

MinnesotaWorks.net Replacement Project Update / Sprint Demo

5/14/25

Presented by Ryan Wold & Vanessa East



Meeting logistics

- This meeting will be recorded and posted to the project update webpage:
 MinnesotaWorks.net Replacement
- Please remain on Mute during the meeting to help reduce background noise for everyone.
- Feel free to enter questions in the chat at any time, and they will either be
 answered in the chat or addressed during Q&A at the end of the meeting. You
 can also use the <u>survey link</u> for more complex or specific questions.
- During Q&A, you are welcome to use the "Raise Hand" option if you would prefer to unmute yourself to ask your question.



Agenda

- Project overview
- Project updates
- CareerForceMN.com Sprint Review
 - O What is a sprint review?
 - Show and tell (demo)
 - O What did we accomplish?
- Next steps/Project schedule
- Questions



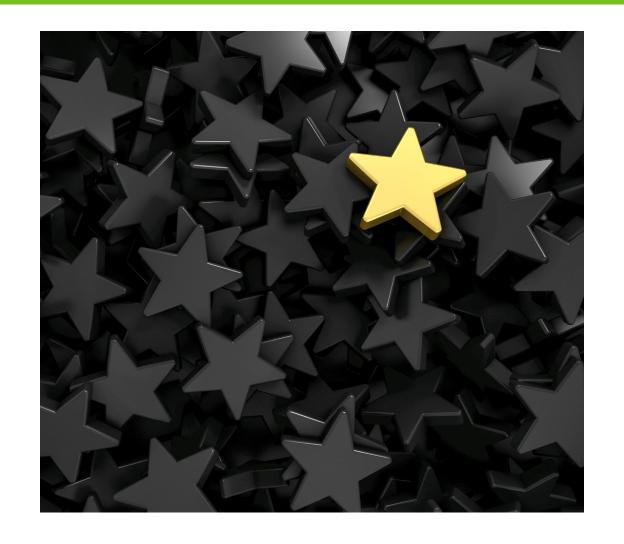


Project overview

Our north star: Job seekers first

Guiding Values

- Commit to a great customer experience
- Prioritize the needs of job seekers
- Build for sustainability
- Improve the customer experience as we're working on the project
- Listen to **you** and other stakeholders and continuously improve the site





Mission and goals

Mission: Help Minnesotans find jobs

Goal: Replace MinnesotaWorks.net

- Create one easy-to-use website that can help Minnesota job seekers find jobs
- Help Minnesotans find the resources that can help them overcome barriers to employment
- Fulfill regulatory requirements for providing a labor exchange

Goal: Enhance & Maintain CareerForceMN.com

 CareerForceMN.com will be enhanced to support the job seeker's experience with the CareerForce system

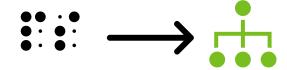




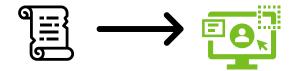
Project updates

Big picture recap

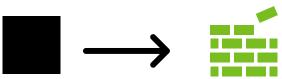
1. Redesign CareerForceMN.com



Improve tools used by job seekers, staff, partners, and employers



3. Design and implement a new database



4. Move employer job posting to CareerForce.MN.gov/post-a-job



5. Sustainable funding for future labor exchange

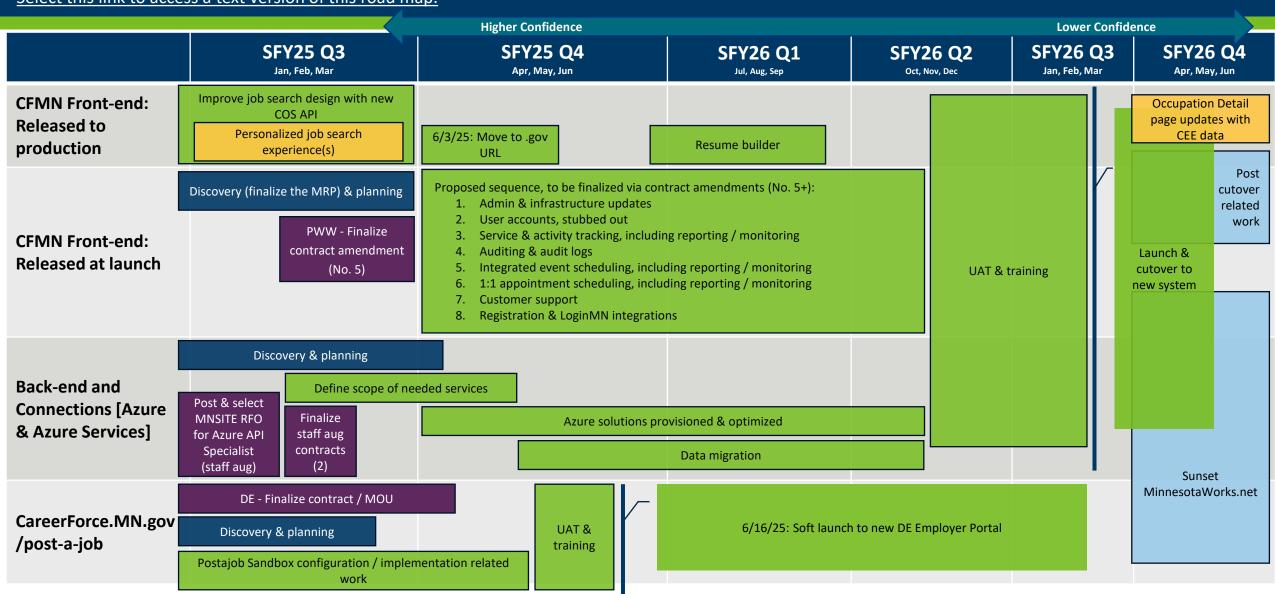


MinnesotaWorks.net Replacement Project

Tactical roadmap as of 4/7/25

Select this link to access a text version of this road map.





Project status by feature

FEATURE AREA	Kickoff	Discovery completed	Designs approved	STATUS
Job Search	\checkmark	√	√	Launched!
Resumes	√	√	√	Under contract
Events, Appointments, Trainings	√	✓	√	Pending estimate
Customer Support Functions	√	✓	√	Pending estimate
Service & Activity Tracking, Reporting & Monitoring	√	√	√	Pending estimate
User Accounts & Registration	√	√		Design iteration
System Administration & Security	√			In progress
Technical & Data Integration	√			In progress

.GOV transition update



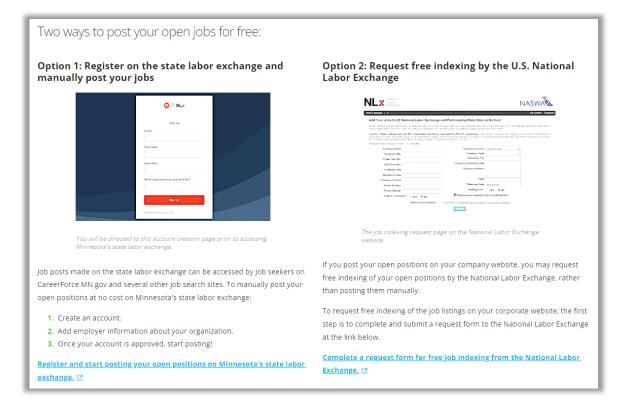
CareerForceMN.com CareerForce.MN.gov

- Transition to happen June 3, 2025
- All CareerForceMN.com pages will redirect to CareerForce.MN.gov
 - Ex: CareerForceMN.com/job-search will redirect to CareerForce.MN.gov/job-search



New labor exchange platform update

- Soft launch scheduled: On track for June 16, 2025
- Live online training for staff and partners will be offered the week of June 9, 2025
 - Invites will be sent out this week
- Employers will access link to the new platform on CareerForce.MN.gov/post-a-job



Screenshot of the planned CareerForce.MN.gov/post-a-job launch page.

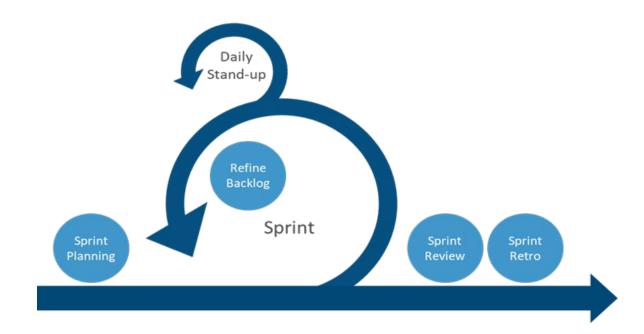




CareerForceMN.com sprint review

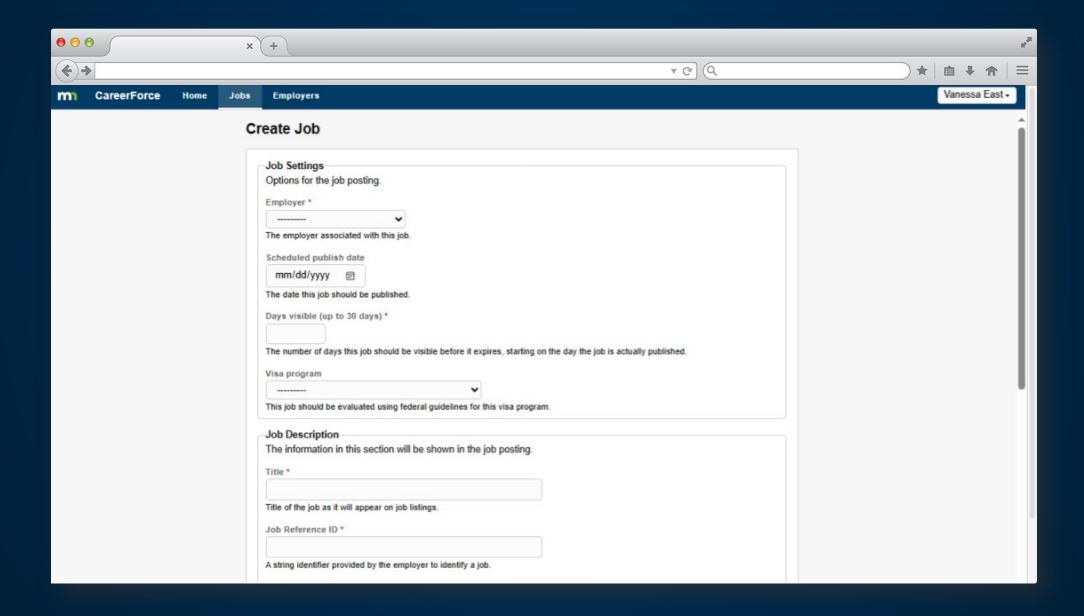
What is a sprint review?

- A demonstration of the work that the product team has completed over a specific period
 - This can include new features, bug fixes, and changes to how the product (in this case, CareerForceMN.com) functions
- A time to ask questions and give feedback to the product team





Demo: New labor exchange platform



What we accomplished: Sprint 132

Job Search feature:

- ✓ Changed link color in the Jobs for Me block for better readability and color contrast
- ✓ Documented steps to add new Call to Action block content for Services and Resources blocks
- ✓ Revisited inclusion of the City filter for job search*
- ✓ Removed the "(0)" from the Company/City display after selecting a filter
- ✓ Tested expired jobs handling
- ✓ Removed the default 30-day job post date filter from the CareerOneStop API
- ✓ Updated the "Read less" link to re-focus on the selected job search result card on mobile

- ✓ Optimized the "Read less" link to re-focus on the selected job search result card after selecting it when using Voiceover
- ✓ Improved navigation of job search filters for screen readers
- ✓ Created area labels that include individual job titles for job search result card links
- ✓ Updated the "Read more" link aria label for compatibility with Voiceover
- ✓ Tested remaining Google Tag Manager tags in the Stage environment after launch
- ✓ Tested and submitted analytics work in CareerForceMN.com Production



What we accomplished: Sprint 132, continued

Front-end work:

✓ Verified the translation process for Home Page elements

Back-end work:

- ✓ Explored possibilities of automated translation processes for CareerForceMN.com
- ✓ Reviewed Seeker IDs used in CareerForceMN.com for duplicates to evaluate them for data matching

Bug fixes:

- ✓ Removed loading icon from the Keyword filter on the Explore Careers page
- ✓ Corrected an issue that was causing the loading screen to get stuck when using the "Back" button to return to the Connect with CareerForce page
- ✓ Fixed a formatting issue on Private Pages



What we accomplished: Sprint 133

Front-end work:

- ✓ Enabled the Job Search location filter to include neighboring states*
- ✓ Added required address fields to account creation process for future data-matching*
- ✓ Added required phone number field to account creation process for future data-matching*
- ✓ Added an indicator icon for external links*

Back-end work:

- ✓ Explored options to improve the experience of screen reader users when navigating modals sitewide
- ✓ Retired version 1 Decision Trees

Bug fixes:

- ✓ Updated the Skills Matcher and Interest
 Assessment to prevent the focus from going to the bottom of the page when progressing through the form using keyboard navigation
- ✓ Corrected an issue that was causing formatting inconsistency in bulleted lists in the text editor
- ✓ Fixed a test environment issue that was causing an error when using the Home link



What we accomplished: Sprint 134

Front-end work:

✓ Changed optional Age Range field to a required Date of Birth field to account creation process for future data-matching

Design and discovery work:

✓ Reviewed updates to designs for the new job seeker account registration workflow

Bug fixes:

- ✓ Corrected an issue that was preventing job search results from displaying when the Location filter was not populated in our test environments
- ✓ Fixed an issue that was causing a PHP error when clicking through to the Homepage from a newly-created account



What we accomplished: Sprint 134, continued

Back-end work:

- ✓ Added new Phone Number field on Career Seeker accounts to weekly data export
- ✓ Added new Date of Birth field on Career Seeker accounts to weekly data export
- ✓ Preparation for Drupal upgrade: Completed an audit of back-end modules and themes
- ✓ Preparation for Drupal upgrade: Performed a preliminary review of the current state of accessibility using automated testing
- ✓ Preparation for Drupal upgrade: Performed a preliminary review of the current state of accessibility on Home Page elements and sign-up/log-in pages and workflows using manual testing
- ✓ Preparation for Drupal upgrade: Performed a preliminary review of the current state of accessibility on content pages, list pages, site search, and career assessments using manual testing





Next steps

Highlights for next sprint review

Upcoming milestones:

- June 3: Transition to .gov URL
- June 16: Soft launch of LaborExchange.MN.gov job posting platform for employers
- Preview of new resume functionality





Questions?



How you can stay involved

- Monthly updates Fill out our engagement form to be added to the mailing list for monthly updates: https://forms.office.com/g/1kACc6Lpjr
- Project webpage View this webpage to view meeting recording and other info: https://mn.gov/deed/programs-services/mnw-replacement/
- Email Ryan.Wold@state.mn.us or Vanessa.East@state.mn.us if you have any questions

Join us for our next update on:

Wednesday, June 18

11:00 a.m. – 12:00 p.m.

Via Teams

Calendar invites will be sent out later today!



Appendix 1: New approach to resumes

How will employers connect with candidates with the new labor exchange?

CareerForce.MN.gov is designed to focus on empowering job seekers to find and apply for the jobs that are best for them. While employers will not be able to search for job seeker resumes when using CareerForce.MN.gov/post-a-job, CareerForce staff and partners will work with employers to directly connect them to the job counselors, job hiring events, and employer resources that maximize employers' hiring results.

How will the new resume builder system work?

The goal of the resume builder is to help job seekers create an effective resume as quickly as possible. The tool was built based on the Creative Job Search curriculum used by CareerForce staff during workshops and individual job search appointments.

- Job seekers will be able to create a master resume and up to five tailored resumes that they can use to apply for specific jobs. Resumes can be downloaded as Word docs, so job seekers can easily use the resumes to apply on any site.
- Job seekers will be able to upload up to five resumes to store on CareerForce.MN.gov, data from uploaded resumes will not be populated into the resume builder tool