

Select Five Number SF0096

Requesting Entity Name Office of MN.IT Services

Request Title eLicensing Program - Analyst

Request Description This resource will work on the state s enterprise eLicensing program. E-licensing applications are being implemented using Salesforce.com. The applications will allow citizens to conduct online transactions for required occupational and business licenses. Multiple applications have been developed or are being developed on salesforce.com. This project also includes developing the application development service, operational processes and training materials. This resource will be the lead BA responsible for developing the application development service, operational processes, training materials, and service documentation for the eLicensing program. This BA will be responsible for creating a lot of documentation so must be a skilled technical writer. The BA must represent the business needs by defining and documenting the requirements and assist the operational support team in developing and documenting processes and procedures. Ideal candidates for this position will have excellent verbal communication skills and demonstrated ability in business analysis planning and monitoring, elicitation, translating end user requirements into user stories, requirements analysis, business process modeling, solution assessment and validation, technical design specifications and technical writing.

Contract(s) Awarded

Contract ID 109980

Entity Type

State Agency

Information on contracts executed by an entity type of State Agency can be found using the contract ID in the MN Open CheckBook under TransparencyMN located at <http://mn.gov/mmb/transparency-mn/>.

For information on contracts executed by an entity type other than State Agency you will need to contact that entity directly using the contact information that was provided in the Select Five.