

Select Five Number SF0067

Requesting Entity Name Office of MN.IT Services

Request Title Unemployment Insurance Application Assessment Refresh

Request Description **Background:** In 2013, the Unemployment Insurance (UI) Program of the Minnesota Department of Employment and Economic Development (DEED) and MN.IT Services @ DEED, commissioned a UI System Process and Technical Assessments. The assessment provided recommendations to improve UI application development processes and practices, projects to implement the recommendations, and an overall roadmap. Since the initial assessment the UI Program has undergone organizational changes and MN.IT has completed a reference architecture for future UI applications. The program and MN.IT are now better positioned to implement system process improvements and initiate development for the next generation of software applications. MN.IT is requesting a refresh of the original assessment roadmap to document changes in the technology environment and changes in business needs. **Objectives:** The following will be considered: Enhance the software engineering capability within the organization to improve agility and responsiveness; increase system development capacity and in-house ability to be able take on the primary responsibility for the development of system enhancements in addition to operation, maintenance and support functions; continue using technology and process standardization to improve efficiency and reduce heroics; provide a technology platform that is operationally resilient and adaptable to future opportunities such as mobile devices; have the ability to support business function and technology changes across the UI Program without having to completely rewrite the whole system in one massive project and rollout.

Contract(s) Awarded

Contract ID 104203

Entity Type

State Agency

Information on contracts executed by an entity type of State Agency can be found using the contract ID in the MN Open CheckBook under TransparencyMN located at <http://mn.gov/mmb/transparency-mn/>.

For information on contracts executed by an entity type other than State Agency you will need to contact that entity directly using the contact information that was provided in the Select Five.