



Summer Newsletter

August 2018

Executive Director's Message

Happy Summer! I hope that everyone is enjoying the few months of summer that we get here in Minnesota. It is one of my favorite times of the year. My goal this summer is to kayak on many new lakes I haven't been to yet. I have been right on track and spent last weekend at Huntington Lake and other lakes on the Cuyuna State Park trail. Nature certainly can nurture the body and mind.

We would like to welcome our newly appointed Board Members, Dr. Hassan Ismail and Ms. Heidi Donnelly, LDA. Although I am sad to see some of our long term Board members go over the last year, it is exciting to get to know new members and find ways for each of them to contribute their expertise to the various committees and projects that we are working on. Thank you to past members for their service. Dr. Sperling has spent the last month and a half on a cross country bike ride. Visit his blog <http://sperlingsmiles.wordpress.com/>

Just a few of the projects we are looking at for the 2018-19 year are: Dental Provider Resilience and Wellness CE Event; DASLE Exam Blueprint and Review Sessions to assist dental assisting students in successful examination outcomes; Text-Option for Licensing Alerts and Audit Alerts ; Written Examination specific to initial DT licensure; New Database System for Operations Management (Licensing, CE and Discipline/ Complaints); Videos for Complaint Resolution and Licensing Topics. We have also been discussing PGY- 1 options for licensure in MN. Currently, we only allow licensure through a MN based PGY-1/ AGD Program. We are currently having these discussions in Policy Committee.

As always, please feel free to engage with the Board, email me with questions/comments bridgett.anderson@state.mn.us.

Bridgett Anderson LDA, MBA
Executive Director

OSAP Annual Conference



Ms. Deb Endly, Compliance Officer and Ms. Ruth Dahl, Public Board Member attended the Organization for Safety, Asepsis and Prevention (OSAP) Annual Conference in June. The conference provides a great platform for learning about infection control and safety issues in dentistry and healthcare. This year's memorial lecture was "A Global Perspective on Infection Control: Infections Have No Boundaries."

OSAP is attended by many state and federal agencies, such as CDC, FDA, and OSHA. As regulators, it is essential to keep learning and stay engaged with regulatory and safety issues and trends. Check out more OSAP Resources <https://www.osap.org/page/>

New Board Members



Dr. Hassan Ismail, Dentist Board Member

Dr. Hassan Ismail was appointed by Governor Mark Dayton in July 2018. Dr. Ismail is an adjunct faculty member of the University of Minnesota Dental School. He is also in private practice with Aspen Dental. He began practicing Dentistry in 2001 after graduating from Aleppo University. He is currently a member of the Minnesota Dental Association, the Academy of Implant Dentistry, American Dental Education Association, University of Minnesota Alumni Association and a fellow of the Academy of General Dentistry. Dr. Ismail replaces Dr. Steve Sperling's position on the Board.

Ms. Heidi Donnelly, Dental Assisting Board Member

Heidi Donnelly, LDA was appointed by Governor Dayton in July 2018 as the dental assisting member of the Board of Dentistry. She replaces a position previously held by Therese Youngdahl. She is from Crosby, MN and works with Appletree Dental, previously in Coon Rapids and now at the new Little Falls location. She obtained her dental assisting degree from Herzing University in 2007. Ms. Donnelly is a past sedation inspector for the Board and has participated in several sedation policy initiatives.



Importance of Medical History

Provider: Have there been changes to your medical history? Patient: “Not really”.

Provider: Do you have any current medical conditions? Patient: “No”.

Provider: But, there are medications listed in your history, why are you taking the medication?

Patient: Oh, I only take pills for high blood pressure. No big deal.

This conversation happens all too frequently when reviewing a patient’s medical history before performing dental treatment. However, a complete medical and dental history is critical for safe and effective patient care. Dentists and allied dental professionals are an integral part of a patient’s health care team. Get to know your patients before performing care and follow up with questions and updates throughout the care. Does a patient have delayed healing? Chronic inflammation? Rampant caries? There could be an underlying reason related to their systemic health. It could also be attributed to side effects from medications.

What do you do when a patient does not want to provide a comprehensive health history? Explain that medications and systemic conditions can influence the success of treating dental diseases, such as caries (tooth decay, cavities) or periodontal (gum) disease. Use simplified terms and give examples of dental treatment that can be impacted by systemic problems (diabetes, cancer, etc.) Some conditions will impact the success and healing of dental implant treatments. This can result in additional cost for the patient and have the potential to cause further treatment complications. Due diligence from the start of treatment can provide a more successful treatment outcome and form better relationships between the patient and provider.

How can you engage a patient in this conversation?

Use an active voice and conversational tone. Look at them. Provide them with educational tools tailored for patient understanding. Be concise with your words and limit jargon, acronyms, and complex medical terms. Use examples and stories that support the importance of complete medical history and the benefits to comprehensive patient care. If you provide printed materials make sure that they are current, relevant and not too “wordy”.

What does a solid medical history look like?

- Accurate reflection of past and current health status
- Systemic conditions and diseases
- Treatment for conditions and diseases
- Primary care physician’s name and contact information
- Specialty provider (s) and contact information
- List of current medications and nutritional supplements patient is taking
- Information on organ dysfunction (heart, kidney, liver) and inflammatory, infectious, metabolic, degenerative, and neoplastic diseases

Reminders

- Review the history with the patient to ensure completeness and accuracy
- Obtain consent to get records from other providers
- Notify new patients in advance of appointment that they will need to provide an accurate history and medication list
- Ask about severity and stability of the current conditions; for example, uncontrolled diabetes or blood pressure
- Make sure your medical history questionnaire is relevant and updated periodically
- Medical history review is not just done on a form, but in a thoughtful conversation

Here is what the current Board rule (3100.9600) states regarding medical histories:

Subp. 5. Dental and medical history.

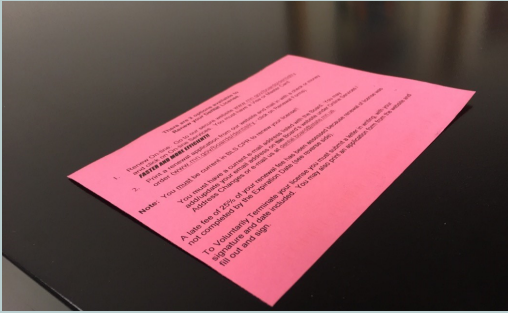
Dental records must include information from the patient or the patient's parent or guardian on the patient's dental and medical history. The information must include a sufficient amount of data to support the recommended treatment plan.

Here is the proposed addition to the rule:

The dental and medical history must be updated to reflect the current status of the patient.

The Board supports this addition because if a provider does not have a current status, it may be a reason to obtain medical consultation and clearance, further medication review and/ or the deferral of care. This can help to provide the safest and most comprehensive treatment for the patient.

WHERE IS MY PINK RENEWAL POSTCARD?



The Minnesota Board of Dentistry has gone paperless. Correspondence is now sent via email. Per Minn. Stat. [150A.09](#), the Board requires that all licensees maintain a current email address on file.

Newsletters, rulemaking alerts, professional development audit requests, professional corporation renewals, **LICENSE RENEWALS** (no more pink cards), sedation renewals, and other very important information is communicated via email.

Please pass this along to other colleagues that may not be getting correspondence from the Board due to inactive email addresses. Increasing the use of electronic communication is part of the Board's strategic plan, helps lower operational cost, and adds convenience for licensees.

Attending Open Meetings– Come On In!

The Board of Dentistry appreciates engagement with the public and other dental professional colleagues that attend our several open meetings every month and our full Board meetings every quarter. If you have an important topic for discussion contact bridgett.anderson@state.mn.us and provide background and a request for a committee to consider.

Some Reminders for Attendees:

- If there is a specific committee that you are interested in and would like to follow, you can request that information is sent to you prior to meetings.
- The law requires the meeting to be open to attendees so attendees can observe the conversation among Board members on important topics. Many Committee Chairs will also solicit feedback and questions from attendees.
- We welcome anyone to attend, you do not have to represent an organization or school to attend our meetings.
- All meetings are recorded and it is critical that attendees in person or on the phone identify themselves when speaking.

The Board also has CLOSED meetings every month and every quarter in the Full Executive Session. These meetings are for licensing interviews and disciplinary/ quasi- judicial proceedings. These meetings are not open to the public and the recordings are not public.

Mandatory Infection Control Course Requirement

Effective as of August 2017, an infection control course is a mandatory requirement to maintain dental and allied dental professional licensure. Your professional development portfolio must have proof of training in at least one course related to infection control per biennial cycle. Infection control is no longer an option under the core subject areas; however, the types of courses that you have taken in the past that qualified as a core subject would also meet the new mandatory requirement.

You may view the adopted Minnesota Rule here [3100.5100 Subp 3A \(4\)](#). In choosing the course that you want to attend to meet the training course requirement, it may be helpful to understand that the Minnesota Board of Dentistry requires compliance with the CDC Guidelines for Infection Control in Dental Settings. See Minnesota Rules [3100.6300](#).



Reminders Regarding Complaints

If you have a formal complaint filed on your license typically the Board will send you a letter requesting your response to allegations.

It is imperative that you respond in a timely manner, as there have been licensees that end up in discipline situations simply due to non-responsiveness and failure to cooperate with the Board.

Please send a comprehensive response to each allegation and provide electronically whenever possible.

If you cannot respond within the time requested and/or need time to prepare response or obtain patient records, please notify the Board right away.

Corrective Actions

Complaint matters are reviewed on a case-by-case basis. The Board is not always able to prove each allegation from complaints received. Agreements for Corrective Action (ACAs) are sometimes used to resolve complaints which allege violation(s) of the Dental Practice Act when the specific, individual circumstances of the case are determined not to warrant disciplinary action against a licensee.

<i>Profession</i>	<i>Violation(s)</i>	<i>Remedies</i>
Assistant 02/20/2018	Practice Without Current License	Community Service, Jurisprudence Examination
Dentist 02/20/2018	Practice Without Current License	Community Service, Jurisprudence Examination
Dentist 02/21/2018	Not current in CPR	Community Service
Dentist 02/23/2018	Inadequate Infection Control	Infection control (IC) Inspection Hire Infection Control Consultant Report from IC Consultant Licensee's response to IC Report
Assistant 03/15/2018	Failed audits of Professional Development Portfolio Not current in CPR	Community Service
Dentist 03/26/2018	Failure to fully comply with recordkeeping rule	Recordkeeping Course + Report
Hygienist 03/27/2018	Practice Without Current License	Community Service Jurisprudence Examination
Hygienist 04/05/2018	Practice Without Current License	Community Service Jurisprudence Examination
Hygienist 04/18/2018	Practice Without Current License	Community Service Jurisprudence Examination
Assistant 06/13/2018	Practice Without Current License	Community Service Jurisprudence Examination
Assistant 06/19/2018	Not current in CPR	Community Service
Assistant 06/27/2018	Practice Without Current License	Community Service Jurisprudence Examination
Dentist 07/03/2018	Practice Beyond Scope of License	PMP Course + Report Boundaries Course EBAS Examination Scope of Practice Examination
Dentist 07/03/2018	Conduct contrary to the best interest of the public;. Failure to obtain adequate informed consent.	Coursework in Patient Communications and Treatment Presentation

Disciplinary Actions

**Since Last Newsletter
February 2, 2018 –
July 23, 2018**

Licensee	License #	City	Date of Order	Type of Order
Bassing, JoAnn DDS	D8639	Virginia	2/9/2018	Removal of Stay of Suspension
Bassing, JoAnn DDS	D8639	Virginia	3/1/2018	Reinstatement
Mankowski, Nichelle DH, LDA	A13888 & H10109	White Bear Lake	4/13/2018	Stayed Suspension and Conditional
Pappas, Aristotle DDS	D10192	St. Louis Park	4/13/2018	Conditional
Mrosak, Craig DDS	D8781	Rochester	4/13/2018	Accepting Voluntary Surrender of License
Hoffman, William DDS	D9698	Plymouth	5/10/2018	Stayed Suspension and Conditional
Rice, Dawn M. DH	H7476	Rochester	5/15/2018	Removal of Stayed Suspension
Rice, Dawn M. DH	H7474	Rochester	7/13/18	Order of Suspension
Brunsoman, Jerry K., D.D.S.	D6950	Maplewood	7/13/18	Conditional
Burrichter, David, D.D.S.	D12766	Montevideo	7/13/18	Stayed Suspension and Conditional
Grabowski, Derek, D.D.S.	D12072	Waite Park	7/13/18	Stayed Suspension and Conditional
Sheehan, Gregory	D8393	St. Paul	7/13/18	Voluntary Surrender
Smilanich, Michael, D.D.S.	D9510	North St. Paul	7/17/18	Unconditional License
Berg, Jason, D.D.S.	D12816	Virginia	7/17/18	Unconditional License

Board Members

Douglas Wolff, DDS, President (2019).....St. Paul
 Carl Ebert , DDS, Vice President (2020).....Golden Valley
 Christy Fogarty, DH, ADT, Secretary (2021).....Farmington
 John Manahan, JD, Past President (2019).....Bloomington
 Heidi Donnelly, LDA (2022).....Crosby
 Hassan Ismail, DDS (2022).....Medina
 P. Angela Rake, DDS (2022).....Shakopee
 David Gesko, DDS (2019).....Bloomington
 Ruth Dahl, Public Member (2021).....Northfield

Board Staff

Bridgett Anderson — Executive Director
 Joyce Nelson — Director of Licensing
 Carolyn Tanner- Office Manager

Amy Johnson — Licensing Analyst
 Dennis Motl — Administrative Assistant
 Tamyr Obas — Administrative Assistant

Mary Liesch — Investigator Senior,
 Complaints & Discipline
 Deborah Endly — Investigator Senior,
 Compliance Officer
 Diane Anderson — Complaint Analyst
 Kathy Johnson — Legal Analyst

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