



Biennial Report

July 1, 2020 to June 30, 2022

BOARD OF CHIROPRACTIC EXAMINERS

The mission of the Minnesota Board of Chiropractic Examiners (MBCE) is to protect the public through effective licensure and enforcement of the statutes and rules governing the practice of chiropractic to ensure a standard of competent and ethical practice in the profession.

Report of the Executive Director

July 1, 2020 – June 30, 2022

The Minnesota Board of Chiropractic Examiners (MBCE) was established by legislative act on 3-13-1919. Minnesota Statutes sections 148.01-148.108 and Minnesota Rules chapter 2500 give the board authority to regulate, license by examination and renewal, and investigate complaints.

Licensing/Credentialing Services

The purpose of regulation through licensing is to set and enforce standards of competence and ethical practice and to ensure that persons licensed as Doctors of Chiropractic meet educational, examination, and continuing education standards. Staff process applications, verify compliance with statutory requirements, provide assistance and information to a variety of customers, and work in collaboration with other agencies at the state, federal, and national levels.

To meet these functions, the MBCE operates under five key service strategies:

- maintain an integrated database of licensee information, registrations, discipline, and complaints;
- publish information on the web, including licensure information, disciplinary orders, and rulemaking efforts;
- conduct regular board meetings where citizens have input into the review of operations and rulemaking efforts;
- respond to public requests for information on chiropractors, continuing education sponsors, and licensee's status; and,
- manage funds soundly.

The Board accomplishes its core public safety and regulatory mission of doctors of chiropractic by:

- ensuring minimum entry-level competency through educational and examination primary source verification for initial licensure as a Doctor of Chiropractic and administering requirements and processes for renewal of licensure;
- enforcing standards of ethical practice and responding to inquiries, complaints and or reports regarding applicants or licensees;
- investigating complaints of alleged violations of statutes, holding educational and disciplinary conferences, and taking legal action when appropriate against licensees who fail to meet minimum standards of practice or who may otherwise pose a harm to the public as a result of improper or unethical practice;
- approving continuing education providers and auditing licensees' continuing education compliance; and,
- providing information about licensure and standards of practice through professional education outreach efforts, the Board's website, online license verification services, and telephone, mail, or email inquiry.

The Board provides core public safety services through the regulatory oversight of doctors of chiropractic, as noted in the strategies listed above, to ensure both high standards of chiropractic practice and excellent customer service. The Board provides services to the general public, consumers of chiropractic services, applicants and licensees, students and faculty in chiropractic academic programs, other state and local agencies, state and national professional chiropractic associations, and the national testing organization as well as the Federation of Chiropractic Licensing Boards.

Discipline/Complaint Resolution Services

Staff, Board Members, and the Office of the Attorney General work collaboratively to review, investigate, and take action, as appropriate, in alleged complaint cases against licensed Doctor of Chiropractic. When a licensee is determined to have engaged in conduct that is a violation of the statutes or rules the Board is empowered to enforce, an appearance before Board Members may occur. Licensees may enter into an agreement for corrective action with the Board's complaint panel or may become subject to disciplinary action, with such final action determined by the full Board. Either of these two remedies is public once completed. In addition, staff provides informational services to a variety of customers regarding the Board's statutory requirements and standards of practice, including how to file a complaint and the complaint resolution process. The Board also works with the Health Professionals Services Program (HPSP), the state's diversion program for regulated professionals who are impaired, as an additional method to ensure public protection.

Online Services

The Board maintains a very robust web site that includes: information on Board structure, meetings, policies; licensing information, applications and renewal forms for nearly all licenses/registrations; information on continuing education programs and sponsors; access to specific statutes and rules directly impacting the profession; information on current emerging issues impacting the profession; information on access to the HPSP; and links to many other related sites, and online license application and renewal. The MBCE was the first among the Health-Related Licensing Boards to provide online license renewal capability. The Board renews in excess of 5000 licenses and registrations every fiscal year and is actively striving for 100% online applications and renewals.

Key Activity Goals & Measures

The MBCE works to meet the MN milestone of access to government information 24x7x365 through its self-service website. The MBCE works to protect the public from impaired or unethical practitioners by prompt investigation of complaints and resolution of disciplinary matters through educational conferences, corrective action agreements, board orders and/or contested case proceedings as deemed required based on the severity of the infractions reported. The MBCE collaborates with other licensing boards and state agencies to create an efficient state government.

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Executive Director
Board of Chiropractic Examiners
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GENERAL INFORMATION – MINN. STAT. § 214.07, SUBD. 1B(5)**Board Members Serving During the Period 7/1/2020—6/30/2022**

Name	Location	Appointment Status	Appointment Date	Reappointment Date (if applicable)	Term Expiration Date
Teresa L. Marshall, DC	Mankato	Active/filled	01-11-2002	06-18-2018	02-16-2022
Ridge Pidde, DC	St. Paul	Active/filled	09-13-2015	01-06-2020	01-06-2024 09-02-2022 resigned
LeRoy F. Otto, DC	Lake City	Active/filled	01-15-1995	06-28-2017	01-04-2021
Robert P. Daschner, DC	Waseca	Replaced	04-22-2008	Not reappointed 02-03-2021	01-06-2020 01-66-2025
Nestor Riano, public	Roseville	Active/filled	06-20-2015	07-02-2019	01-07-2023
Derek Doty, DC	Richfield	Active/filled	07-01-2019	NA	01-02-2023
Kimberly Hill, public member	Woodbury	Active/filled	07-01-2019	NA	01-02-2023
Nicole Zaret, DC	Golden Valley	Active/filled	07-01-2020	NA	01-01-2024

Board staff and office location

Michelle Becker, Executive Director
Ronald Arnold, Health Program Representative
Sheree Meader, Office Administrative Specialist-Sr
John Burbey, Office Administrative Specialist-I
Dawn Johnson, Office Administrative Specialist
Christie Veriede, Office Administrative Specialist-Sr, (temp position from Jan 2020 through Jan 2021)

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Website: <http://mn.gov/boards/chiropractic-examiners>

CREDENTIALS ISSUED OR RENEWED – MINN. STAT. § 214.07, SUBD. 1B(1)

Total number of persons licensed or registered as of June 30, 2022: 5115

Number and Type of Credentials Issued or Renewed

License Type	Licensed or registered as of June 30, 2022	Licensed or registered as of June 30, 2020	Licensed or registered as of June 30, 2018	Licensed or registered as of June 30, 2016	Licensed or registered as of June 30, 2014	Licensed or registered as of June 30, 2012
Doctor of Chiropractic (DC)	3388	3179	3286	3182	3069	2956
Acupuncture Registration	667	667	658	649	668	666
Animal Chiropractic Registration	55	48	42	39	33	27
Independent Examiner Registration	38	41	45	48	51	58
Professional Firm Registration	940	966	938	936	901	731
Graduate Preceptor Registration	27	24	18	16	15	12
TOTAL	5115	4925	4969	4870	4737	4450

Historical Renewal Data by Biennium

July 1, 2020-June 30, 2022

Type of License/Credential	Number of New Licenses	Number of Renewed Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	253	6637	6570 (99%)
Acupuncture Registration	43	1331	1331 (100%)
Animal Chiropractic Registration	13	103	97 (94%)
Independent Examiner Registration	2	75	75 (100%)
Professional Firm Registration	69	1885	1810 (96%)
Graduate Preceptor Registration	24	n/a	n/a
TOTAL	404	10,031	9883 (98.5%)

July 1, 2018-June 30, 2020

Type of License/Credential	Number of New Licenses	Number of Renewed Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	229	6496	6308 (97%)
Acupuncture Registration	32	1331	1289 (97%)
Animal Chiropractic Registration	5	87	87 (100%)
Independent Examiner Registration	2	73	68 (93%)
Professional Firm Registration	95	1865	1827 (98%)
Graduate Preceptor Registration	27	N/A	N/A
TOTAL	390	9190	8941 (97%)

July 1, 2016-June 30, 2018

Type of License/Credential	Number of New Licenses	Number of Renewed Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	281	6421	6096 (95%)
Acupuncture Registration	35	1319	1259 (95%)
Animal Chiropractic Registration	7	85	84 (99%)
Independent Examiner Registration	10	80	76 (95%)
Professional Firm Registration	96	1847	1776 (96%)
Graduate Preceptor Registration	37	N/A	N/A
TOTAL	466	9752	9291 (95%)

July 1, 2014-June 30, 2016

Type of License/Credential	Number of New Licenses	Number of New Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	287	6193	5818 (94%)
Acupuncture Registration	38	1315	1243 (95%)
Animal Chiropractic Registration	8	72	70 (97%)
Independent Examiner Registration	11	92	88 (96%)
Professional Firm Registration	143	1814	1712 (94%)
Graduate Preceptor Registration	41	N/A	N/A
TOTAL	528	9486	8931 (94%)

July 1, 2012-June 30, 2014

Type of License/Credential	Number of New Licenses	Number of Renewed Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	259	5887	5254 (89%)
Acupuncture Registration	33	1316	1194 (91%)
Animal Chiropractic Registration	10	52	N/A
Independent Examiner Registration	9	103	90 (87%)
Professional Firm Registration	237	1512	1387 (92%)
Graduate Preceptor Registration	26	N/A	n/A
TOTAL	574	8870	7925 (89%)

July 1, 2010-June 30, 2012

Type of License/Credential	Number of New Licenses	Number of Renewed Licenses	Number and Percent Renewed Online
Doctor of Chiropractic (DC)	280	5942	5143 (87%)
Acupuncture Registration	48	1310	1195 (91%)
Animal Chiropractic Registration	4	48	N/A
Independent Examiner Registration	13	109	96 (88%)
Professional Firm Registration	130	1343	1243 (93%)
Graduate Preceptor Registration	24	N/A	N/A
TOTAL	499	8752	7677 (88%)

COMPLAINT ACTIVITY – MINN. STAT. §214.07, SUBDS. 1B(2), (3)

Complaints Received and Closed by Biennium

Biennium	Total Number of Complaints Received	Open from Prior Biennium	Total Number of Complaints Closed
July 1, 2020-June 30, 2022	152	41	180
July 1, 2018-June 30, 2020	269	not tracked	237
July 1, 2016-June 30, 2018	248	not tracked	239
July 1, 2014-June 30, 2016	289	not tracked	309
July 1, 2012-June 30, 2014	402	not tracked	362
July 1, 2010-June 30, 2012	310	not tracked	310
July 1, 2008-June 30, 2010	418	not tracked	421

Number of and age of complaints open at the end of the period

Total Number of Complaints Open as of June 30, 2020	13
Complaints open less than one year as of June 30, 2022	12
Complaints open greater than one year as of June 30, 2022	1

With regard to complaints more than one year old, the MBCE had several cases proceeding to contested case hearing, some of which are still pending at this time. The MBCE has other cases pending that will likely be contested. In several cases, the allegations and number of patients involved required an extensive review of multiple patient files. The Board has also had several cases referred to the Attorney General's Office for investigation, which, due to the complexity of the allegations, took many months to complete and some are still under investigation.

Types of Complaints Received

Basis for complaints*	Number of complaints alleging this basis in 2020-2022 biennium	Number of complaints alleging this basis in 2018-2020 biennium	Number of complaints alleging this basis in 2016-2018 biennium
Actions by another jurisdiction, including state, court, and federal	5	8	15
Acupuncture violations	0	1	4
Advertising	5	14	23
Chemical dependency	11	13	24
Animal chiro	4	0	3
Application violation/disclosure	51	50	66
Billing	14	29	31
Violation of a Board Order	3	11	14
Criminal conviction (e.g., DUI)	9	2	24
Exploiting patient for financial gain	1	6	12
Fee splitting	0	2	7
Independent Examiner registration	0	2	8
Impairment, mental/physical/chemical	8	11	15
Malpractice	1	1	4
Miscellaneous	9	5	28
Petition, reinstate/terminate action	5	7	14
Unlicensed practice	4	13	15
Professional firm violation; 319B	0	2	7
Recordkeeping, false, inadequate	12	17	33
Unprofessional conduct (UC)	79 (breakout	76 (breakout	78 (breakout

	below)	below)	below)
UC unethical, deceptive	8	8	17
UC gross ignorance/incompetence	32	15	14
UC sexual misconduct	21	25	17
UC unnecessary services	4	6	6
UC unconscionable fees	2	3	0
UC dishonest fee collection	3	2	5
UC fraud	5	6	17
UC advertising no-out-of-pocket expenses (NOOPE)	4	11	1

*Some complaints may allege more than one basis.

RECEIPTS, DISBURSEMENTS & MAJOR FEES – MINN. STAT §214.07, 1B(4)

Total Receipts and Disbursements by Biennium

Biennium	Total Receipts	Total Disbursements
July 1, 2020 – June 30, 2022	\$1,630,207.50	\$1,159,051.80
July 1, 2018 – June 30, 2020	\$1,633,229.14	\$859,640.79
July 1, 2016 – June 30, 2018	\$1,608,683.52	\$1,528,267.16
July 1, 2014 – June 30, 2016	*\$1,600,291.48	\$1,349,570.89
July 1, 2012 – June 30, 2014	*\$1,760,987.96	\$1,312,419.76
July 1, 2010 – June 30, 2012	*\$1,518,595.17	\$1,188,689.72
July 1, 2008 – June 30, 2010	*\$1,417,646.62	\$1,267,301.40
July 1, 2006 – June 30, 2008	*\$1,368,450.47	\$1,229,180.97

**Does not include 10% e-licensing surcharge collected from licensees but paid to MN.IT or fees for credit card transactions collected in part from licensees but paid to US Bank.*

Fees by Type

Type of Fee	Fee
Acupuncture Initial Application	\$100
Acupuncture Inactive Renewal	\$25
Acupuncture Reinstatement	\$100
Acupuncture Renewal	\$50
Animal Chiropractic Initial Application	\$125
Animal Chiropractic Active Renewal	\$75
Animal Chiropractic Inactive Renewal	\$25
Continuing Education Audit Penalty	\$100 first offense, \$200 second offense, \$900 third & more offenses
Continuing Education Seminar Individual Sponsor Fee	\$100
Continuing Education Annual Sponsorship Fee	\$500
Doctor of Chiropractic Initial Application	\$250
Doctor of Chiropractic Active Renewal	\$200
Doctor of Chiropractic Inactive Renewal	\$150
Disciplinary Fee (Civil Penalty)	Up to \$10,000 per violation
Duplicate License	\$10
Exam Regrade	\$30
Graduate Preceptor Initial Application	\$100
Independent Examiner Initial Application	\$15
Independent Examiner Renewal fee	\$100
Labels (partial or complete)	\$15 or \$150

D.C. License Reinstatement	\$100
Lists (partial or complete)	\$10 or \$100
NSF Service Charge	\$25
Prior Year Late Fee/Renewal Penalty – DC	\$150 / month
Prior Year Late Fee/Renewal Penalty–Professional Firm	\$5 / month
Professional Firm Initial Application	\$100
Professional Firm Renewal	\$25