



DCT Quality and Compliance Workgroup

Mary Maertens | DCT Executive Board Member

Current Workgroup Members

- Mary Maertens, DCT Executive Board Member and Workgroup Chair
- Cathy Chavers, DCT Executive Board Member
- Dr. Prachi Striker, Psychiatrist, Children's MN
- Jeshua Livstrom, DCT Chief Compliance Officer
- Terra Carey, DCT Chief Quality Officer
- Marshall Smith, DCT Chief Executive Officer
- Dr. KyleeAnn Stevens, DCT Chief Medical Officer

Quality/Compliance Workgroup Overview

- **Focus/Scope:**
 - Quality Systems, Peer Review, Credentialling/Privileging, and Corporate Compliance programs
- **Key Performance Indicators and Processes:**
 - Adverse Events and Incident trends, metrics, and corrective plans
 - Violence Against Healthcare Workers Metrics and corrective plans
 - Corporate Compliance and Quality auditing, risk, and mitigation plans
 - Peer Review and Credentialling/Privileging (Board to delegate authority to this workgroup)
 - Regulatory and Licensing

DCT FY 2026-2029 Quality Pillar Strategic Plan

Quality Pillar Defined:

Continuously improve the clinical quality, safety, and outcomes of care as we identify and address risk and health disparities.

Four-Year Strategic Direction:

Improve DCT health services delivery by integrating the Baldrige Excellence Framework for Healthcare in our systems and processes.

January 2026 Update

The workgroup reviewed the following:

- Draft of the key performance measures for the in draft executive dashboard and how they connect with Malcolm Baldrige (MB) metrics with a focus on the three key areas of service, people, and financial.
- The submission to MB with an anticipated onsite visit in mid-March. Noted DCT has received awards in all 12 previous assessments.
- Overview of the compliance dashboard including conflict of interest disclosure and EEO monitoring.
- Summary of Sentinel Event & Root Cause Analysis Trending for the previous Fiscal year.

The workgroup provided feedback to DCT counsel regarding implementation of the public participation approach.

Action and follow-up requested:

- Just Culture within the organization overview.
- Summary of external reporting DCT requirements and definitions of types of events requested.
- Support and clarifications on measures and dashboards.
- Dashboards to be brought forward at future update and included in Board presentations.

Thank You!