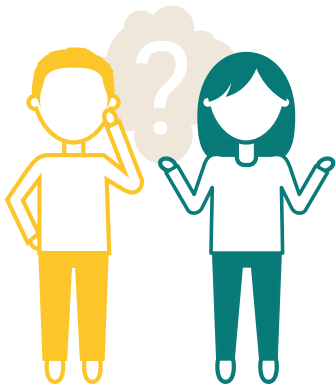


## STEPS FOR FAMILIES ACCESSING TELEHEALTH BASED EARLY INTERVENTION SERVICES



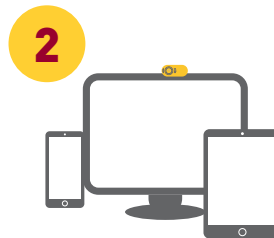
Meet Alitha and her family. They live in a rural area and receive early intervention services once a week. Their family would like to see their early intervention providers more often. Their provider offers family skills training appointment times three times a week using telehealth.



### What is telehealth?



The provider calls the family and explains that telehealth uses video or phone connection. Telehealth is a tool to receive healthcare and other services remotely using technology.



To access telehealth, the family can use a computer, tablet, or smart phone. A cellular signal and or internet connection will be needed.



The provider will assist the family in downloading an app or any software needed to connect remotely and how to connect to an appointment.



The family clicks on the link during their appointment time and connects with their provider. They can see and hear their provider clearly.



Alitha's family have materials for their appointment nearby that the provider asked them to have ready (e.g., toys). The family receives questions and coaching during the appointment and share about what is going well and where they need support.



At the end of the appointment, the provider will summarize the appointment goals and next steps and will schedule their next appointment with the family.