CorVel is changing its Pharmacy Benefit Management (PBM) service from BioScrip to CVS/Caremark on January 1, 2010. CorVel is sending new CorCareRx cards to employees with active cards. Employees should begin using the new cards on January 1st.

If your agency issues First Fill CorCareRx cards, please start using the attached electronic copy of the new First Fill Card on January 1st. Please destroy your current supply of First Fill cards.

If an employee uses their current Bioscrip CorCareRx card after January 1st, there will be a point of sale message transmitted back to the pharmacist indicating a change in PBM vendor and to call CorVel 800-563-8438 (CCRx phone number) or CVS/Caremark for assistance.

If one of your employee’s needs assistance getting a prescription filled, they should contact:

CCRX................................................................. Phone (800) 563-8438
E-mail:  ccrx_center@corvel.com

Additional Background Information about CorVel’s CorCare Rx services:

CorVel administers a workers’ compensation prescription pharmacy program called CorCareRx for state employees with work-related injuries. Participation is required by all state employees with work-related injuries. Here is how it works.

Shortly after submitting notice of an injury (First Report of Injury), state employees will receive a letter from CorVel with instructions on to how to fill workers’ compensation-related prescriptions. The letter will include a personal identification card along with a list of pharmacies in the employees area where they can get their prescriptions filled.

Once employees receive the card, it is mandatory that they use it. Use of the prescription card brings employees the following benefits:

- No out-of-pocket expense

- Eliminates the need for employees to request reimbursement for the costs of prescriptions
The card can only be used for prescription medications related to their specific workers’ compensation injury that the card is issued for.

The issuance of the card is tied to the timing of the submission of First Report of Injury forms and is automated. There is no call necessary by the agency or the employee to CorVel to activate this benefit. Prescriptions filled prior to the issuance of the card will be handled with the same reimbursement process that existed prior to the implementation of the pharmacy card.

Agencies can also issue First-Fill Prescription or temporary prescription cards to employees that can be used to fill first prescriptions. Advantages of the First-Fill cards are the same as above for injured employees. These cards need to be issued to employees when they report a work-related injury that requires medical care. The cards are valid for a single use – the first prescription only.

Sincerely,

Gary Westman, Manager
Workers’ Compensation Program
Risk Management Division