EMPLOYER PREPAREDNESS PLAN REQUIREMENTS CHECKLIST

Businesses and employers providing fitness and gym services must develop and implement a COVID-19 Business Preparedness Plan that addresses the following components. Businesses must ensure the Plan is evaluated, monitored, executed, and updated under the supervision of a designated Plan Administrator. Employers must ensure the Plan is posted at all of the business’s workplaces in readily accessible locations that will allow for the Plan to be readily reviewed by all workers, as required.

KEY REQUIREMENTS:

➤ Develop and implement a COVID-19 Preparedness Plan
➤ Must ensure social distancing (6 ft between persons) and limit occupant capacity to no more than 25%; not to exceed 250 individuals for indoors and outdoors settings each
➤ Strongly encourage that facial coverings be worn
➤ Establish regular disinfection routine and train staff
➤ Ensure ≥6 ft of distancing between equipment; greater distancing should be implemented for treadmills and other aerobic activity that encourages high exertion
➤ Group exercise classes should only be offered if distancing requirements can be maintained and with no person-to-person physical contact
➤ Additional requirements are as follows

WORKER PROTECTIONS AND PROTOCOLS FOR ALL WORKPLACES

Ensure sick workers stay home

1. Establish health screening protocols for workers at the start of each shift (e.g. health screening survey; may take temperature if that is part of your screening protocol). See the Minnesota Department of Health (MDH)’s Visitor and Employee Health Screening Checklist (www.health.state.mn.us/diseases/coronavirus/facilityhlscreen.pdf). The checklist is also available in Hmong, Somali, and Spanish (www.health.state.mn.us/diseases/coronavirus/businesses.html).

2. Workers with COVID-19 symptoms should be sent home immediately. If they cannot be sent home immediately, isolate in a closed room until they can be sent home. Workers who have been in close contact with a household member with COVID should not be at work until their quarantine period is finished.

3. Establish communication protocols and steps to take when workers have been exposed to COVID-19 in the workplace.

4. Designate an individual to maintain communication with and gather information from workers who may be ill, as to ensure the privacy of workers is maintained.

5. Establish worker sickness reporting protocols.


7. Establish a process to identify contact between infected workers and other workers who may have

8. Evaluate and adjust sick leave policies to reflect the need for isolation and incentivize workers who are sick to stay home.

9. Provide accommodations for “high risk” and vulnerable populations. See CDC’s People Who are at Higher Risk for Severe Illness (www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html). Vulnerable workers should be encouraged to self-identify, and employers should avoid making unnecessary medical inquiries. Employers should take particular care to reduce these workers’ risk of exposure.

10. Clearly communicate sick leave policies to all workers.

Social distancing – Workers must be at least six-feet apart

1. Maximize remote working. Workers who are able to work from home must work from home.

2. Stagger shifts and breaks. Extend work-hours and create additional shifts to reduce number of workers per shift.

3. Evaluate traffic patterns and “choke points” to reduce crowding at entrances, in hallways, elevators, waiting areas, break areas, common areas, etc.

4. Gatherings should be minimized and physical distancing of 6 feet is required.

5. Limit the number of people in restrooms. Use signage or physical markers to direct one way routes into and out of areas where people might cross paths.

6. Ensure physical distancing of 6 feet in work areas, including at workstations, production lines, break rooms, etc.

7. Limit worker interaction across floors, buildings, campuses, worksites, etc. unless at least 6 feet of physical distance is maintained.

8. Increase physical space between workers and clients/customers (e.g. drive-thru, partitions).

Worker hygiene and source controls

1. Ensure workers regularly wash their hands. Ensure handwashing and/or hand-sanitizer facilities are readily available and appropriately stocked.

2. Provide recommended protective supplies, such as non-medical cloth face coverings, gloves, disinfectant, guards, shields, etc.

3. Post “handwashing” and “cover your cough” signs. Examples are available on the MDH and CDC websites.

4. Require the use of source control face coverings (e.g. cloth face coverings).

5. Doors to multi-stall restrooms should be able to be opened and closed without touching the handles, opening-devices, or powered door-operators with the hand, whenever possible. If the door cannot be opened without touching the handle or door-operator with the hand, the business must ensure a trash receptacle is placed by the door to ensure a paper towel can be readily disposed of when operating the door. The location and positioning of waste receptacles should not interfere with Life Safety requirements (e.g. egress, evacuation, emergency equipment) or any reasonable accommodations provided under the Americans with Disabilities Act.

6. Community drinking stations and water fountains should not be available/used. Touchless water-filling stations may still be provided.

7. Food should not be shared communally.

8. Provide tissues for proper cough/sneeze etiquette and no-touch disposal bins.

Workplace building and ventilation protocols

General Building Conditions: Businesses must assess the status and capacities of the utility systems within the building (e.g. ventilation, water supply, sewer, gas), as well as potential issues associated with vermin, molds, and mildew, prior to putting the building into an operational status.

1. Follow established protocols for starting mechanical, electrical, plumbing, life safety, and other systems after non-use according to the Authorities Having Jurisdiction.

2. Assess the building for indications of pest and vermin infestation, and consult a pest-control professional as appropriate.

Ventilation System Start-up: Businesses must evaluate the operational capacity, and increase, improve, and maintain ventilation provided throughout the building.

1. Increase the outdoor air-percentage to increase dilution of contaminants, and eliminate recirculating, whenever possible, while maintaining indoor air-conditions.
2. For heating-ventilation-air-conditioning systems that recirculate air, businesses need to improve central-air filtration to at least the MERV-13 or the highest compatible with the filter rack (at least MERV-14 preferred), and seal the edges of filters to further limit by-pass around the filters.
3. Replace and upgrade air filters prior to re-occupancy.
4. Run systems on full economizer as outside-air conditions allow.
5. Consult an HVAC professional to ensure proper ventilation is maintained.

Day-To-Day Operations: Once systems are in a safe operational status, businesses should ensure the following practices and protocols are maintained:

1. Continuously maximize fresh-air into the workplace, and eliminate air recirculation.
2. Maintain relative humidity levels of RH 40-60%
3. Keep systems running longer hours (24/7 if possible) to enhance the ability to filter contaminants out of the air.
4. Add a flush cycle to the controls of the HVAC system, and run HVAC systems for 2-hours before and after occupancy.
5. Check and rebalance the HVAC system to provide negative air-pressure whenever possible.
6. Supplement ventilation-system with the use of portable HEPA filter units whenever possible.
7. Minimize air-flow from blowing across people.
8. Consult an HVAC professional or the American Society of Heating, Refrigerating and Air-Conditioning Engineers to ensure proper ventilation is provided, and ventilation-systems are properly maintained. See ASHRAE’s COVID-19 Preparedness Resources (www.ashrae.org/technical-resources/resources).

Workplace cleaning and disinfection protocols

1. Establish a documented sanitation schedule and checklist, identifying surfaces/equipment to be sanitized, the agent to be used, and the frequency at which sanitation occurs.
2. Routinely clean and disinfect all areas, such as offices, restrooms, locker and changing rooms, common areas, shared electronic equipment, machinery, tools, controls, etc.
3. Frequently clean all high-touch items, such as doorknobs, countertops, barriers, railings, handles, and other surfaces.
4. Electronic devices (e.g. light-switches, circuit-breakers) should not be sanitized with a liquid agent. Consider covering switches/devices with a poly-covering that allows the user to manipulate the device without touching the switch, and change out the poly-covering frequently. Electronic devices must be sanitized only when disconnected from the power-source, and sanitized in accordance with the listing/labeling requirements.
5. Personal equipment, tools and phones should not be shared or, if shared, should be disinfected after each use.
7. Select appropriate and ensure the needed supply of disinfectants – consider effectiveness and safety. The U.S. Environmental Protection Agency’s (EPA) List N has identified a list of products that meet EPA’s criteria for use against SARS-CoV-2. See EPA’s List N: Disinfectants for Use Against SARS-CoV-2 (www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2).
8. Review product labels and Safety Data Sheets, follow manufacturer specifications, and use required personal protective equipment for the product.
Drop-off, pick-up, and delivery practices and protocol

1. Receive deliveries via a contactless method whenever you can.

2. Businesses must provide for contactless deliveries that promote for delivery at a doorstep, where persons maintain a physical distance at least 6 feet while verifying receipt of the delivery between the worker and the delivery person. Whenever possible, businesses should attempt to do everything electronically (e.g. app, phone) to eliminate the need for close contact between workers and delivery personnel.

3. Workers must maintain a physical distance 6 feet or greater from others during interactions while receiving or exchanging deliveries.

4. Workers must minimize the unnecessary exchanging or sharing of scanners, pens, or other tools with delivery personnel.

Communications and training practices and protocol

1. All workers and members of management must be trained regarding COVID-19 exposure, as well as applicable policies, procedures, practices, and protocols.

2. Businesses must ensure the COVID-19 Business Preparedness Plan is posted at all of the business’s workplaces in readily accessible locations, and is shared with and reviewed by all workers.

3. Businesses must ensure the necessary or required rules and practices are communicated to workers, and adequately enforce their provisions.

4. Workers must ensure they comply with and follow established rules and practices.

5. Communication to educate customers/clients about the steps being taken for their protection to mitigate the spread of COVID-19 is encouraged. Protective measures should be communicated to clients prior to, and at the start of, the appointment to both educate clients as well as inform them of their role in protecting the workers and other clients.

What clients and customers can do to minimize the risk of COVID-19 transmission

1. Advise clients to conduct a self-check of their body temperature the day of their appointment.

2. Limit the number of persons accompanying the customer/client at the time services are being provided.

3. Post signage and develop messaging that if customers do not feel well or have any symptoms compatible with COVID-19, they should stay home. They should also stay home if they have a household member experiencing symptoms compatible with COVID-19. Refer to CDC’s What to Do if You are Sick or Caring for Someone Who is Sick (www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/index.html).

4. If customers/clients begin to feel unwell while in the facility, they should leave immediately and isolate themselves at home. See CDC’s Interim Guidance for Businesses and Employers Responding to Coronavirus Disease 2019 (COVID-19) (www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html).

5. Have customers/clients review a screening survey that checks for COVID-19 symptoms, close contacts with confirmed cases and quarantined cases, and recent out of continent travel. The questions would be the same as those completed by staff. MDH’s Visitor and Employee Health Screening Checklist (www.health.state.mn.us/diseases/coronavirus/facilityhlthscreen.pdf).

6. Encourage customers/clients to regularly wash and/or sanitize their hands.
7. Limit the equipment, products, or items touched by the customer/client while in facility.

8. Have customers/clients wear a face covering or mask when able to. Cloth face coverings are NOT a substitute for maintaining a physical distance of 6 feet from other people. Refer to CDC guidance on cloth face coverings (www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html).

9. Make sure each piece of equipment used is wiped down before and after each use by a customer/client, and dispose of the wipe accordingly.

Additional protections for receiving or exchanging payment

1. Contactless payment should be used whenever possible. Utilize an electronic fund-transfer service or credit-card payment method that allows the client to fully initiate and complete the payment transaction remotely, or while separated from the worker.

2. When contactless payment is not possible, payment must be made in a manner that allows for at least 6 feet of distance between the worker and customer/client.

3. Install barriers at the check-in and payment counter.

4. During check-in and check-out, the configuration at the payment stations, and the space between the worker and the customer/client must allow for physical distancing of at least 6 feet, or a physical barrier must be installed.

Additional protections and protocol for managing occupancy

1. Venues must reduce occupant capacity to no greater than 25%, not to exceed 250 occupants, and that which is necessary to allow for the required social distancing:
   - Venues must defer to the occupant capacities as established by applicable state or local authorities.
   - If the occupant capacity for a venue is based upon the entire venue, then the venue must reduce occupant capacity for the entire venue.
   - If separate occupant capacities are provided for individual areas within a single venue (e.g. multiple arenas within an amusement complex), then the venue must reduce occupant capacity to 25% for each individual area.

   ➤ If the number of occupants, including both patrons and workers, creates congregation, congestion and bottle-necking that does not allow for proper social distancing and consistency with this guidance, the venue must further reduce the number of patrons it allows to a level that achieves consistency with this guidance.

2. Limit the number of customers/clients allowed within the business at one time.

3. Limit the number of children allowed within the business at one time.

4. If venues occur outdoors and off-site, adhere to social distancing guidance and outdoor social gathering limits; for venues occurring outdoors and on-site, venues must adhere to social distancing guidance and occupant capacity limits for the venue, but not to exceed 250 participants in each of the indoor and outdoor areas.

5. Advertise business protocols so that current and potential clients are aware of changes.

6. Advise customer/clients of the added COVID-19 precautions that will be taken prior to arrival at the site. Use websites, social media, pre-appointment phone calls and confirmations, and other outlets to educate clients on the steps being taken for their protection and the protection of workers.

7. Encourage customer/clients of “high risk” to consider postponing from the service. Persons who may be at higher risk for severe illness should consider delaying seeking or providing these services (See www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/people-at-higher-risk.html).

8. Post signage at the business entrance outlining established protocols.

9. Advise customers/clients to conduct a self-check of their body temperature on the day of their appointment.

10. Email or text a screening survey on the day of the appointment/reservation and/or post screening questions at the establishment.

11. Have customer/clients respond to the screening-survey questions upon arrival and check-in, and verify that they have read the screening-survey and can respond “no” to all questions.

12. Decline to provide services to a customer/client if there is any suspicion that they are sick or symptomatic, and advise them to leave the facility.
Additional protections and protocol for distancing and barriers

1. Provide hand sanitizer at the entrance, point of purchase, and prominent locations for customers/clients.

2. Check-out/in areas and other areas of congestion should be marked to provide for physical distancing of at least 6 feet, including floor markers for distance, lane lines and marking of adjacent areas where customers/clients may be waiting for business access.

3. Space, configuration and flow of the establishment should be evaluated to allow for physical distancing of at least 6 feet by all workers and customers/clients.

Additional protections and protocols specific to fitness and gym environments

1. Use social media and other communication channels such as physical signage, email, or text lists to educate clients on the distancing guidelines and other new procedures in the facility.

2. Mark distances off using tape/markers/paint/signage of distancing for clients to demonstrate physical distancing measures.

3. Note that in addition to signage and physical/engineering controls, the facility must train staff to monitor and enforce the enhanced safety precautions.

4. Consider using reservation/appointment systems for clients in order to limit, control, and meter the number of individuals in the facility to the allowed capacity (including clients and staff) and maintain 6 feet of physical distance between all persons in all interactions.

5. Consider developing online sign-up systems with set duration workout periods.

6. Consider creating specific hours for reservation-only admittance to persons at higher risk for severe COVID-19 complications including older adults; consider offering virtual services to these clients.

7. Use signage to encourage persons who are experiencing symptoms compatible with COVID-19 to not enter the facility. See, for example, the MDH Visitor and Employee Health Screening Checklist [link].

8. A variety of printable signs are available from CDC [link] and MDH [link]. Refer to CDC guidance for how long someone who is sick should stay away from others [link].

9. If clients or staff begin experiencing symptoms while in the facility, encourage them to leave immediately. CDC has guidance for cleaning a facility where someone was sick [link]. Refer to CDC guidance for cleaning a facility where someone was sick [link].

10. Utilize self-check-in or places barriers/partitions between front desk staff and clients, so 6 feet of physical distance between all persons is maintained.

11. Eliminate seating in lobby/waiting areas unless seating can be arranged to keep persons 6 feet apart.

12. Take into consideration physical distance guidelines for equipment layout and activities.

13. If equipment cannot be moved to utilize physical distancing, it should be blocked off from being used.

14. Ensure there is distancing of equipment at least 6 feet apart with greater distancing for treadmills and other aerobic fitness equipment where high exertion is common. With high exertion and breathing, the potential for more respiratory droplets to be released in the air is increased. Therefore, greater distancing should be implemented for those parts of the facility.

15. Aerobic fitness equipment can be arranged in a “X” pattern to provide greater distancing.

16. Physical barriers should be considered to create distancing or segregate exercise areas.
17. Consider offering planned circuit-type workouts that facilitate distancing and allow for wiping/disinfection of equipment during recovery between exercises. Otherwise, encourage customers to use only one piece of equipment at a time (no circuits or ‘super setting’).

18. Establish one-way traffic flow, to the extent possible, for equipment circuits, tracks, etc. Use signs or other physical markers to direct one-way flow of traffic into, out of, and within the facility. Do not block egress for fire exits.


20. Provide materials for clients to wipe/disinfect equipment before and after exercise at each location/station/piece of equipment. If feasible, consider providing “ready to clean” tags that members can access and place on equipment after use. Trained staff can then ensure that equipment is disinfected in a timely manner.


22. Group exercise classes should only be offered if distancing requirements can be maintained and if there is no person-to-person physical contact.

23. Get fresh air into the facility (using doors and windows if possible) and properly utilize the ventilation system.

24. Encourage outdoor activity and classes to the extent feasible. Maintain physical distancing of 6 feet when outdoors as well as indoors.

25. Use dedicated equipment for class participants, while limiting contact training and contact sports.

26. Consider closing basketball courts, racquetball courts, and other areas involving physical contact unless play can be modified to safely increase distance between players.

27. Saunas and steam rooms should be closed; adequate ventilation in these close environments is difficult.

28. Staff should monitor physical distancing requirements in large whirlpools or swimming pools in outdoor or well-ventilated spaces, and based on the size of the pool, limit the number of members. (See MDH Pool Guidance.)

29. Personal trainers and staff assisting members with exercise should observe 6 feet of physical distancing to the extent possible. Cloth face coverings should be worn, especially if 6 feet of physical distancing is not easily maintained. However, cloth face coverings are NOT a substitute for distancing.

30. Clients should bring their own water bottles; any refill stations should be contact-free to the extent possible.

31. Post signage requiring “before and after” workout and locker room hand hygiene (hand washing or use of hand sanitizer containing at least 60% alcohol) for all customers and staff.

32. Provide handwashing stations at the front of the facility or alternatively, hand sanitizer stations.

Restrooms/showers/locker rooms

1. Doors to multi-stall restrooms should be able to be opened and closed without touching handles, if at all possible. Place a trash can by the door if the door cannot be opened without touching the handle.

2. For single restrooms, provide signage and materials (soap, paper towels and trash cans) for individuals to use without touching handles, and consider providing a key so distancing near the restroom door and disinfection measures can be better monitored and controlled.

3. Provide paper towels in restrooms and disconnect or tape-off hand air dryers.

4. Post signage reminding those in the facility to wash their hands.

5. Only allow shower and locker room use if there are partitions or else place signage to maintain proper physical distancing of 6 feet. Reinforce distancing in these areas with posted signs. If partitions or proper physical distancing of 6 feet is not possible, these facilities should remain closed. If showers, locker rooms, and lockers are closed, ask customers to use a small gym bags to store personal belongings and provide a secure area monitored by staff.
What customers can do to minimize the transmission of COVID-19

1. Use online gym/fitness services where possible, particularly if at higher risk for severe COVID-19 complications.

2. Pre-plan workout routines to avoid lingering and socializing to allow other members to workout due to reduced occupancy and maintaining physical distancing of 6 feet. Consider limiting workout length to avoid unnecessary exposure and crowding and to allow the facility time for additional cleaning and disinfection.

3. Do not enter the facility if you or anyone in your household is experiencing symptoms compatible with COVID-19. Refer to CDC guidance, including recommendations for how long someone who is sick should stay away from others (www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/index.html).

4. Wear a cloth face covering in and out of the facility. It is strongly recommended to wear a cloth face covering within the facility. Cloth face coverings are NOT a substitute for maintaining a physical distance of 6 feet from other people. Refer to CDC guidance on proper use of cloth face coverings (www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html).

5. Limit items touched in facility to only the items needed.

6. Avoid sharing lifting gloves and other items that are difficult to clean and disinfect between users.

7. Make sure each piece of equipment used is wiped down before and after your use and dispose of the wipe accordingly.

8. Practice frequent handwashing with soap and water or use hand sanitizer. Avoid touching one’s face with unwashed hands.
Appendix A – Guidance for developing an Employer Preparedness Plan

General
Minnesota Department of Health (MDH): Coronavirus – health.state.mn.us/diseases/coronavirus
State of Minnesota: COVID-19 response – mn.gov/covid19

Businesses
MDH: Health screening checklist – health.state.mn.us/diseases/coronavirus/facilityhealthscreen.pdf
MDH: Materials for businesses and employers – health.state.mn.us/diseases/coronavirus/materials
Minnesota Department of Employment and Economic Development (DEED): COVID-19 information and resources – mn.gov/deed/newscenter/covid
Minnesota Department of Labor and Industry (DLI): Updates related to COVID-19 – dli.mn.gov/updates
Federal OSHA – osha.gov
AIHA Back to Work Safely – backtoworksafely.org

Handwashing
MDH: Handwashing video translated into multiple languages – youtube.com/watch?v=LdQuPGVcceg

Respiratory etiquette: Cover your cough or sneeze
CDC: cdc.gov/healthywater/hygiene/etiquette/coughing_sneezing.html
MDH: health.state.mn.us/diseases/coronavirus/prevention.html

Social distancing
MDH: health.state.mn.us/diseases/coronavirus/businesses.html

Housekeeping
Environmental Protection Agency (EPA): epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2

Employees exhibiting signs and symptoms of COVID-19
CDC: cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html
MDH: health.state.mn.us/diseases/coronavirus/basics.html
MDH: health.state.mn.us/diseases/coronavirus/facilityhealthscreen.pdf
MDH: health.state.mn.us/diseases/coronavirus/returntowork.pdf
State of Minnesota – mn.gov/covid19/for-minnesotans/if-sick/get-tested/index.jsp

Training
Federal OSHA: osha.gov/Publications/OSHA3990.pdf
MDH: health.state.mn.us/diseases/coronavirus/about.pdf

staysafe.mn.gov