

Select Five Number SF0048

Requesting Entity Name Office of MN.IT Services

Request Title Infrastructure FMS Project

Request Description *Directly monitor system performance by reviewing historical and actual database performance information to identify issues within Oracle databases associated with the PeopleSoft applications. *Review SQL statements impacting system performance. *Evaluate identified SQL statements to determine if improvements can be made. *Recommend improvements to allow SQL statements to execute more efficiently. The recommendations will vary depending on the situation. Some of the recommendations are anticipated to include adding of additional indexes, SQL profiles or SQL hints with the preference to not modify delivered program code. *Provide assistance on SQL tuning to application development staff should improvements require program changes to impact performance. *Research problems in conjunction with business staff to clearly understand the application business process associated with the performance problem. *Recommend SQL changes to assist business and technical staff when resolving performance problems in SQL queries. *Monitor performance of tests executed to replication performance issues. *Work closely with technical, operations and business staff to replicate performance issues in production support database. *Provide knowledge transfer on performance tuning through documentation, emails, conference calls and/or presentations. The contractor will ensure that all training, user interfaces, reporting, documentation, and data collection elements are optimized for usability as well as fully accessible for end users, including users of assistive technology (AT). All new work will conform to the Accessibility Standard. Exceptions will be documented for those places where it can't meet the standard

Contract(s) Awarded

Contract ID 96187

Entity Type State Agency

Information on contracts executed by an entity type of State Agency can be found using the contract ID in the MN Open CheckBook under TransparencyMN located at <http://mn.gov/mmb/transparency-mn/>.

For information on contracts executed by an entity type other than State Agency you will need to contact that entity directly using the contact information that was provided in the Select Five.