

Who are the scammers?

90% of abusers are family members or trusted others

Report Fraud
651-539-1600
1-800-657-3602
(Greater MN)

To report fraud call 651-539-1600 or 1-800-657-3602 (Greater MN). Report online at mn.gov/commerce/consumers/file-a-complaint/financial-exploitation-form/

Fraud prevention strategies

- 1. Safely store sensitive documents.**
- 2. Use direct deposit for benefit checks.**
Prevent checks from being stolen from the mailbox.
- 3. Shred all receipts with your credit card number.**
- 4. Check the status of an individual's ability to offer investments.**
(mn.gov/commerce) or 651-539-1638
- 5. Stay in control.**
Don't let strangers manipulate you!
- 6. Monitor your accounts and ask tough questions.**
Credit card companies, banks, credit unions
- 7. Ask questions about cybersecurity.**
Make sure the people you buy things from have a plan to protect your money
- 8. Don't let embarrassment or fear keep you from reporting fraud.**
Your reports help future victims!
- 9. Beware of "asset recovery" scams.**
Look out for scams that target individuals who have already been victims of fraud.



Senior Fraud Toolkit

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Resources

Minnesota Commerce Department Consumer Services Center

If you have a question or concern about a possible scam or fraud, contact the Minnesota Commerce Department's Consumer Services Center.

Email: consumer.protection@state.mn.us

Phone: 651-539-1600
Greater MN: 1-800-657-3602

Minnesota Adult Abuse Reporting Center

If you suspect maltreatment of a vulnerable adult, report it to the Minnesota Adult Abuse Reporting Center.

Phone: 1-844-880-1574

Senior LinkAge Line

The Senior LinkAge Line is a free service – offered by the state of Minnesota – which makes it easy for older adults and their families to find community services or plan for their future.

Phone: 1-800-333-2433

Minnesota Elder Justice Center

The Minnesota Elder Justice Center provides support, information, and resources to older and vulnerable adults.

Phone: 651-440-9300

AARP Minnesota

AARP Minnesota helps connect Minnesotans to resources that help them save money and live their best life.

Email: aarpmn@aarp.org
Phone: 1-866-554-5381

Phone scams

Phone scams are an increasingly prevalent form of fraud. The ordinary phone is today's weapon of choice for criminals.

Common examples of phone fraud:

- “I'm calling from Microsoft and it appears you have a computer virus...”
- “You've won a foreign lottery and you just need to send money to claim your winnings...”
- “This investment is low risk and high return.”
- “This offer is good for today only.”
- “This is your grandson and I'm in jail and need bail money.”
- “You owe money and face serious consequences.”

 **Sign up for the “Do Not Call” list and take yourself off multiple mailing lists.**

 **Never give personal information over the phone.**

 **Don't be a courtesy victim.**

 **Feel free to say no!**



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Internet scams

Protect your online accounts.

Create strong passwords.

Monitor accounts for suspicious activity.

Limit where you save your information.

Just delete it.

Don't click on suspicious looking messages or emails.

Use social media wisely.

Limit the personal information you share.

Adjust your privacy settings.

Make your settings private.



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