Simplified Supportive Housing Working Group meeting

June 16, 2025, 12:00 – 2:30 pm

Objectives

- Review and discuss individual journey map findings, highlighting pain points
- Update on the provider journey map process and who to gather data from
- Review prioritized areas for exploration to identify subcommittee work moving forward
- Discuss a process for writing recommendations

Agenda

<u>Welcome</u>

We will warm up, review our agenda and have a brief conversation about how best to engage all group members, understanding that capacity is limited for everyone.

Individual journey map

This subcommittee will share some flowcharts that represent individual journeys through the process and invite your feedback.

Break

Provider journey map

This subcommittee will provide an update on their process and discuss how to disperse the survey and gather data.

Additional exploration and engagement

We will review priority areas for exploration, organized according to our discussion at the last working group meeting. We will discuss who can form subcommittees to explore each area.

Process for writing recommendations

We will share a proposed process and invite your feedback.

Next steps