



EMPLOYMENT AND
ECONOMIC DEVELOPMENT

MinnesotaWorks.net Replacement Project Update / Sprint Demo

12/3/25

Presented by Ryan Wold, Paula Bergerson, and Vanessa East



Meeting logistics

- **This meeting will be recorded** and posted to the project update webpage: [MinnesotaWorks.net Replacement](#)
- **Please remain on Mute during the meeting** to help reduce background noise for everyone.
- **Feel free to enter questions in the chat at any time**, and they will either be answered in the chat or addressed during Q&A at the end of the meeting. You can also use the [survey link](#) for more complex or specific questions.
- **During Q&A, you are welcome to use the “Raise Hand” option** if you would prefer to unmute yourself to ask your question.

- **Project overview**
- **Project updates**
- **CareerForce.MN.gov Sprint Review**
 - What is a sprint review?
 - Show and tell (demo)
 - What did we accomplish?
- **Next steps/Project schedule**
- **Questions**

Project overview

Our north star: Job seekers first

Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to **you** and other stakeholders and continuously improve the site



Mission: Help Minnesotans find jobs

Goal: Replace MinnesotaWorks.net

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

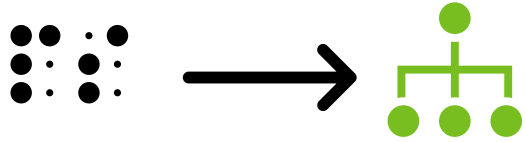
Goal: Enhance & Maintain CareerForce.MN.gov

- CareerForce.MN.gov will be enhanced to support the job seeker's experience with the CareerForce system

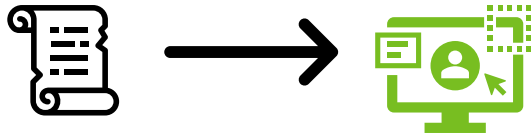
Project updates

Big picture recap

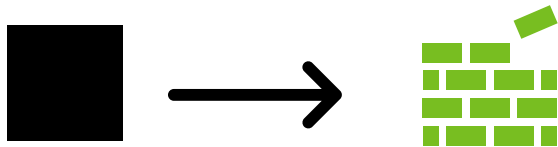
✓ 1. Redesign CareerForce.MN.gov



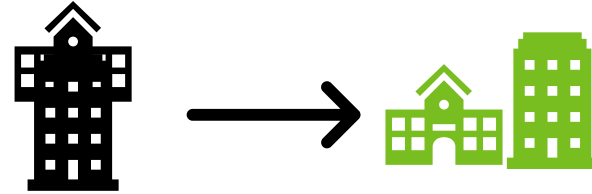
2. Improve tools used by job seekers, staff, partners, and employers



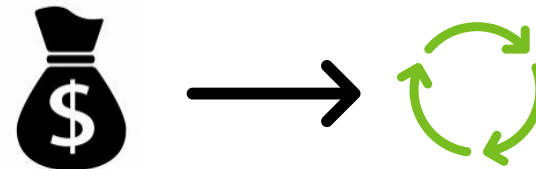
3. Design and implement a new database



✓ 4. Move employer job posting to CareerForce.MN.gov/post-a-job



5. Sustainable funding for future labor exchange



MinnesotaWorks.net Replacement Project

Tactical roadmap as of 9/5/25

Select this link to access a text version of this road map.

Legend

STAFFING

PLAN

DO

CLOSE /
RUN

ENHANCEMENT
(Post Launch)

CONTRACT /
AGREEMENT

Started



Complete



Higher Confidence

Lower Confidence

SFY26 Q1

Jul, Aug, Sep

SFY26 Q2

Oct, Nov, Dec

SFY26 Q3

Jan, Feb, Mar

SFY26 Q4

Apr, May, Jun

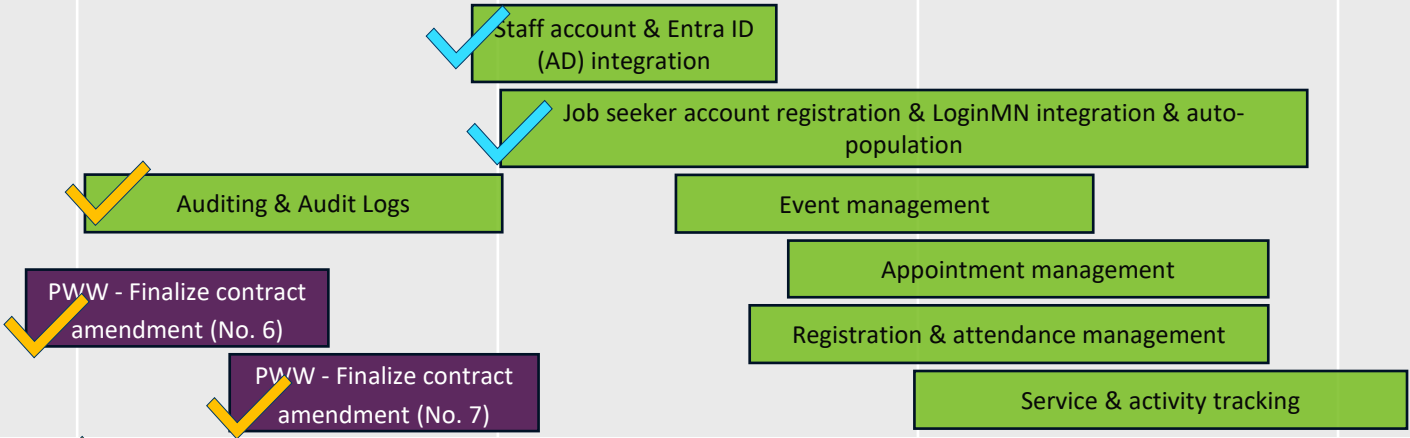
SFY27 Q1

Jul, Aug, Sep

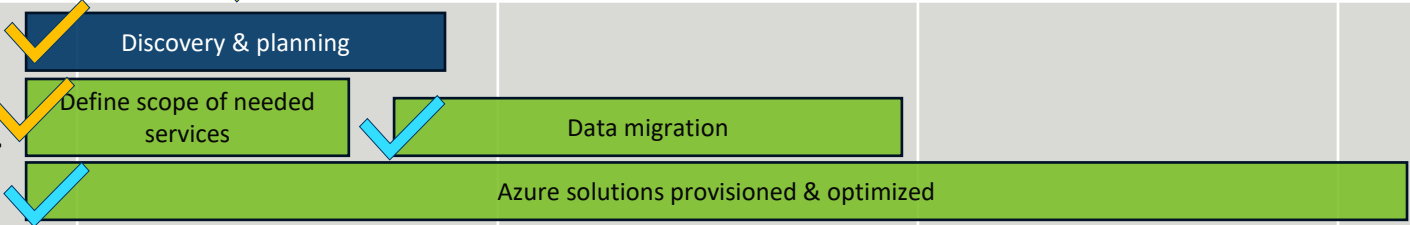
CFMN Front-end:
Released to Production



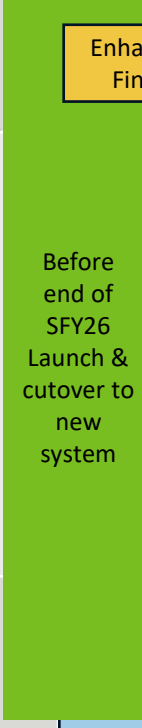
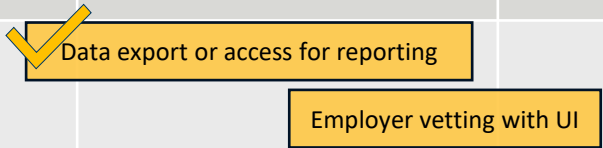
CFMN Front-end:
Released at launch



Back-end and
Connections [Azure &
Azure Services]



Post-a-Job platform



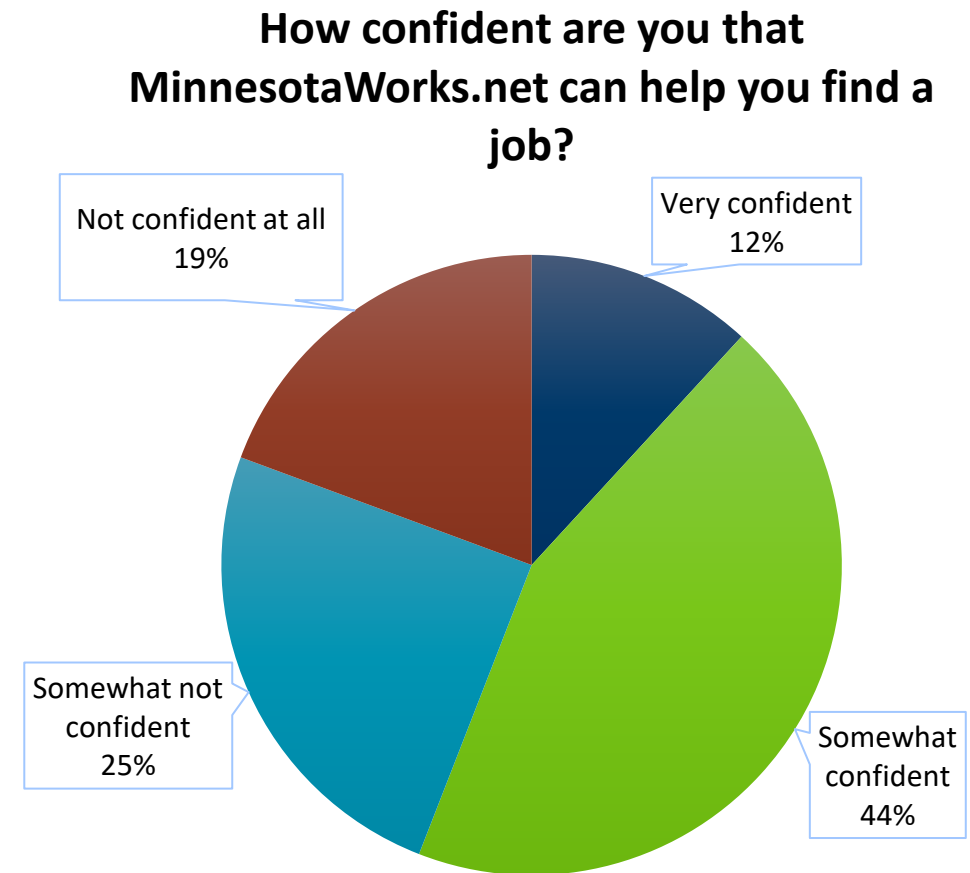
Enhance Training Program
Finder to replace ETPL

Post
cutover
related
work

Sunset
MinnesotaWorks.net

MinnesotaWorks.net job seeker baseline survey

- **Net Promoter Score: -29**
 - Scores range from -100 to 100
 - Any positive score is considered good
- 1,301 completed surveys for a 19% response rate
- Strengths to carry forward:
 - Ease of use – focused, straightforward job search features
- Opportunities for improvement:
 - Outdated look and feel
 - Search/filtering issues



Back-end updates

- Connected to Azure back end
 - This sets us up to track:
 - Job seeker activities for federal reporting
 - Job seeker activities for improving programming needs
 - All activities for system security management
- Major step toward replacing key functions of MinnesotaWorks.net

The image displays two overlapping screenshots. The top screenshot is from the CareerForce website, showing a notification: "The resume My Master Resume has been updated." Below this, the user profile for Jean Doe is visible. The bottom screenshot is from the Microsoft Azure portal, showing a log entry for the "b22p-careerforce-prod-log-001" workspace. A red arrow points from the "My Master Resume" link in the CareerForce notification to the log entry. The log entry details include:

TimeGenerated [UTC]	Account	ActionId	Id	IPAddress	IPv6Address
11/24/2025, 3:25:11.218 PM	VanessaE	resumeupdate	692478d6e62f566734f2e370	156.99.30.174	::0

The log entry also includes a "Data" field with a JSON object: {"data":{"requestUrl":"/resume/summary","label":"clone 3 of My Master Resume","status":"1","isMaster":"0"}}

Progress preview: Single sign-on for DEED staff

Create an Account or Log In

To use this feature, please create an account or log into your existing account.

Job Seekers

Create an account to:

- ✓ Get personalized job search results
- ✓ Explore careers that match your interests
- ✓ Easily create resumes with the resume builder
- ✓ Schedule 1:1 appointments with CareerForce specialists
- ✓ Register for events and workshops to support your job search



Create Account

Log In

If you work for a CareerForce partner organization or a training program provider [create an account](#) or [log in here](#).

Are you a DEED staff member? [Log in here](#).

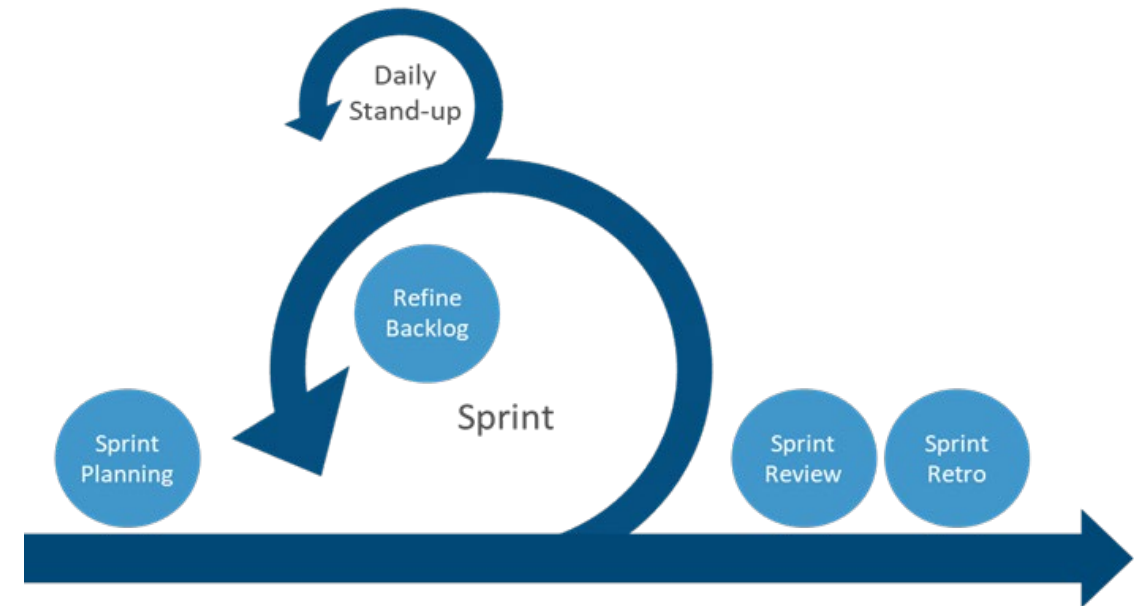


New single sign-on for staff accounts goes live **12/16**

CareerForce.MN.gov sprint review

What is a sprint review?

- A demonstration of the work that the product team has completed over a specific period
 - This can include new features, bug fixes, and changes to how the product (in this case, CareerForce.MN.gov) functions
- A time to ask questions and give feedback to the product team



What we accomplished: Sprint 147

Front-end work:

- ✓ Adjusted login page links for accessibility (to be deployed 12/16/15)
- ✓ Content update: Added translations to My Resumes and the resume builder

Back-end work:

- ✓ Determined approach for tracking Anonymous to Account Holder conversions in the resume feature
- ✓ Tested resume feature analytics tags in Production
- ✓ Continued work related to auditing and audit logs:
 - ✓ Configured routing of event records
 - ✓ Added logs to track activity and auditable events related to the resume builder
 - ✓ Connected Drupal (site back end) to PWW Auditor middleware as logging event storage

* Included in demo and/or content updates

What we accomplished: Sprint 147, continued

User accounts (deployed to test site):

- ✓ Connected to EntraID dev environment for future testing of single sign-on for staff accounts
- ✓ Configured staff account permissions
- ✓ Made sure that user login via single sign-on (SSO) is not prompted for two-factor authentication
- ✓ Added fields to Staff account profile type
- ✓ Created new user account dashboard to display when staff view other user accounts
- ✓ Updated styling of local tab menus
- ✓ Updated content for Staff & Partner Resources block on staff and partner dashboards
- ✓ Set a minimum password age rule for admin users
- ✓ Set up no-profile detect and redirect flow
- ✓ Tested and confirmed existing account process for partner accounts:
 - ✓ Account deletion process and functionality
 - ✓ Email confirmation process for partner account registration
 - ✓ Blocking and deletion processes related to inactive accounts
 - ✓ Group requirements

* Included in demo and/or content updates

What we accomplished: Sprint 147, continued further!

User accounts (deployed to test site):

- ✓ Excluded non-admin users from two-factor authentication
- ✓ Updated links on the login landing page
- ✓ Applied administrator account password policy to Location Administrator role
- ✓ Made login landing page translatable
- ✓ Adjusted password reset flow to allow for completion of reset process in test environment
- ✓ Created temporary registration form for job seekers
- ✓ Added reCAPTCHA to job seeker registration form
- ✓ Explored ways to improve accessibility of reCAPTCHA on job seeker registration page
- ✓ Created OpenID connection to LoginMN dev environment
- ✓ Added approved fields to the Career Seeker profile type
- ✓ Set up OpenID connection to Portland Webworks

* Included in demo and/or content updates

What we accomplished: Sprint 148

User accounts (deployed to test site):

- ✓ Disabled password reset workflow and field for accounts that will use single sign-on (SSO) such as EntraID
- ✓ Reviewed Connections feature for staff and partner account vetting
- ✓ Updated the staff login link on the login landing page to direct staff into the SSO process
- ✓ Built a block to identify whose account is being viewed when admin staff view user accounts
 - ✓ Prevented block from displaying on account pages for the logged-in user
- ✓ Refined staff account profile form
- ✓ Adjusted account settings field locations
- ✓ Added “Suspended” account status option to distinguish between different reasons an account may be blocked
- ✓ Finalized designs for Partner account registration workflow
- ✓ Removed the Profile Selection pop-up modal from the Partner account registration process
- ✓ Removed Profile alert from password reset page
- ✓ Refined the registration form for Partner accounts
- ✓ Determined the appropriate format for Telephone Number fields on registration forms
- ✓ Created a custom token to display a user’s Preferred Name on mailers and blocks if one has been entered
- ✓ Updated applicable system mailers to display a user’s Preferred Name if one has been entered
- ✓ Added rules to prevent staff and vendor accounts from logging in using the job seeker SSO (LoginMN)

* Included in demo and/or content updates

What we accomplished: Sprint 148, continued

User accounts (deployed to test site):

- ✓ Determined whether analytics updates are needed to reflect the retirement of the Employer account type
- ✓ Removed password expiration workflow for SSO accounts
- ✓ Corrected an issue that was preventing the expected messaging from displaying when saving account settings

Back-end work:

- ✓ Set up analytics tags, triggers and variables to track when an account is created when using the resume builder

Bug fixes:

- ✓ Addressed an issue preventing some account types from accessing their profile page on our test site
- ✓ Adjusted a setting that was causing some analytics tags to fire outside of the expected triggers

* Included in demo and/or content updates

Next steps

Highlights for next sprint review

Coming soon:

- Single sign-on for staff will go live December 16, 2025
- Progress on new job seeker registration
- Now under contract (work starting soon):
 - Updated event registration and management features
 - Updated appointment-booking features
 - Service & activity tracking



Questions?

The conditions are right for us to succeed.



How you can stay involved

- **Monthly updates** – Fill out our engagement form to be added to the mailing list for monthly updates: <https://forms.office.com/g/1kACc6Lpjr>
- **Project webpage** – View this webpage to view meeting recording and other info: <https://mn.gov/deed/programs-services/mnw-replacement/>
- **Email** – Ryan.Wold@state.mn.us or Vanessa.East@state.mn.us if you have any questions

Join us for our next update on:

Wednesday, January 21, 2026

11:00 a.m. – 12:00 p.m.

Via Teams

Calendar invites will be sent out later today!