

Attention: Clearinghouse Account Holders

December 1, 2020

Subject matter: REMINDER - Changes in Reporting Veterinary Prescriptions, Patient Phone Number, and Date Sold to MN PMP

This communication is being sent to all approved Clearinghouse account holders who report to the Minnesota Prescription Monitoring Program (MN PMP). A similar communication was distributed to Minnesota licensed pharmacists. The purpose of this communication is to serve as a final reminder regarding changes in the way veterinary prescriptions, patient phone number, and date sold are reported to the MN PMP database.

Veterinary Prescriptions

The instruction for what needs to be reported to the MN PMP is based on the Board’s interpretation of Minnesota Statute 152.126, thus dispensers should report veterinary prescriptions in the guided manner. The reasoning for the change in the reporting of animal prescriptions is multi-fold. By associating an animal’s prescription with its owner, insight may be gained if a client is changing the animal’s name in an attempt to mislead veterinarians or to mix the animal’s controlled substance prescriptions with their own. For those who search the MN PMP database, a veterinary icon will appear on the PMP report to differentiate animal prescriptions from human prescriptions.

Action Required:

In the instruction to follow, the term “**client**” means the owner or caretaker of the animal who arranges for the animal’s veterinary care. Furthermore, “**controlled substance**” refers to products as defined in Minnesota Statute 152.126 and includes butalbital and gabapentin.

Effective 10/1/2020, the MN PMP database will begin accepting veterinary prescriptions in an updated format, as shown in the table below. Please incorporate the specified updates when reporting to the PMP database. All dispensers are asked to comply with the updated reporting requirements by 3/31/2021. Key changes are highlighted below in **bold**.

<i>Element ID</i>	<i>Element Name</i>	<i>Guidance for Veterinary Prescription</i>
PAT07	Last Name	Client’s last name (human)
PAT08	First Name	Client’s first name (human)
PAT18	Date of Birth (DOB)	Client’s date of birth (human)
PAT19	Gender Code <ul style="list-style-type: none"> • F Female • M Male • U Unknown 	Client’s gender (human)
PAT20	Species Code <ul style="list-style-type: none"> • 01 Human • 02 Veterinary Patient 	Enter “02” for Veterinary Patient
PAT23	Name of Animal	Animal’s name
PRE04	Prescriber State License Number	To be utilized for non-controlled substances such as gabapentin, when the prescriber does not have an NPI number (e.g. veterinarians). In this instance, leave PRE01 and PRE02 blank and enter the prescriber’s Minnesota state license number in PRE04.

Furthermore, the client's phone number and full address – including city, state, and ZIP code – must be entered in their respective fields.

The Board of Veterinary Medicine has provided communication to veterinarians regarding the changes as it impacts the information they provide to dispensers. Veterinarians will need to provide dispensers with the client's name, DOB, and gender for which the animal's prescription should be associated with in the MN PMP. Furthermore, if the prescription is for gabapentin, the veterinarian will need to provide their state license number. Of note, veterinarian license numbers may begin with the letter "C" or leading zero(s) which must be included in the pharmacy's upload to the PMP database. This additional information needs to be provided when controlled substances are dispensed by dispensers in accordance with Minnesota Statute 152.126.

Additional instruction regarding some questions the Boards of Pharmacy and Veterinary Medicine have received to date can be found on the PMP website under FAQs: <http://pmp.pharmacy.state.mn.us/frequently-asked-questions-faq.html>

Patient Phone Number

Patient phone number is a *required field* when reporting to the PMP database. Patient phone number is one field that may be factored into Appriss Health's consolidation algorithms. Consolidation is an important element that is performed behind the scenes and groups patient records into one profile or concludes the records cannot be consolidated. There is a fine balance between false positives and false negatives. Previously, patient phone number, PAT17, was set as a *warning* if missing. The prescription would load into the PMP database, and a message would be sent to the data submitter informing them that patient phone number must be included. Effective 10/15/2020, a missing patient phone number will be escalated to an *error*, meaning the prescription will fail to load into the PMP database until it is resent as a revision (DSP01=01) and includes the patient phone number. If the patient does not have a phone number, the dispenser can enter 9999999999 into PAT17. **With the change in severity for missing patient phone number, dispensers are reminded that prescriptions containing errors must be resolved in the PMP database within seven days of the initial erroneous submission. Failure to correct prescription errors within the allowed seven days may result in a referral to the Board of Pharmacy's regulatory investigators for further action.**

Date Sold

DATE SOLD is now visible to PMP account holders. Date Sold is meant to inform account holders of the date in which the medication was sold or left the pharmacy. Date Sold, DSP17, is currently a *situational field*, as not every dispenser has the software capabilities of reporting Date Sold (e.g. point-of-sale system). However, given the volume of pharmacies who are able to report Date Sold and the significance this information may bear for the end user, the decision was made to include Date Sold in PMP reports. The absence of Date Sold does not necessarily indicate the prescription was not dispensed. Rather, it could mean the dispenser is unable to capture Date Sold in their uploads to the PMP database. DATE FILLED, DSP05, is a *required field* and represents the date the medication was filled or prepared by the pharmacy.

If dispensers are able to include Date Sold in their uploads to the MN PMP database, you are strongly encouraged to do so. This information helps healthcare providers better understand when the medication was obtained by the patient and may impact future refills or decisions. Pharmacies are encouraged to work with their PMP Data Submitters to determine the level of effort to include Date Sold when reporting to the PMP database.

For more information:

- ASAP specifications, AWA^Rx^E Clearinghouse Data Submitter Guide:
<https://pmp.pharmacy.state.mn.us/data-submitters.html>
- Technical assistance in reporting to the MN PMP, contact the Appriss Customer First Center at 1-844-966-4767 or data submitters can create a ticket for support:
<https://apprisspmpclearinghouse.zendesk.com/hc/en-us/requests/new>
- Questions or concerns regarding this communication, contact PMP team at Minnesota.pmp@state.mn.us or 651-201-2836, option zero.

Thank you,
MN PMP Staff