MINNESOTA BOARD OF OCCUPATIONAL THERAPY PRACTICE

Protecting the Public

August 10, 2023

PERSONAL AND CONFIDENTIAL

Sharon Mangas, OT
10922 Bolton Ave NW
Monticello, MN 55362

Email: sharim@truefriends.org

RE: Complaint regarding your license
Board File No: 2021012

Dear Ms. Mangas:

This letter is in reference to the complaint filed against you with the Board of Occupational Therapy Practice.
Following the investigation by the Complaint Resolution Committee of the Board, you entered into an Agreement for Corrective Action (Agreement) effective June 8, 2022.

Since that time, you have participated in the corrective action outlined in the agreement. The Complaint Resolution Committee of the Board has reviewed the documentation you provided regarding completion of the requirements of the Agreement and finds that all conditions of the agreement have been met.

As such, the Complaint Resolution Committee has dismissed the complaint and the file is now closed. Minnesota Statute requires that this letter and the original Agreement remain posted and available to the public on the Board's website.

If you have questions regarding this, don't hesitate to contact me.

Sincerely,

Christina Bourland, MHA, OTR/L
Executive Director

335 Randolph Avenue
Suite 240
St. Paul, MN 55102

Phone 612-548-2179
Email Occupational.therapy@state.mn.us
Website https://mn.gov/boards/occupational-therapy/

The Office of
Minnesota Attorney General Keith Ellison
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May 23, 2022

SENT VIA EMAIL ONLY
[redacted]

Sarah M. Hoffman, Esq.
[redacted]

Re: In the Matter of Sharon Elizabeth Mangas, OT
License No. 101466

Dear Ms. Hoffman:

Please find enclosed a revised proposed Agreement for Corrective Action relating to your client's license to practice occupational therapy in Minnesota. If you and your client find this document acceptable, please return the signed Agreement to me by June 6, 2022. You will be provided with a fully executed copy of the Agreement promptly after its approval.

Sincerely,

/s/ Nicholas Lienesch
NICHOLAS LIENESCH
Assistant Attorney General

(651) 757-1315 (Voice)
(651) 297-2576 (Fax)

Attorney for Minnesota Board of Occupational Therapy Practice Complaint Resolution Committee

Enclosure

cc: Complaint Resolution Committee

|#5241996-v1

BEFORE THE MINNESOTA
BOARD OF OCCUPATIONAL THERAPY PRACTICE
COMPLAINT RESOLUTION COMMITTEE

In the Matter of
Sharon Elizabeth Mangas, OT
License No. 101466

AGREEMENT FOR CORRECTIVE ACTION

This Agreement is entered into by and between Sharon Elizabeth Mangas, OT ("Licensee"), and the Minnesota Board of Occupational Therapy Practice Complaint Resolution Committee ("Committee") pursuant to the authority of Minnesota Statutes section 214.103, subdivision 6(a)(2). Licensee and the Committee hereby agree as follows:

FACTS

1. On March 30, 2022, Licensee met with the Committee to discuss allegations regarding Licensee's occupational therapy practice. Nicholas Lienesch, Assistant Attorney General, represented the Committee at the conference. Licensee was advised by the Committee that she may choose to be represented by legal counsel in this matter. Licensee was advised by Sarah Hoffman, Esq., Bassford Remele, P.A. Licensee and the Committee have agreed to enter into an Agreement for Corrective Action to address the concerns identified below.

2. Licensee provided occupational therapy services to two juvenile clients who were brothers, in 2020 and 2021.

3. In July 2021, the clients' parents requested that Licensee provide them with records related to the clients. Licensee did not immediately provide the records, and when the records were provided to the parents, they were incomplete.

4. Board investigation indicated deficiencies in Licensee's practices regarding documentation, evaluation, and occupational therapy best practice.

CORRECTIVE ACTION

3. Based on the available information and the discussion at the conference, the Committee views Licensee's practice as failing to meet minimum standards of occupational

therapy practice under Minnesota Statutes section 148.6448, subdivision 1(3) (performed OT services below the community standard of care), and Licensee agrees that the conduct cited above constitutes a reasonable basis in law and fact to justify corrective action. Licensee agrees to address the concerns identified by taking the following corrective actions:

a. ***Continuing Education.*** Within six months of the effective date of this Agreement, Licensee shall

(1) successfully complete the following items prior to initiating work with the consultant:

- AOTA Documentation Series Module 1: The Nuts and Bolts of Effective Documentation (Karen Sames) https://myaota.aota.org/shop_aota/product/OL4901
- AOTA Documentation Series Module 2: Occupation-Based Goal Writing for OT Practice (Debbie Amini) https://myaota.aota.org/shop_aota/product/OL4902
- Documentation Bootcamp for Skilled Therapy Services- 6 hours https://summit-education.com/course/GDOCJA.2/documentation-bootcamp-for-skilled-therapy-services#/onlinevideo/6-ceus
- Review of: How do I Document to Support the Services Rendered? Learn to Write it Right. (Cathy Brennan) https://myaota.aota.org/shop_aota/product/OL8503

Upon course completion, Licensee must provide the Board with a copy of the certificates demonstrating successful completion. Such credits may count for the continuing education license renewal requirements required by Minnesota Statutes, section 148.6443.

b. ***Professional Consultation***. Licensee shall obtain one-on-one professional consultation from Terrianne Jones, Ph.D., OTR/L, or another preapproved O.T., that covers, at a minimum, implementation of the Occupational Therapy Practice Framework and occupational profile in developing standard practices throughout the course of client services. Licensee shall develop appropriate occupational therapy-based practices for working with clients throughout the span of care from referral, through evaluation (using standardized assessment tools along with existing assessment), through discharge. Licensee shall provide to the consultant all materials she deems to be relevant to addressing the above-stated facts and issues. During the course of consultation, Licensee and the consultant shall develop a policy document that outlines policies to

be applied to Licensee's practice regarding intake, evaluation, use of standardized tools and assessments, client communication, and discharge.

Within six months from the date of initiation of consultation services and no more than 18 months from the date of this Agreement, Licensee shall meet independently with the consultant for a minimum of 12 hours across a minimum of six sessions (or more if determined appropriate by consultant and licensee), and shall cause the following to be completed:

Consultant Report. License shall have the consultant submit a brief report to the Board within 30 days of the conclusion of the consultations. The report shall provide:

1) A statement that the consultant has reviewed this Agreement and any other data deemed relevant;

2) The dates on which consultations were held with Licensee;

3) Licensee's active participation in each consultation;

4) The issues discussed in each consultation;

5) The consultant's assessment of Licensee's understanding and ability to deal with intake, evaluation, and communication, and applying this knowledge to her practice;

6) The consultant's opinion as to Licensee's understanding of the issues that gave rise to this Agreement;

7) The names/topics of any additional coursework that the consultant recommends Licensee take; and

8) Any other information the consultant believes would assist the Board in its review of this matter.

Self Report. At the conclusion of the consultations, Licensee shall have 30 days to submit a report to the Board herself. The report shall provide and/or address:

1) A brief statement of the topics discussed at each consultation session;

2) What Licensee has learned from the consultations, including her own statement as to her comprehension and knowledge of the issues that gave rise to this Agreement;

3) A statement as to how Licensee has changed or will change her practice as a result of the knowledge and skills obtained or honed through the consultation;

4) A policy document, produced in consultation with Licensee's consultant, that outlines policies to be applied to Licensee's practice regarding clients receiving occupational therapy services;

5) The completion certificates for any coursework that Licensee's consultant recommended for Licensee; and

6) Any other information Licensee believes would assist the Board in its review of this matter.

OTHER INFORMATION

4. Licensee shall provide a copy of this Agreement to all current occupational therapy employers within 14 days of the execution of the Agreement.

5. Upon Licensee's satisfactory completion of the corrective action referred to above, the Committee agrees to dismiss the complaint(s) concerning the matters referred to in paragraphs 2 and 3, above. Licensee agrees that the Committee will be the sole judge of satisfactory completion. Licensee understands that if, after dismissal, the Committee receives additional complaints alleging conduct similar to that referred to in the facts above, the Committee may reopen the dismissed complaint(s).

6. If Licensee fails to complete the corrective action satisfactorily or if the Committee receives additional complaints alleging conduct similar to that referred to in the facts above, the Committee may, in its discretion, reopen the investigation and proceed according to Minnesota Statutes chapters 14, 148.6401 to 148.6449, and 214. Licensee agrees that failure to complete corrective action satisfactorily constitutes failure to cooperate under Minnesota Statutes section 148.6448, subdivision 1(10) and may subject Licensee to disciplinary action by the Board.

7. The effective date of this Agreement is the date it is executed by the Committee. The Agreement will remain in effect until the Committee dismisses the complaint, unless the Committee receives additional information that renders corrective action inappropriate. Upon receipt of such information, the Committee may, in its discretion, proceed according to Minnesota Statutes chapters 14, 148.6401 to 148.6449, and 214.

8. Licensee understands this Agreement does not constitute disciplinary action. Licensee further understands and acknowledges this Agreement and the dismissal letter issued upon successful completion of the corrective action are classified as public data pursuant to Minnesota Statutes section 13.41, subdivision 5.

9. Licensee hereby acknowledges she has read and understands this Agreement and has agreed to enter into it. This Agreement contains the entire agreement between the Committee and Licensee; there being no other agreement of any kind, verbal or otherwise, which varies the terms of this Agreement.

Sharon Elizabeth Mangas OT

Sharon Elizabeth Mangas, OT
Licensee

Dated: 5/27, 2022

/s/ Samantha Olsen OTD, OTR/L

For the Committee

Dated: June 8, 2022