



DCT Quality and Compliance Workgroup

Cathy Chavers | DCT Executive Board Member

Current Workgroup Members

- Cathy Chavers, DCT Executive Board Member and Workgroup Chair
- Mary Maertens, DCT Executive Board Member and Workgroup Chair
- Dr. Prachi Striker, Psychiatrist, Children's MN
- Jeshua Livstrom, DCT Chief Compliance Officer
- Terra Carey, DCT Chief Quality Officer
- Marshall Smith, DCT Chief Executive Officer
- Dr. KyleeAnn Stevens, DCT Chief Medical Officer

Quality/Compliance Workgroup Overview

- **Focus/Scope:**
 - Quality Systems, Peer Review, Credentialling/Privileging, and Corporate Compliance programs
- **Key Performance Indicators and Processes:**
 - Adverse Events and Incident trends, metrics, and corrective plans
 - Violence Against Healthcare Workers Metrics and corrective plans
 - Corporate Compliance and Quality auditing, risk, and mitigation plans
 - Peer Review and Credentialling/Privileging (Board to delegate authority to this workgroup)
 - Regulatory and Licensing

DCT FY 2026-2029 Quality Pillar Strategic Plan

Quality Pillar Defined:

Continuously improve the clinical quality, safety, and outcomes of care as we identify and address risk and health disparities.

Four-Year Strategic Direction:

Improve DCT health services delivery by integrating the Baldrige Excellence Framework for Healthcare in our systems and processes.

May 2026 Update

Workgroup Review Summary:

- Workgroup reviewed the process recommendation for closed vs. open meetings for credentialing and privileging. The group recommends that a policy be developed.
- Regulatory oversight documents are in development.
- Workgroup approved the Malcolm Baldrige Assessment temporarily replacing the Quality Annual Plan.
- Workgroup reviewed the Corporate Risk Management Quarterly report.

Thank You!