

ACCESSIBILITY SERVICES MASTER CONTRACT EXHIBIT C – SERVICE OFFERINGS

Contractor's Response to the Accessibility Services Master Contract Program RFP and Addendum (RFP) is incorporated herein by reference for the sole purpose of providing greater detail concerning the Service Offerings below.

Categories:

- Captioning
 - Real-time Captioning for Videoconferences and Live Broadcasts or Webcasts

Costs

Real-time Captioning for Videoconferences and Live Broadcasts or Webcasts

- Onsite - \$150/hour
 - 2 hour minimum
 - After minimum is met, all charges prorated to nearest half hour
 - Includes up to one hour of prep work
- Remote - \$120/hour
 - 1 hour minimum
 - After minimum is met, all charges prorated to nearest half hour
 - Includes up to one hour of prep work

Additional Charges

- If a streaming text link is required to embed captions in place of encoder, an additional charge of \$20.00 per hour will be charged for that service.
- A \$10.00 per hour surcharge may be added for highly technical subject matter. Notice of the extra charge will be given when Paradigm is informed of the subject matter of the event to be captioned.
- If encoder and audio hybrid box are required to be provided to embed the captions, those costs will be passed on to the ordering party.
- \$50.00 per hour for job preparation exceeding the included one hour.
- \$25 per writing hour for lightly edited CART file, if requested.
- An administrative fee of \$20 per invoice will be charged.