

**BEFORE THE MINNESOTA
BOARD OF VETERINARY MEDICINE**

In the Matter of
Lisa M. Nordquist, D.V.M.
License No. 09108

**AGREEMENT FOR
CORRECTIVE ACTION**

This Agreement for Corrective Action ("Agreement") is entered into by and between Lisa M. Nordquist, D.V.M. ("Licensee") and the Complaint Review Committee ("Committee") of the Minnesota Board of Veterinary Medicine ("Board") pursuant to the authority of Minn. Stats. § 156.127, subd. 2 and § 214.103, subd. 6(a). Licensee and the Committee hereby concur that this Agreement shall be based on the following:

FACTS

1. On May 18, 2008, Licensee became licensed as a veterinarian in Minnesota.
2. At all times relevant to these allegations, Licensee practiced veterinary medicine at a clinic located in Duluth, Minnesota
3. On or about July 8, 2014, Licensee provided veterinary services to assess a complaint of lameness to Dakota, a 7-year-old female Labrador Retriever owned by J.W.
4. Licensee examined Dakota briefly in the examination room but failed to communicate to the owner that she had performed a more extensive examination of the opposite hindlimb whilst the owner was not present.
5. Licensee misinterpreted radiographs of both stifles and failed to recognize degenerative joint disease in the right stifle. Licensee made a diagnosis based on a single view of both stifles.

6. Licensee exaggerated the severity of the pain engendered by a tibial plain leveling osteotomy, her recommended treatment for the left stifle, which impacted the owner's decision making for Dakota's therapy.

7. Licensee failed to document her physical examination findings, differential diagnoses, treatment options, and client communication prior to sending the medical records to another veterinary practice two days later. Licensee subsequently corrected the omissions in her records.

8. On January 15, 2015, Licensee met with the Committee, composed of Mary Olson, D.V.M., Board member, and Barbara Fischley, D.V.M., Board member, to discuss allegations made in a Notice of Conference dated September 9, 2014. Fabian Hoffner, Esq. represented Licensee. Jennifer Middleton, Assistant Attorney General, represented the Committee at the conference. Julia Wilson, D.V.M., Executive Director of the Board, also attended the conference.

CORRECTIVE ACTION

Based on the available information and discussion at the conference, Licensee and Committee agree that the conduct above violates Minn. Stat. § 156.081 subd. 2(12) (engaging in conduct which violates any statute or rule promulgated by the board) and Minn. R. 9100.0800, subps. 1 (general standard of practice) and subp. 4 (recordkeeping). Licensee and the Committee have agreed to enter into this Agreement for Corrective Action as follows:

1. Within one month from the date of this Agreement, Licensee must submit to the Committee documentation of all of her veterinary continuing education from the most recent license renewal period, March 1, 2012 to February 28, 2014.

2. Within three months of the date of this Agreement, Licensee shall submit to the Committee evidence of completion of at least 1.75 hours of continuing education on the topic of veterinary medical records. Licensee must obtain preapproval from the Committee prior to taking any classes to fulfill this requirement. In order to obtain preapproval, Licensee must submit to the Committee written documentation, such as measurable learning objectives and qualifications of the instructor. For purposes of this requirement, the Committee will preapprove Section 7 of the "*Online Veterinary Law and Ethics Course*" offered by James F. Wilson, D.V.M., J.D., through Iowa State University. These credit hours may not be counted towards the Licensee's next license renewal.

4. Within three months of the date of this Agreement, Licensee will submit a report to the Committee describing the results of her investigation into options for time stamping entries in the medical record utilizing the current software for medical records at her place of employment.

5. Within six months of the date of this Agreement, Licensee must complete at least three hours of interactive continuing education on the topic of effective client communication. Licensee must obtain preapproval from the Committee prior to taking any classes to fulfill this requirement. In order to obtain preapproval, Licensee must submit to the Committee written documentation, such as measurable learning objectives and qualifications of the instructor. These credit hours may not be counted towards the Licensee's next license renewal.

OTHER INFORMATION

1. Licensee has been advised by Review Committee representatives that Licensee may choose to be represented by legal counsel in this matter.

2. Upon Licensee's satisfactory completion of the corrective actions referred to above, the Committee agrees to dismiss the complaint concerning the matters referred to in the facts above. Licensee agrees that the Committee shall be the sole judge of satisfactory completion. Licensee understands that if, after dismissal, the Committee receives additional complaints alleging conduct similar to that referred to in the facts above, the Committee may reopen the dismissed complaints.

3. If Licensee fails to complete the corrective action satisfactorily or if the Committee receives additional complaints alleging conduct similar to that referred to in the facts above, the Committee may, in its discretion, reopen the investigation and proceed according to Minn. Stat. chs. 14, 156, and 214. Licensee agrees that failure to complete corrective action satisfactorily constitutes failure to cooperate under Minn. Stat. § 156.123 and may subject Licensee to disciplinary action by the Board.

4. Licensee shall be responsible for all costs incurred as a result of compliance with this Agreement.

5. The effective date of this Agreement shall be the date it is executed by the Committee. The Agreement shall remain in effect until the Committee dismisses the complaint unless the Committee receives additional information that renders corrective action inappropriate. Upon receipt of such information, the Committee may, in its discretion, proceed according to Minn. Stat. chs. 14, 156, and 214.

6. Licensee understands this Agreement does not constitute disciplinary action. Licensee further understands and acknowledges this Agreement and the dismissal letter issued upon successful completion of the corrective action are classified as public data pursuant to Minn. Stat. § 13.41, subd. 5.

7. Licensee hereby acknowledges that she has read and understands this Agreement and has voluntarily entered into it. This Agreement contains the entire agreement between the Committee and Licensee, there being no other agreement of any kind, verbal or otherwise, which varies the terms of this Agreement.

Dated: 02.16.15



Lisa M. Nordquist, D.V.M.
LICENSEE

Dated: 2/18/15



JULIA WILSON, D.V.M.
EXECUTIVE DIRECTOR
FOR THE COMPLAINT REVIEW
COMMITTEE