



DCT Quality and Compliance Workgroup

Mary Maertens | DCT Executive Board Member

Current Workgroup Members

- Mary Maertens, DCT Executive Board Member and Workgroup Chair
- Cathy Chavers, DCT Executive Board Member
- Dr. Prachi Striker, Psychiatrist, Children's MN
- Jeshua Livstrom, DCT Chief Compliance Officer
- Terra Carey, DCT Chief Quality Officer
- Marshall E. Smith, DCT Chief Executive Officer
- Dr. KyleeAnn Stevens, DCT Chief Medical Officer

Quality/Compliance Workgroup Overview

- **Focus/Scope:**
 - Quality Systems, Peer Review, Credentialling/Privileging, and Corporate Compliance programs
- **Key Performance Indicators and Processes:**
 - Adverse Events and Incident trends, metrics, and corrective plans
 - Violence Against Healthcare Workers Metrics and corrective plans
 - Corporate Compliance and Quality auditing, risk, and mitigation plans
 - Peer Review and Credentialling/Privileging (Board to delegate authority to this workgroup)
 - Regulatory and Licensing

DCT FY 2026-2029 Quality Pillar Strategic Plan

Quality Pillar Defined:

Continuously improve the clinical quality, safety, and outcomes of care as we identify and address risk and health disparities.

Four-Year Strategic Direction:

Improve DCT health services delivery by integrating the Baldrige Excellence Framework for Healthcare in our systems and processes.

February 2026 Update

Workgroup Review Summary:

- Reviewed standing key performance indicators and dashboards.
- Closed vs open credentialing and privileging discussion and recommendations
- The DCT Comprehensive Risk Assessment identified 267 risks mainly in regulatory and operational areas, mostly rated low to moderate in likelihood but moderate to critical in impact. Five key risk areas were highlighted: billing and collections, technology, finance compliance, HR and MMB compliance, and electronic health records/policies. Coordination with existing quality, finance, and operational efforts was stressed to avoid overlap.
- Reviewed outstanding action items including Just Culture deployment, external reporting requirements, and dashboards.

Thank You!