WCMP is a partnership between DLI, MNIT and CapTech

DLI is partnering with MNIT and CapTech to build a state-of-the-art workers’ compensation system, Work Comp Campus, that will provide a user-friendly, data-driven, online portal that improves support to injured workers and provides greater insight into claims and disputes for the stakeholders.

Brad Morse
Program Director

Julie Soderlund
IT Program Director
Work Comp Campus will put the workers’ compensation claim information you need at your fingertips

- **Self-service online portal** for managing claim information.
- **Secure electronic service** of documents on claims, disputes, appeals and R-forms.
- **Simplified event scheduling** for conferences and mediations.
- **Electronic requests** for assistance, mediations and other filings to DLI.
- **Electronic responses** to requests for information from DLI.
- **Online payment** and management of DLI penalties.
Campus is being built with user experience (UX) at the forefront

User persona-based design
UX research used to create user personas and system map of core experience. User personas continuously referenced in requirements and design decisions.

Tested and validated patterns
UX research used to create wireframes and click-through prototype of pages/functionality, which was tested with users to validate usability and accessibility.

Design continuity
UX testing of wireframes and prototype defined the global user interface patterns, creating design continuity for users.

Ongoing testing
Ongoing user acceptance testing (UAT) and business validation testing (BVT) with DLI staff and external stakeholders validates requirements and functionality.
We’re engaging actively to understand your needs

Executive Modernization Advisory Committee (EMAC)
Legal Advisory Workgroup (LAW)
Trading Partner Advisory Committee (TPAC)
Insurance Stakeholder Advisory Board (ISAB)
Rehabilitation Provider Advisory Committee (RPAC)
Employer Stakeholder Advisory Workgroup (ESAW)
Employee Advisory Representatives (EAR)
Healthcare Provider Advisory Committee (HPAC)
Stakeholder feedback is a critical part of our success.

Feedback Loops:
- Meetings and communications
- Requirements gathering
- User acceptance testing

WCMP and DLI Leaders

Modernization Advisory Groups

www.dli.mn.gov
Campus will go live in Summer of 2020

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- **Phase 1 – Planning**
- **Phase 2 – Validate and design**
- **Phase 3 – Implement**
- **Phase 4 – Deployment preparation**
- **Phase 5 – Go-live**
- **Phase 6 – Post go-live**
First Look: Work Comp Campus
Login or Register with Work Comp Campus
Manage your claims, upcoming events, new documents, and notifications.
View details about the claims where you are named as a party.
View supporting information to the claim
What’s next?

**Implementation phase:** Developing Campus and designing user interface.

**Stakeholder partnerships:** Providing regular communications and updates about our implementation progress, planned system functionality, testing and training opportunities.

**User acceptance testing:** Working with testing partners from representative stakeholder groups to confirm application functionality.

**Stakeholder preparation:** Engaging stakeholders through targeted communications and training.

**Campus go-live:** Ensuring stakeholders are supported, WCMP team will be available for questions and assistance.
Want to learn more or get involved?

Visit our website or email Valerie Brophy at valerie.brophy@state.mn.us.
Thank you!