



# Digital Inclusion at Neighborhood House



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Digital Inclusion at Neighborhood House has grown out of our basic skills computer classes to ensure our community has high-speed internet in their home and working devices.

**Purpose**





# 01 Neighborhood House

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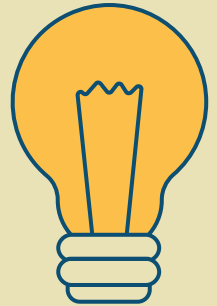
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# Neighborhood House




Nick speaks: What is NH? Where are we located? What is our mission/values?




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# 02



## Who have we served?

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# Neighborhood House Participants

- Advocacy & Awareness
- Affordable Internet
- Reliable Devices
- Digital Skills
- Increased Online Class Options

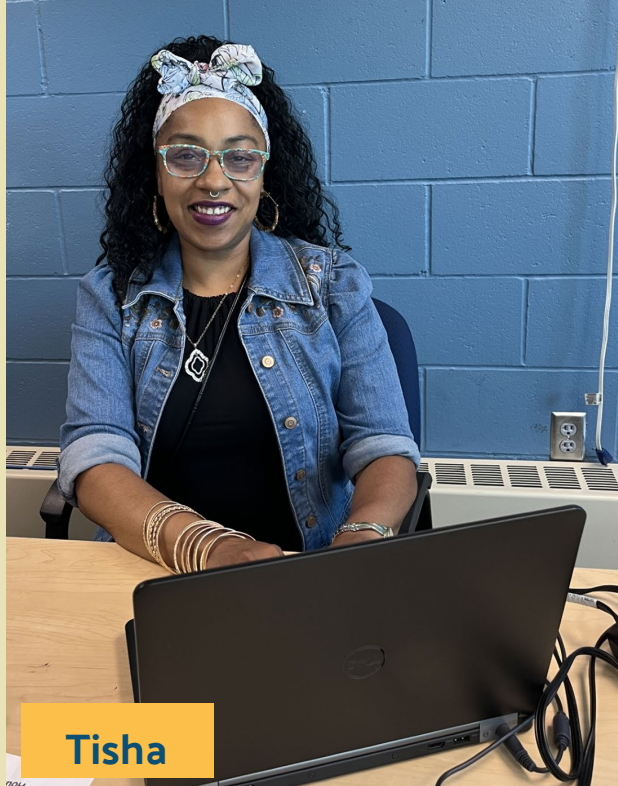



Hanan





# FY'2024



- Distributed 25 laptops this Spring (devices)
  - Signed up 36 students for home internet
  - 22 Northstar Certificates earned (skills)
  - Participants are feeling: Excitement and gratitude
- 



## Shabazz - Digital Navigator / American Connection Corps Fellow

As a ACC fellow - Digital Navigator, The American Connection Corps is about connecting people to places and possibilities in digitally disconnected communities across America. This National Nonprofit Organization is Founded in response to a critical need for digital inclusion, our program emerged as a key player in closing the digital divide. In 2021, Congress allocated \$65 billion towards broadband infrastructure and digital inclusion. Despite these efforts, many rural and emerging communities remain underserved, impacting workforce development, healthcare access, and agricultural economies.

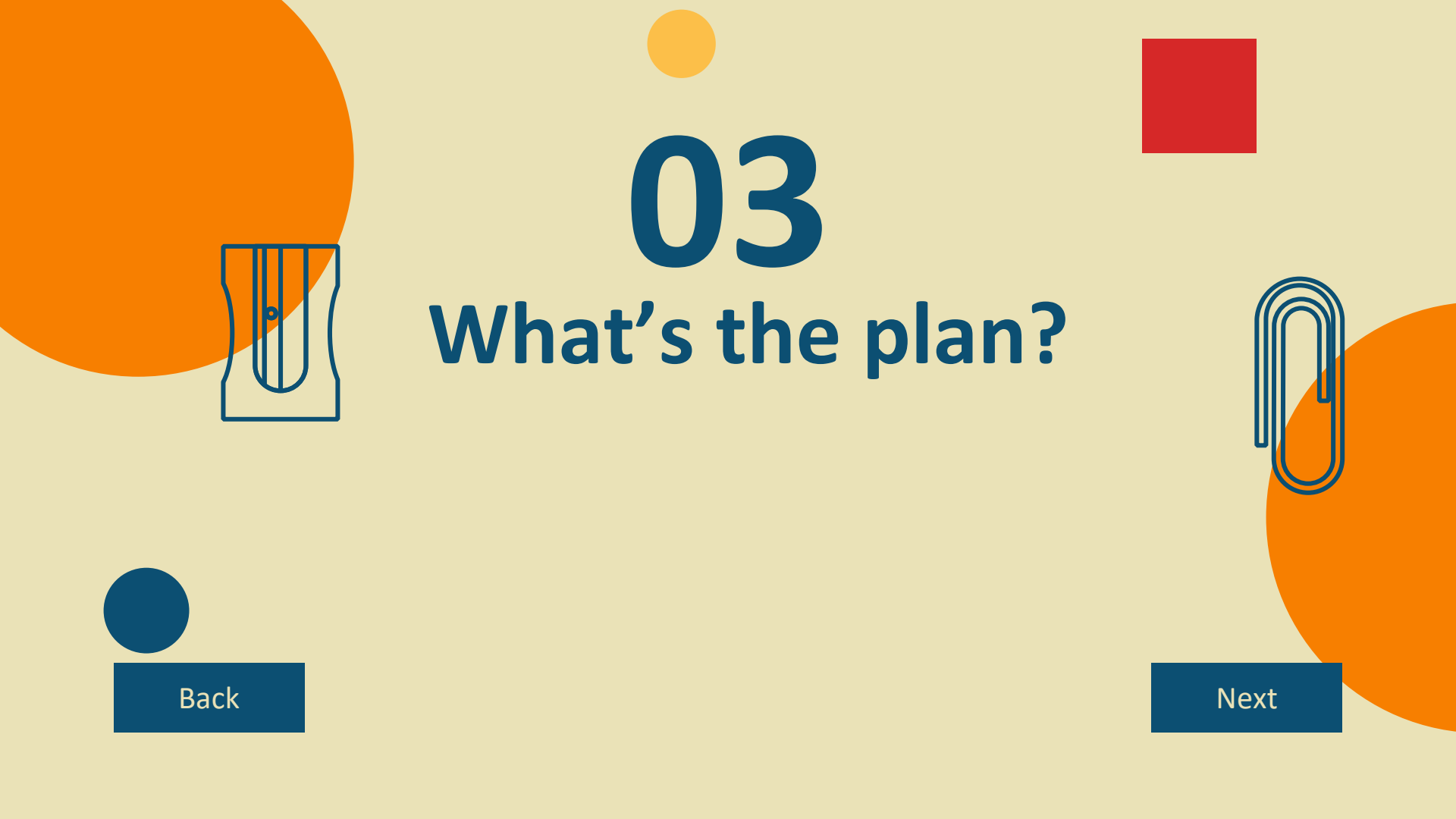


As a digital navigator , my role is imperative to provide low-income families with affordable laptop options through purchase, help these individuals access home internet , and if they are students eligible, they can receive free distributed laptops from our partners. I have been responsible for 1:1 sessions with clients that sometimes takes 30 minutes or may take a few hours!

The importance of a digital navigator continues to go beyond just affordable technology and internet. The people I work with everyday need support on how to use laptops, additional services such as child care, food support and even at times day to day resources that make it difficult for them to just focus on digital accessibility. In most instances, having digital support is the driving factor for other areas that they seek to improve on.

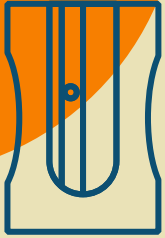






# 03

## What's the plan?



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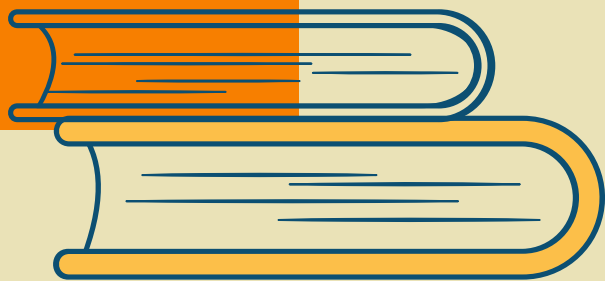


## Next Steps:

- Three Legged Stool Approach:
  - Reliable and affordable device
  - Reliable and affordable service
  - Knowledge and skills for using device
- Want to intentionally find ways to embed Digital Equity and Literacy into all Programming at Neighborhood House and build partnerships to fill in the gaps for what we might be missing
- Funding is uncertain, but part of Neighborhood House's legacy in Programming is to be creative and responsive to community

needs







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## Feedback

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“We all do better when we all do better”

–Senator Paul Wellstone





# Thanks

Do you have any questions?  
CONTACT INFORMATION

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