

Select Five Number SF0010  
Requesting Entity Name Office of MN.IT Services  
Request Title @ DEED FileNet Application Maintenance, Support and Upgrades  
Request Description \* To assist in the support, upgrades and maintenance of FileNet when necessary to ensure the functionality and availability of the business application. \* Provide 7x24x365 technical support to in-house FileNet technical team for all environments. \* Provide up to 160 hours of Business hours of technical support for in-house technical team. \* Provide mentoring to developers on the use of API \* Provide the review of development code to ensure best practices and correct usage of API. \* Conduct semi-annual review of the FileNet environment/status and present recommended upgrades or changes based on industry best practices. Teleconference and/or online presentation are an acceptable venue for this deliverable. \* Provide semi-annual update to documented FileNet / system roadmap.

Contract(s) Awarded

Contract ID 84067

Entity Type State Agency

Information on contracts executed by an entity type of State Agency can be found using the contract ID in the MN Open CheckBook under TransparencyMN located at <http://mn.gov/mmb/transparency-mn/>.

For information on contracts executed by an entity type other than State Agency you will need to contact that entity directly using the contact information that was provided in the Select Five.