

Collaborative Problem Solving Process



	PRELIMINARY CONSULTATION	ISSUE ASSESSMENT AND PROCESS DESIGN	PREPARATION OF PARTICIPANTS	CONSENSUS BUILDING	IMPLEMENTATION
Purpose	Determine whether a Collaborative Problem Solving Process could be useful	<ul style="list-style-type: none"> Gain insight into issues Identify all participants Build trust between participants and facilitators Develop an effective design and strategy 	<ul style="list-style-type: none"> Participants are prepared to engage productively in the process Process agreement/ developed and signed 	<ul style="list-style-type: none"> Increased understanding of each other and the issues Increase problem solving capacity through improved trust, communication, and <u>RELATIONSHIP</u> Development of integrative solutions 	<ul style="list-style-type: none"> Connect agreements to external decision making and build capacity for implementation Wise and durable solutions implemented
Activities	Meet with key stakeholders to discuss issues and Collaborative Problem Solving Processes	<ul style="list-style-type: none"> Interviews with key stakeholders Document review Develop process design Report of finding and design 	<ul style="list-style-type: none"> Training in Collaborative Problem Solving Establish purpose Establish operating procedures 	<ul style="list-style-type: none"> <u>STRUCTURED DIALOGUE</u> to build shared understanding Discover shared principles Generate options for mutual gain Develop integrative solution 	<ul style="list-style-type: none"> Link agreements to external decision making Define responsibilities and timeliness Develop system for monitoring implementation