



State of Minnesota Governor's Continuous Improvement Awards Better Government for a Better Minnesota 2013

Objective

To highlight and recognize individual and organizational achievement within Minnesota state government that has increased the productivity and efficiency of State government services, while improving the delivery and responsiveness of customer service using continuous process improvement tools and methods.

Who is eligible?

Any Minnesota State government employee, work unit, division or agency is eligible to be recognized.

How will nominees be judged?

Nominees will be judged on their demonstrated application of continuous improvement methods at an agency-wide or program level or other innovative approaches that have provided measurable and sustained improvement in customer service, cost avoidance, reduction in defects, and/or organizational efficiency.

Who can be recognized?

Up to a maximum of two individuals, and four teams, work units, divisions or agencies may be recognized with this award.

What is the award; how and when will it be presented?

The award will take the form of a plaque or similar recognition item presented to the individuals and groups at the December Senior Leadership Quarterly Meeting.

Timeline

Activity	Completed By
1. Enterprise Lean and Better Government for a Better Minnesota (BGBM) announces the 2013 program	Sept. 13, 2013
2. Nomination forms are made available via Lean website/direct distribution	Sept. 13, 2013
3. Nomination period opens/ongoing promotion of the award through multiple means	Sept. 13, 2013
4. Nomination period closes.	October 18, 2013
5. Lean Steering Team reviews and ranks nominees and forwards applications to the BGBM team that meet award criteria	November 1, 2013
6. BGBM/Governor's Office reviews qualified nominees and selects state recipient(s)	November 15, 2013
7. Recipients notified	November 20, 2013
8. Awards presented at December Senior Leadership Meeting	December 10, 2013