

Select Five Number SF0018

Requesting Entity Name Office of MN.IT Services

Request Title Employment and Training Systems Integration

Request Description The consultant on this project will be asked to evaluate several employment and training systems used by the public and employees or contractors of the Department of Employment and Economic Development (DEED) and the Department of Human Services (DHS). This evaluation should deliver a clear, actionable report written in plain language (<http://mn.gov/governor/images/EO-14-07.pdf>) that provides: 1. A clear description of what the systems do well and not so well within the context of DEED's mission/vision and customers (DEED's mission: <http://mn.gov/deed/about/who-we-are/purpose.jsp>), considering risks, age of technology, industry standards, accessibility 2. Areas of redundancy between systems 3. System gaps as determined by discussions with users and industry standards and possible ways to satisfy these gaps 4. Opportunities for integration that would save money and improve user experience and/or eliminate inefficiencies 5. Suggestions that take into account the need to continue to meet federal reporting requirements (suggestions that simplify this process are welcome) The existing systems included in this evaluation are: Workforce One Minnesota Works Customer Registration System Labor Market Information Career One-Stop Training Programs and Career Information Unemployment Insurance E-Learning content and a self-assessment tool for claimants. Minnesota's Talent Network Initiative (MTN) Wanted Analytics The audience for the report is DEED, DHS, and their contractors who provide employment and training services. The report should allow them to determine how best to spend resources on employment and training systems moving forward based on findings and recommendations contained in the report. This could include updating, integrating, or eliminating functionality in any of the systems managed by MN.IT @ DEED on behalf of DEED or DHS. The report should be created by the contractor through careful analysis of the systems above and face-to-face or online meetings with a variety of stakeholders for each system including members of the public if the public uses the system in question. The contractor should be prepared to work with a product owner, program administrators, MN.IT @ DEED staff, and service providers to assemble representative groups for each system. In addition to meeting with users and stakeholders to learn how they use the systems and how they are not meeting their needs, the contractor will be expected to meet with the product owner regularly and report back to stakeholders at least once a month to share progress. MN.IT @ DEED, on behalf of DEED, will own any work product produced by the consultant.

Contract(s) Awarded

Contract ID 86344

Entity Type State Agency

Information on contracts executed by an entity type of State Agency can be found using the contract ID in the MN Open CheckBook under TransparencyMN located at <http://mn.gov/mmb/transparency-mn/>.

For information on contracts executed by an entity type other than State Agency you will need to contact that entity directly using the contact information that was provided in the Select Five.