

# DCT Fiscal Year 2026-2029 Strategic Direction

Pillar	FY26-29 Strategic Direction
Quality	Improve DCT health services delivery by integrating the Baldrige Excellence Framework for Healthcare in our systems and processes.
Service	Right size DCT capacity and access with community needs and improve client outcomes through providing quality care and treatment.
People	Cultivate a thriving workplace culture that engages and supports employees through effective recruitment and retention practices.
Financial	Obtain sustainable and flexible funding through the promotion of our Mission and Vision to optimize the provision of services and technology throughout DCT.
Technology	Modernize, expand and optimize technologies and data structures while enhancing user experience.