Hennepin County residents who are enrolled in a Minnesota Health Care Program.
- MHP is a unique County department because we are not supported by Hennepin County property tax dollars.



MHP is evolving

- Effective January 1, 2015 we no longer have Medicare products
- Programs such as Minnesota Senior Health Options (MSHO) and Minnesota Senior Care Plus or (MSC+) are no longer offered through MHP

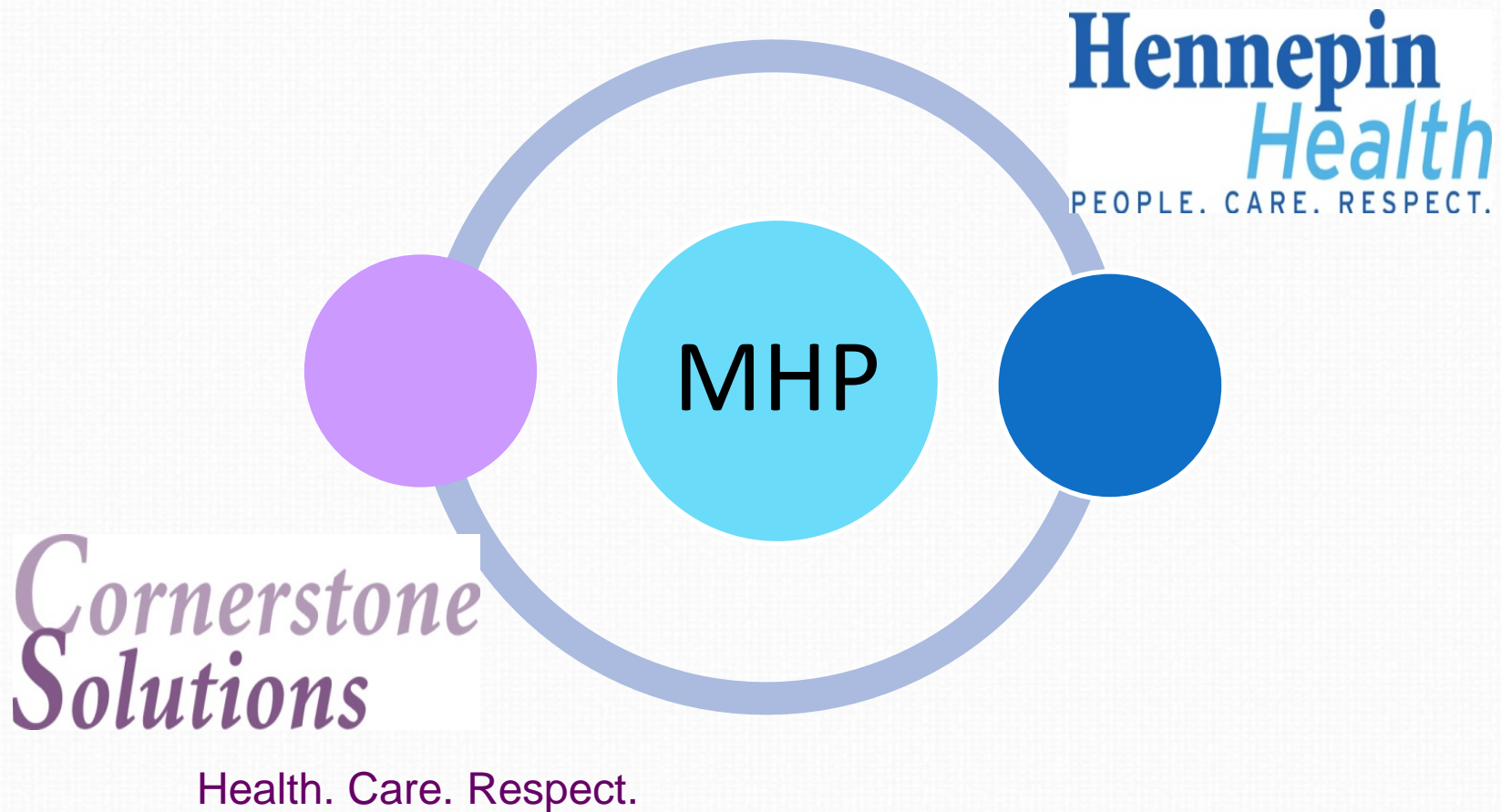
MHP[®]

MHP is evolving

- Dually eligible SNBC members are able to stay with MHP as Medicaid only enrollees and Medicare managed externally
- For several months prior MHP worked diligently with partners, providers and staff to transition enrollees affected by this decision to a different plan
- DHS and the Linkage Line were important partners in helping this change go smoothly for our members

MHP®

Metropolitan Health Plan Programs



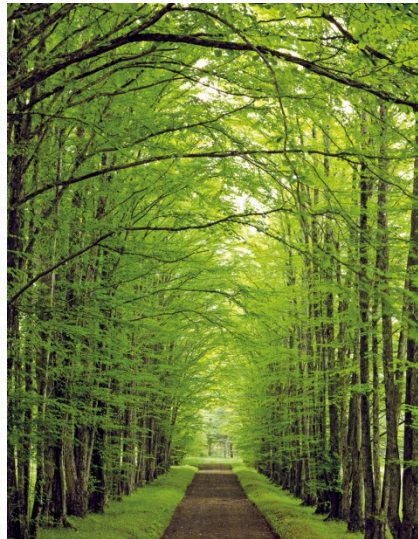
*Cornerstone
Solutions*

Health. Care. Respect.

Hennepin
Health
PEOPLE. CARE. RESPECT.

Cornerstone Solutions and Hennepin Health

- Both include care coordination services to help members with understanding and coordinating their medical and social service needs
- Both offer open access to behavioral health services
- Both provide medical transportation to/from all billable medical appointments (public transportation, taxis and specialized transport services)



MHP[®]

The Future

- MHP is preparing for health care reform – reaching expanded eligible populations
- Updating website
- Coordinating with providers such as Health Care Home, Behavioral Health, Medical and Dental
- Integrated technologies such as EPIC and MNChoices
- Evidence-based practices
- Reinvestment initiatives



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Who to contact at MHP



- **Provider Services: 1-800-647-0550**
- **Member Services: 1-888-562-8000**
- **Karen Berg-Moberg 612-596-9944**
- **Veronica Schulz 612-348-3535**

Thank You!

