



EMPLOYMENT AND  
ECONOMIC DEVELOPMENT

# MinnesotaWorks.net Replacement Project Update / Sprint Demo

5/27/26

Presented by Ryan Wold, Paula Bergerson, and Vanessa East



# Meeting logistics

- **This meeting will be recorded** and posted to the project update webpage: [MinnesotaWorks.net Replacement](#)
- **Please remain on Mute during the meeting** to help reduce background noise for everyone.
- **Feel free to enter questions in the chat at any time**, and they will either be answered in the chat or addressed during Q&A at the end of the meeting.
- **During Q&A, you are welcome to use the “Raise Hand” option** if you would prefer to unmute yourself to ask your question.

- **Project overview**
- **Project updates**
- **CareerForce.MN.gov Sprint Review**
  - What is a sprint review?
  - Show and tell (demo)
  - What did we accomplish?
- **Next steps/Project schedule**
- **Questions**

# Project overview

# Our north star: Job seekers first

## Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to **you** and other stakeholders and continuously improve the site



## **Mission: Help Minnesotans find jobs**

### **Goal: Replace MinnesotaWorks.net**

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

### **Goal: Enhance & Maintain CareerForce.MN.gov**

- CareerForce.MN.gov will be enhanced to support the job seeker's experience with the CareerForce system

# Project updates

# MinnesotaWorks.net will be retired on 6/10/26

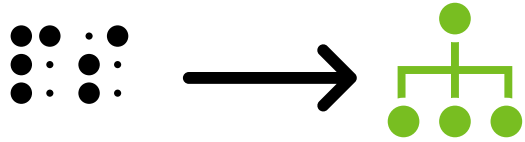
- This is what was previously on MinnesotaWorks.net and will now be on CareerForce.MN.gov:
  - Event and appointment scheduling
  - Job seeker account creation
  - Resume builder
  - Service & activity tracking
  - Job posting  
([CareerForce.MN.gov/post-a-job](https://CareerForce.MN.gov/post-a-job))



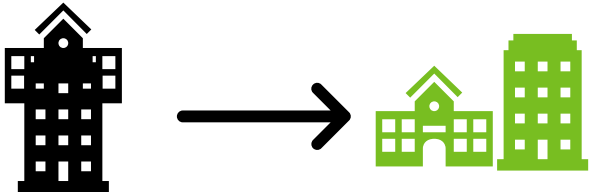
*The key features of MinnesotaWorks.net will be launched on CareerForce.MN.gov 6/10/26, and MinnesotaWorks.net will move into a much-deserved retirement.*

# Big picture recap

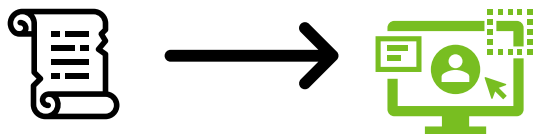
1. ✓ Redesign CareerForce.MN.gov



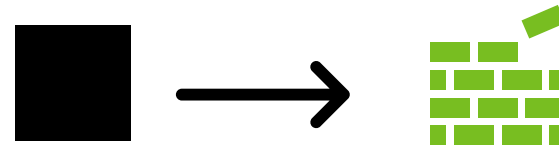
2. ✓ Move employer job posting to CareerForce.MN.gov/post-a-job



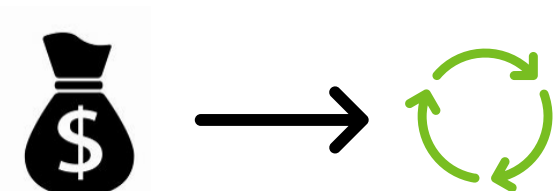
3. ✓ Improve tools used by job seekers, staff, partners, and employers



4. ✓ Design and implement a new database



5. ✓ Sustainable funding for future labor exchange



# MinnesotaWorks.net Replacement Project

Tactical roadmap as of 3/3/2026

Select this link to access a text version of this road map.

Legend

PLAN

DO

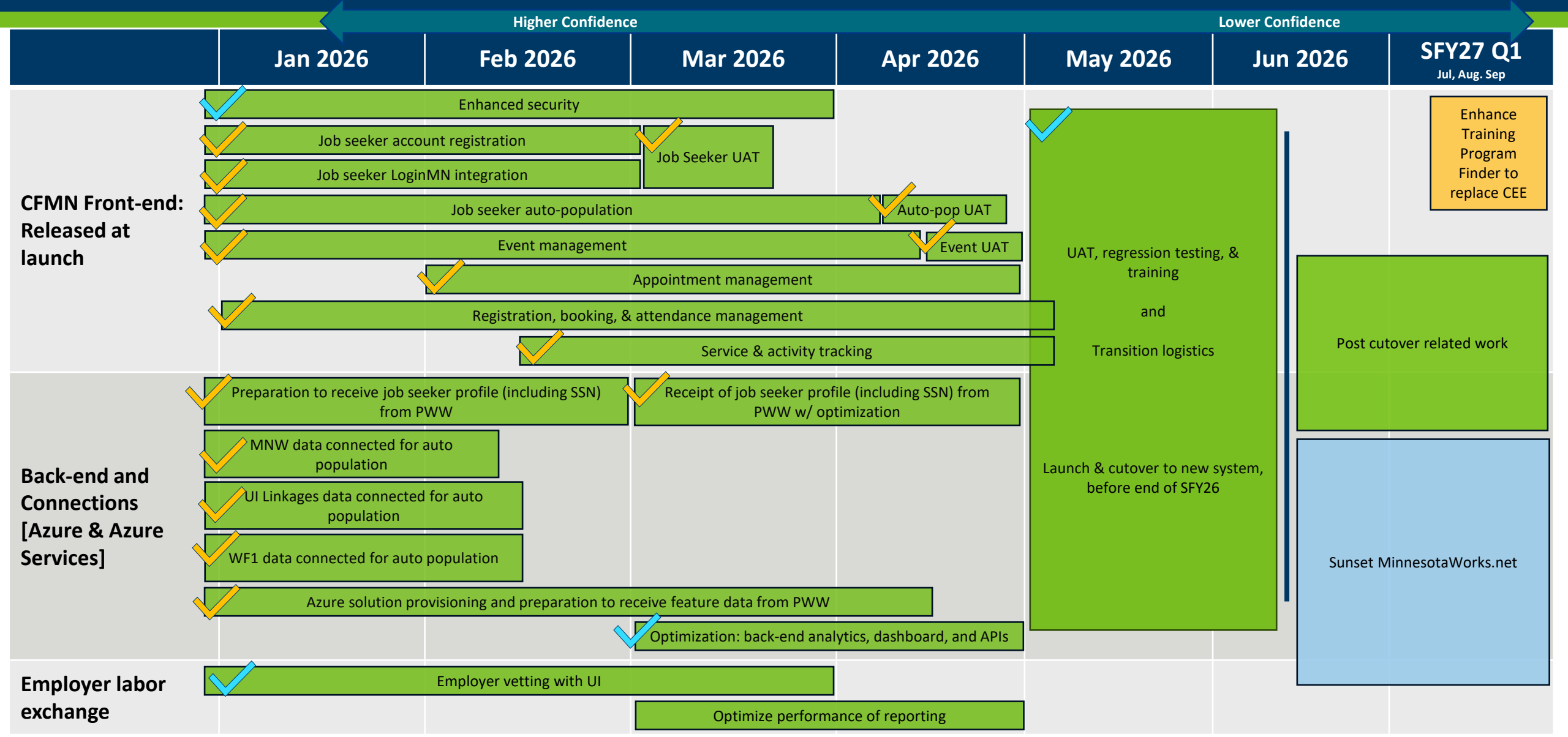
CLOSE / RUN

ENHANCEMENT (Post Launch)

CONTRACT / AGREEMENT

Started ✓

Complete ✓



# Final-round UAT timeline

Roadmap as of 5/26/26

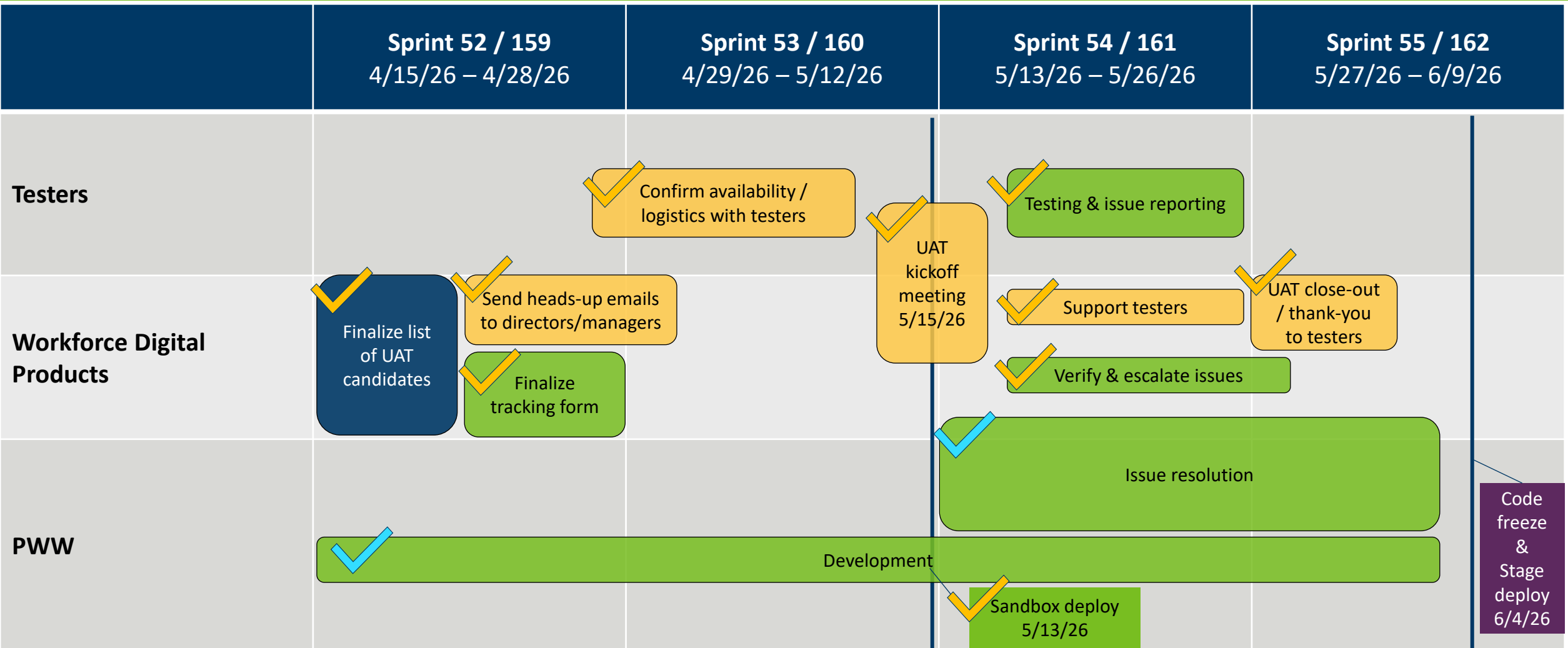
Select this link to access a text version of this road map.

**Legend**

- PLANNING (Dark Blue)
- TASK (Green)
- COMMUNICATION (Yellow)
- CLOSE / DEPLOY (Purple)

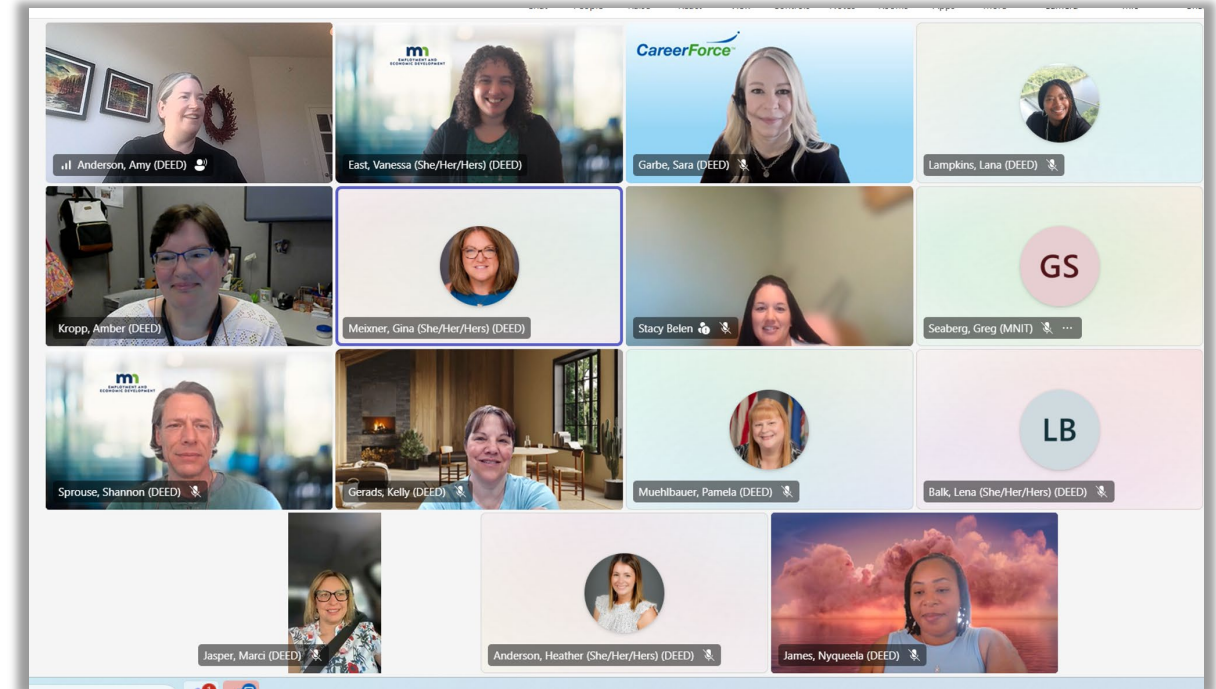
Started ✓ (Light Blue)

Complete ✓ (Yellow)



# Thank you, testers!

- Final-round testing was completed by 25 staff and partners representing:
  - CareerForce Information & Assistance
  - Job Service
  - State Services for the Blind
  - Veterans Employment Services
  - Virtual Services
  - Vocational Rehabilitation Services
  - Performance & Technical Management
- Testers helped to improve upcoming features
  - Example: Improving staff experience for managing event attendance



# Training on new features

## For staff and partners:

### 1. Job Service training via Microsoft Teams

- Will be offered twice:
  - Thursday 6/4
  - Tuesday 6/16 ← **UPDATED**
- Training will be recorded

### 2. Video tutorials

### 3. Virtual office hours

- Will use CareerForce Division office hours:
  - Wednesday 6/17
  - Wednesday 7/1

## For job seekers:

### 4. Statewide workshop

- Thursday 6/18
- Workshop will be recorded

The screenshot displays the 'Book an Appointment' interface on the CareerForce MN website. It features a sidebar with filters for location, distance, and format. The main content area shows a calendar for September with appointments for 'CareerForce in Aitkin' and 'CareerForce in Alexandria'. A modal dialog titled 'Use Your Existing Information?' is overlaid on the screen, asking for consent to use existing data for registration. The dialog includes a 'Yes, use my data' button and a 'No, I'll enter it myself' button. The background shows event details for 'Interviewing 101' with fields for date, time, location, and format.

# Demo: Appointments and service tracking

## Schedule an Appointment

**LOCATION**

**Location**

**Distance From**

Phone and Online appointments outside your selected radius will appear in search results.

**Format**

Online

Phone

In person

**Filter**

**Reset**

May

<	MON 25	<b>TUE 26</b>	WED 27	THU 28	FRI 29	>
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**CareerForce in Aitkin** 36090 400th Ave.  
Aitkin, MN 56431

8:00 pm

**CareerForce in Blaine** 1201 89th Ave NE  
Suite 2300  
Blaine, MN 55434

11:00 am

**CareerForce in Minneapolis South** 777 East Lake Street  
Minneapolis, MN 55407

12:00 pm

**CareerForce in St. Paul** Ramsey County Government Center  
121 7th Place East, Suite 2300  
St. Paul, MN 55101

9:00 am

# Things to do before and after June 10

## **Before:**

- Help job seekers download their resumes from MinnesotaWorks.net
- Log in to your CareerForce.MN.gov account
- Get familiar with event/appointment registration dates
- Attend training

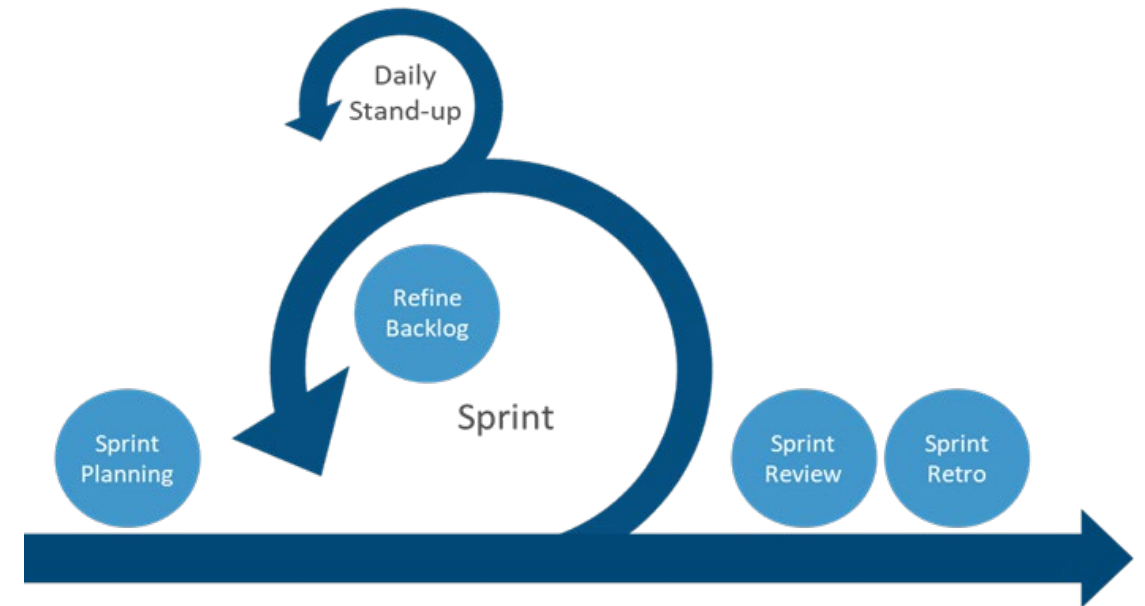
## **After:**

- Visit CareerForce Division Office Hours on June 17 and/or July 1 with any questions about new features and processes
- Share your feedback!

# CareerForce.MN.gov sprint review

# What is a sprint review?

- A demonstration of the work that the product team has completed over a specific period
  - This can include new features, bug fixes, and changes to how the product (in this case, CareerForce.MN.gov) functions
- A time to ask questions and give feedback to the product team



# What we accomplished: Sprint 159

## Event management (deployed to test site):

- ✓ Built framework for public-facing event search page
- ✓ Added sidebar filters and buttons to public-facing event search page
- ✓ Refined public-facing event search page
- ✓ Set up “Featured Statewide Events” button on public-facing event search page to automatically filter results to events associated with CareerForce from Anywhere
- ✓ Updated “Search Job Fairs and Networking Events” button on public-facing event search page to link to current Attend a Hiring or Networking Event page
- ✓ Corrected event search results code for accessibility
- ✓ Added Upcoming Events block to account dashboards for Staff and Partners
- ✓ Finalized the Location Events page that will display events associated with a given CareerForce location
- ✓ Set up workflow rules for event management
- ✓ Refined Edit Occurrence event management page
- ✓ Rebuilt Upcoming Events carousel on homepage
- ✓ Fixed an issue preventing online events from displaying a location in Upcoming Events carousel
- ✓ Updated Upcoming Events carousel link labels for screen reader compatibility
- ✓ Finalized breadcrumb menus for event-related pages
- ✓ Finalized permissions for Event Scheduler page

# What we accomplished: Sprint 159, continued

## Event management (deployed to test site):

- ✓ Provided admin menu access to appropriate roles
- ✓ Updated handling of event translations to prevent duplicates
- ✓ Made an accessibility fix to prevent duplicate link titles and improve keyboard navigation
- ✓ Corrected an issue preventing event occurrences from matching the status of their associated event session
- ✓ Corrected an issue preventing Facilitator name from displaying on event session detail page occurrences
- ✓ Excluded alternate locations from location search page

## Service & activity tracking (deployed to test site):

- ✓ Built framework for Record a Service page
- ✓ Set up service record detail page
- ✓ Added “Services” tab to administrative views of Job Seeker accounts, listing services recorded for that user
- ✓ Updated workflow to return administrative staff to the Service Catalog page after adding a service item

## User accounts (deployed to test site):

- ✓ Updated links to LoginMN profile from Job Seeker profile pages on test site

# What we accomplished: Sprint 159, continued further

## Appointment management (deployed to test site):

- ✓ Built framework for public-facing appointment search page
- ✓ Refined and styled public-facing appointment search page
- ✓ Refined and styled Book Your Appointment page
- ✓ Finalized appointment booking navigation
- ✓ Created staff-facing view of appointments associated with each CareerForce location
- ✓ Built staff-facing appointment session detail page
- ✓ Refined formatting on appointment session detail page sidebar
- ✓ Built staff-facing appointment occurrence detail page
- ✓ Added styling to appointment session and occurrence detail pages in the correct theme
- ✓ Added Upcoming Appointments block to account dashboards for Staff and Partners
- ✓ Corrected an issue causing a link to display in incorrect locations for the Job Service Administrator role
- ✓ Addressed an issue preventing past appointments from being edited

# What we accomplished: Sprint 159, continued even further!

## Attendance & registration management (deployed to test site):

- ✓ Set up event/appointment-related system email templates
- ✓ Set up event/appointment registration redirects to:
  - ✓ Tier 2 registration for users without an account
  - ✓ Registration Steps 3-6 for job seekers with a Tier 1 account
- ✓ Added “Log in or create an account” button link to event and appointment registration pages when viewed by a user that isn’t logged in
- ✓ Updated Registration API to:
  - ✓ Confirm event registration
  - ✓ Track attendance status for events and appointments

## ✓ Continued building Registration API:

- ✓ Initialized templates
- ✓ Added missing event/appointment data fields required for emails
- ✓ Changed internal processing to compound key

## Front-end work:

- ✓ Made “My Goals and Experience” tab available to Staff and Partner accounts

## Back-end work:

- ✓ Restored auto logs of user logins
- ✓ Completed Drupal security updates
- ✓ Updated OpenID Connect single sign-on module

# What we accomplished: Sprint 160

## High Security Development

- ✓ MNDEED-8640: Removed test accounts and data from production

## Appointment Management

- ✓ MNDEED-8844: Stylized appointment date picker
- ✓ MNDEED-9012: Finished session & occurrence permissions
- ✓ MNDEED-9169: Disabled "Repeats Until" fields for appointments
- ✓ MNDEED-9170: Removed the field for revision notes on events and appointments, so staff aren't distracted by it
- ✓ MNDEED-9181: Additional metadata context was added for appointment time links to improve screen reader accessibility
- ✓ MNDEED-9184: Updated breadcrumbs for public appointment search
- ✓ MNDEED-9189: Accessibility enhancements were made to the tailored date picker so screen readers would correctly announce the selected date and its day of the week
- ✓ MNDEED-9197: Applied styling updates, including header adjustments and back-button implementations to the Booked Appointment Confirmation page
- ✓ MNDEED-9206: Set the maximum number of days in advance that an appointment can be scheduled
- ✓ MNDEED-9216: Added a phone number field to display in appointment email notifications
- ✓ MNDEED-9230: Corrected the appointment occurrence detail page to display the friendly name of the selected format instead of its machine name.
- ✓ MNDEED-9236: Fixed bug so the side panel displays correctly on the public appointment search page for locations.
- ✓ MNDEED-9251: Call-to-action buttons and banner links were updated across the site to point to the new appointment search page.

# What we accomplished: Sprint 160, continued

## Attendance and Registration Management

- ✓ MNDEED-8816: A success message and a "My Dashboard" button were added to the appointment registration flow after a job seeker completed booking a time slot.
- ✓ MNDEED-8817: Event session and occurrence views were updated to display the number of registered users and the number of available seats.
- ✓ MNDEED-8837: Location staff were granted permission to manually register job seekers for events to provide administrative support.
- ✓ MNDEED-8900: Added "My Events & Appointments" tab on the Job Seeker dashboard to display upcoming and past event histories.
- ✓ MNDEED-8901: A specialized appointment occurrence detail view was created for location staff to view the registered user's appointment details.
- ✓ MNDEED-8903: An "Attendees" tab was added next to the View and Edit tabs on the event occurrence view to allow location staff to manage registrant lists, add users, and track attendance.
- ✓ MNDEED-8919: Job seekers were provided with a "Cancel Registration" option on their dashboard to cancel upcoming appointments they could no longer attend.
- ✓ MNDEED-8934: An API call payload was configured to correctly submit job seeker registration data when confirming an event registration.
- ✓ MNDEED-8949: A submission process was implemented to register a job seeker for their selected appointment format and topic when completing a booking.

# What we accomplished: Sprint 160, continued further

## Attendance and registration management continued:

- ✓ MNDEED-8960: An automated email notification was set up to be sent to job seekers whenever they successfully registered for an event occurrence.
- ✓ MNDEED-8961: An automated Waitlist email confirmation was configured to be sent to job seekers when they successfully registered for an event.
- ✓ MNDEED-8963: An automated email notification was created to alert job seekers when their event registration or the event occurrence itself was cancelled.
- ✓ MNDEED-8964: A daily scheduled process was created to send email reminders to job seekers one day before their registered events.
- ✓ MNDEED-8967: The appointment session and location views were updated to display the name of the registered user and their chosen format for booked appointments.
- ✓ MNDEED-8971: Updated permissions were implemented to allow job seekers to cancel their event registrations from the "My Events & Appointments" tab on their dashboard.
- ✓ MNDEED-8972: Provided administrators with an operation on the event attendees tab to convert waitlisted users into fully registered attendees.
- ✓ MNDEED-8974: An operation was added for administrators to cancel the registrations of waitlisted or registered users directly from the event Attendees tab.
- ✓ MNDEED-8978: Added rule for location staff to allow them to manually register job seekers for appointments using an administrative form with an autocomplete field.
- ✓ MNDEED-8985: An automated email notification was set up to alert job seekers when they successfully registered for an appointment.
- ✓ MNDEED-8991: Updated administrative form to allow location staff to manually add job seekers to an event's waitlist through a form.
- ✓ MNDEED-9003: Set up an automated email notification to alert job seekers if their appointment occurrence's video call link or additional information was updated.
- ✓ MNDEED-9004: Set up an automated email notification to inform job seekers when their appointment registration or the appointment was cancelled.

# What we accomplished: Sprint 160, continued even further

## Attendance and registration management, continued further:

- ✓ MNDEED-9005: A scheduled process was created to send reminder emails to job seekers one day prior to their registered appointments.
- ✓ MNDEED-9028: Built in messaging to inform job seekers when an event was full and to notify veterans of their priority waitlist options.
- ✓ MNDEED-9030: A "Join Waitlist" button was added for logged-in veterans when viewing a full event occurrence.
- ✓ MNDEED-9123: An HTML string sanitization process was added to payloads to prevent vulnerabilities.
- ✓ MNDEED-9142: Implemented a process to send event occurrence data to the registration API whenever a new occurrence was created or an existing one was updated.
- ✓ MNDEED-9143: Completed the process to send appointment occurrence data to the registration API whenever an occurrence was created or updated.
- ✓ MNDEED-9145: Created a session-based override to temporarily upgrade a user's profile registration tier during specific required activities before resetting it upon logout.
- ✓ MNDEED-9160: The appointment registration flow was updated to direct non-Tier-2 job seekers to complete their account setup before finalizing their booking.
- ✓ MNDEED-9166: Created way for tracking consistent success responses of the API.
- ✓ MNDEED-9175: The event registration flow was updated to guide non-Tier-2 job seekers to complete their account registration before booking.
- ✓ MNDEED-9178: The registration API endpoints were revised to support reservation statuses, registration updates, cancellation, and automatic reservation clearing.
- ✓ MNDEED-9195: The registration API submission process was updated to use overridden occurrence values instead of parent session values when sending event occurrence records.

# What we accomplished: Sprint 160, continued further yet!

## Attendance and registration management, continued further yet:

- ✓ MNDEED-9196: A bug was fixed so event sessions propagated changes to its child occurrence records.
- ✓ MNDEED-9201: An incorrect breadcrumb segment was removed from the event registration success page to ensure the correct navigation.
- ✓ MNDEED-9208: Cleaned up formatting issues in appointment and event confirmation emails
- ✓ MNDEED-9214: Ensured the registration API received the correct event description from the catalog item rather than defaulting to "no description."
- ✓ MNDEED-9220: Performed update to clear Drupal registrant data from appointment occurrence when registration is cancelled
- ✓ MNDEED-9232: API response messages were updated to provide clearer context for job seekers encountering registration errors or attempting to register for fully booked events.
- ✓ MNDEED-9234: Appointment booking confirmations and event-related emails were updated to use the user's "best first name" instead of their standard first name.
- ✓ MNDEED-9239: Job seekers were given a "Cancel Registration" option on their dashboard to withdraw from appointments they could no longer attend.
- ✓ MNDEED-9241: Adjusted logic to prevent rebooking appointments after staff cancelled the occurrence
- ✓ MNDEED-9244: Fixed bug to ensure appropriate users had access to cancel registrations
- ✓ MNDEED-9249: Ensured administrators see appropriate response messages when adding attendees to an appointment
- ✓ MNDEED-9250: Updated the text and header of the "Cancel appointment registration" modal

# What we accomplished: Sprint 160, continued beyond

## Event management:

- ✓ MNDEED-8690: The term "Virtual" was replaced with "Online" across event session and occurrence entities, labels, and filters.
- ✓ MNDEED-8865: Access controls were modified to ensure that event and appointment occurrence views were restricted to the System Admin role.
- ✓ MNDEED-8886: Added pagination to the event occurrences, appointment occurrences, and appointment bookings views to display 25 items per page.
- ✓ MNDEED-8992: The height of the map on the public occurrence detail pages was adjusted and conditional formatting logic for single-format events was corrected.
- ✓ MNDEED-9119: Updated role settings so appropriate roles appears as options in the Add Group membership search field.
- ✓ MNDEED-9148: Verified public search view only shows active events in the public event search results.
- ✓ MNDEED-9168: Applied styling to match the CareerForce theme to the event session and occurrence detail edit pages for specific administrative roles.
- ✓ MNDEED-9172: Revised permissions roles so authorized users can access the occurrence table on an event session detail page
- ✓ MNDEED-9176: Performed breadcrumb path cleanup for events
- ✓ MNDEED-9183: Performed breadcrumb path cleanup for appointments
- ✓ MNDEED-9188: Addressed a bug that was causing delays in new events being included in search results

# What we accomplished: Sprint 160, continued onward

## Event management, continued:

- ✓ MNDEED-9191: Disabled the "Repeats Until" field when creating new events
- ✓ MNDEED-9204: Disabled recurring rule fields on event and appointment sessions
- ✓ MNDEED-9205: Set maximum number of days out to generate new event occurrences to 45
- ✓ MNDEED-9207: Fixed a bug to ensure editing a draft session does not create a duplicate child occurrence
- ✓ MNDEED-9212: Fixed a bug to ensure the Careerforce from Anywhere location page displays appropriate event sessions
- ✓ MNDEED-9223: Provided Location staff with an "Is Private" flag to hide specific event occurrences from public searches while keeping them accessible via direct URL
- ✓ MNDEED-9228: Updated event and appointment pages to display the accommodation phone number field and correctly format online location text
- ✓ MNDEED-9233: Updated static content for in-person event pages, including clarifying arrival times and formatting of phone numbers
- ✓ MNDEED-9238 Restyled the Reset button on the Event Attendees tab to a secondary button, and added a new text search filter to query registrants

# What we accomplished: Sprint 160, continued onward and upward

## Service and activity tracking:

- ✓ MNDEED-8902: Provided location staff the ability to mark event attendees as "Attended" and automatically create a corresponding service record
- ✓ MNDEED-8979: Added a "Mark Attended" button to the admin appointment occurrence page, allowing staff to record attendance and navigate to the Record Service form
- ✓ MNDEED-9033: Applied location-based permission restrictions to the Service Record entity and Event Occurrence Attendees tab
- ✓ MNDEED-9041: Added a "Record Additional Service" operation to the event attendees tab to allow staff to record extra services for attended users
- ✓ MNDEED-9044: Implemented a bulk operation on the event attendees tab to allow location staff to mark multiple selected attendees as "Attended" simultaneously
- ✓ MNDEED-9161: Updated the Service Catalog administrative view to include new filters, sortable columns, and revised column names.
- ✓ MNDEED-9163: Created a dedicated detail page for Service entities to allow site administrators to review service catalog item details
- ✓ MNDEED-9177: Updated permissions to grant appropriate staff the ability to view the "view profile" tab for job seeker accounts.
- ✓ MNDEED-9185: Cleaned up breadcrumbs to improve ease of use of service and activity tracking pages
- ✓ MNDEED-9187: Applied the CareerForce theme to the Add Service Record page, and added a required red asterisk to the Staff Member field label
- ✓ MNDEED-9199: Cleaned up validation issues with Add Service Record Page
- ✓ MNDEED-9226: Fixed issue where Service Record detail page was missing the Services field when viewed by staff
- ✓ MNDEED-9245: Fixed issue so appointment Occurrences have page titles

# What we accomplished: Sprint 160, continued further than ever before!

## Job seeker account enhancements and LoginMN Integration:

- ✓ MNDEED-8909: Improved formatting, validation, and data obfuscation for the SSN entry field to enhance security and accessibility
- ✓ MNDEED-9025: Added a prompt to direct anonymous users to LoginMN when they attempt to access features that require a CareerForce account
- ✓ MNDEED-9064: Hid footers on job seeker registration pages to prevent job seekers from getting distracted while creating an account
- ✓ MNDEED-9079: Adjusted permissions to require job seekers to have completed their Tier 1 registration to access My Resume Center
- ✓ MNDEED-9186: Removed the Privacy Notice Checkbox from job seeker registration and partner account request workflows
- ✓ MNDEED-9194: Updated registration questions to present "Choose Not to Identify" as the first option for consistency
- ✓ MNDEED-9218: Updated date picker to include future years for the question about separation from military active duty

## Maintenance:

- ✓ MNDEED-9092: Conducted database backup to restore the CareerForce Group and its associated list of locations.

Next steps

## Coming soon:

- Integration of job fair calendar with event calendar
- Integration of Eligible Training Provider List with Training Program Finder
- Enhancements to Job Search feature



# Questions?

The conditions are right for us to succeed.



# How you can stay involved

- **Project webpage** – View this webpage to view meeting recording and other info: <https://mn.gov/deed/programs-services/mnw-replacement/>
- **Email** – [Ryan.Wold@state.mn.us](mailto:Ryan.Wold@state.mn.us) or [Vanessa.East@state.mn.us](mailto:Vanessa.East@state.mn.us) if you have any questions

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