

# Technician Scope and Duties Task Force – Large Group Meeting Summary

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Date: November 3, 2025

## Meeting Purpose

To evaluate and advance pharmacy technician duties in Minnesota, with a primary focus on Technician Product Verification (TPV). The meeting also explored regulatory reform through the adoption of a standard of care model, and reviewed comparative practices from other states.

## Summary of Discussions

### Technician Product Verification (TPV)

Owner: Samantha Schmitz

Topic	Discussion	Actions
TPV Overview & Proposal	Samantha presented a comprehensive proposal advocating for TPV implementation. She outlined current limitations in Minnesota law, proposed rule/statute changes, and highlighted comparative models from 19 states.	Samantha to finalize proposal with visual diagrams and updated recommendations.
Pilot Programs	States like Wisconsin, Tennessee, and North Dakota have successfully implemented TPV via pilot programs. These models were discussed as potential templates for Minnesota.	Samantha to incorporate pilot program details and outcomes into the proposal. Michelle to assist with stakeholder connections.
Technology Requirements	Emphasis on barcode scanning and automated dispensing systems as essential for TPV.	Samantha to expand technology section and clarify definitions of barcode scanning and

	Institutional settings may already meet criteria; community settings may require workflow changes.	verification.
Technician Ratios & Qualifications	Discussion on whether TPV should have different technician-to-pharmacist ratios. Debate over requiring advanced certification vs. basic certification plus training.	Samantha to research ratio models in other TPV states and propose flexible guidelines.
Certification & CE Requirements	Consensus that certified technicians should perform TPV. Advanced certification was seen as a potential barrier. CE requirements should align with national standards.	Samantha and Sharon to align CE and certification language. Michelle to share supporting materials.
Stakeholder Feedback & Implementation Strategy	Feedback from group members included documentation practices, pharmacist discretion, and technician access levels. Emphasis on creating a standardized toolkit for implementation.	Samantha to incorporate feedback and draft toolkit for pilot programs. Follow-up with Diane Halverson (ND) for insights.
Topic	Discussion	Actions
Overview of Regulatory Models	The difference between Bright-Line Regulation (specific, rule-based) and Standard of Care Regulation (flexible, competence-based). Bright-line is easy to enforce but rigid; standard of care allows innovation and adapts to clinical ability.	Group to consider including standard of care language in final recommendations.

Application to Pharmacy Practice	Standard of care allows pharmacists and technicians to operate based on education, training, and experience. It supports delegation, innovation, and reduces burnout. Idaho and Iowa were cited as successful examples.	Mike and Michelle to assess board openness to adopting this model.
Arguments & Counterpoints	Common objections: technician reliability, professional judgment, liability concerns, and scope creep. Provided counterarguments emphasizing patient safety, access to care, and workforce optimization.	Group to prepare responses to anticipated board concerns.
Delegation & Scope Alignment	Emphasis on aligning scope of practice with actual clinical ability. Standard of care enables pharmacists to delegate tasks appropriately while maintaining accountability.	Samantha to explore how TPV delegation could be framed under a standard of care model.

## Action Items

Task List	Responsible Parties	Deadlines
Finalize TPV proposal with diagrams and updated recommendations	Samantha Schmitz	Nov 17, 2025
Incorporate pilot program data and outcomes	Samantha Schmitz & Michelle Aytay	Nov 10, 2025
Expand technology section in TPV proposal	Samantha Schmitz	Nov 17, 2025
Research technician ratio	Samantha Schmitz	Nov 14, 2025

models in TPV states

Align CE and certification requirements	Samantha Schmitz & Sharon Su	Nov 12, 2025
Draft standardized toolkit for TPV implementation	Samantha Schmitz	Nov 20, 2025
Evaluate board openness to standard of care model	Mike Waldt & Michelle Aytay	Nov 20, 2025
Prepare counterarguments for board concerns	Samantha Schmitz & Mike Waldt	Nov 20, 2025
Schedule next large group meeting and send poll	Mike Waldt	Nov 5, 2025

### Next Steps

- Samantha will revise and circulate the TPV proposal incorporating feedback, pilot program data, and technology clarifications.
- The group will explore integrating standard of care language into the final recommendations.
- Mike and Michelle will engage with the Board of Pharmacy to assess openness to regulatory reform.
- A standardized toolkit will be drafted to support pilot program implementation.
- The next large group meeting will be scheduled to consolidate progress and reduce reliance on small group sessions.