

DCT FY2027-2029 Strategic Plan



Our Mission: We support meaningful lives through specialized behavioral health services others do not provide.
Our Vision: A Minnesota where everyone receives the behavioral health services they need.
Our Values: Person-centeredness | Quality | Safety | Partnership | Equity | Accountability

Pillars of Excellence	Three-Year Strategic Direction	Key Priorities
QUALITY Continuously improve the quality, safety, and outcomes of care as we identify and address risk and health disparities.	By 2029, strengthen the quality system to support an integrated approach and embed continuous learning cycles that drive proactive improvements in quality, safety, and performance.	- Unified quality approach - Data and transparency - Governance and accountability
SERVICE Provide person-centered behavioral health care by optimizing admission, treatment, and discharge processes to improve access and treatment.	By 2029, enhance system capacity and access while delivering high-quality care.	- Align service capacity with identified needs - Standardize and optimize key care processes - Leverage partnerships to improve transitions of care
PEOPLE Foster an engaged, inclusive, and high-performing workforce culture.	By 2029, advance a culture of excellence by developing employees, creating leadership pipelines, and enhancing recruitment and retention.	- Build and sustain an engaged and high-performing workforce - Leadership development and succession planning - Advance a supportive culture of excellence focused on continuous learning and improvement
FINANCIAL Ensure accountable, transparent financial stewardship that maintains trust, optimizes operations, and secures sustainable and flexible funding.	By 2029, strengthen financial transparency, maximize reimbursement, and invest in organizational infrastructure.	- Align financial strategy with organizational operations - Maximize revenue and reimbursement - Cost management and fiscal integrity
TECHNOLOGY Optimize and maintain technology systems to support the organization in advancing excellence.	By 2029, advance user-centered technology to support a unified health system.	- Modernize and optimize core technology and data infrastructure - Transparent technology governance - Maximize technology to support workforce