



MINNESOTA

WORKERS' COMPENSATION
MODERNIZATION PROGRAM

Modernizing Workers' Compensation for Minnesota

2019 State Safety and Loss Control Conference

September 25, 2019

WCMP is a partnership between DLI, MNIT and CapTech

DLI is partnering with MNIT and CapTech to build a state-of-the-art workers' compensation system, Work Comp Campus, that will provide a user-friendly, data-driven, online portal that improves support to injured workers and provides greater insight into claims and disputes for the stakeholders.



Brad Morse
Program Director



Julie Soderlund
IT Program Director

Work Comp Campus will put the workers' compensation claim information you need at your fingertips



Self-service online portal
for managing claim
information.



Electronic requests
for assistance, mediations
and other filings to DLI.



Secure electronic service
of documents on claims,
disputes, appeals and R-
forms.



Electronic responses
to requests for information
from DLI.



Simplified event scheduling
for conferences and
mediations.



Online payment
and management of DLI
penalties.

Campus is being built with user experience (UX) at the forefront



User persona-based design

UX research used to create user personas and system map of core experience. User personas continuously referenced in requirements and design decisions.



Tested and validated patterns

UX research used to create wireframes and click-through prototype of pages/functionality, which was tested with users to validate usability and accessibility.



Design continuity

UX testing of wireframes and prototype defined the global user interface patterns, creating design continuity for users.



Ongoing testing

Ongoing user acceptance testing (UAT) and business validation testing (BVT) with DLI staff and external stakeholders validates requirements and functionality.

We're engaging actively to understand your needs



Executive Modernization
Advisory Committee
(EMAC)



Legal Advisory
Workgroup (LAW)



Trading Partner Advisory
Committee (TPAC)



Insurance Stakeholder
Advisory Board (ISAB)



Rehabilitation Provider
Advisory Committee
(RPAC)



Employer Stakeholder
Advisory Workgroup
(ESAW)

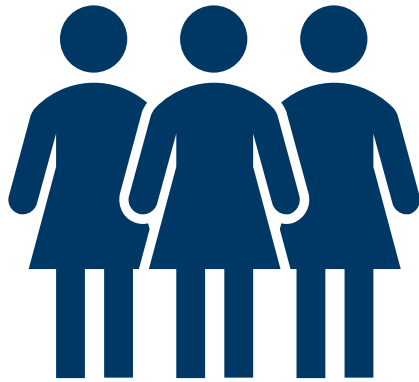


Employee Advisory
Representatives (EAR)

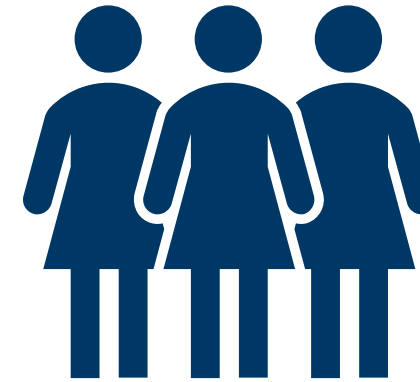


Healthcare Provider
Advisory Committee
(HPAC)

Stakeholder feedback is a critical part of our success



**WCMP and DLI
Leaders**

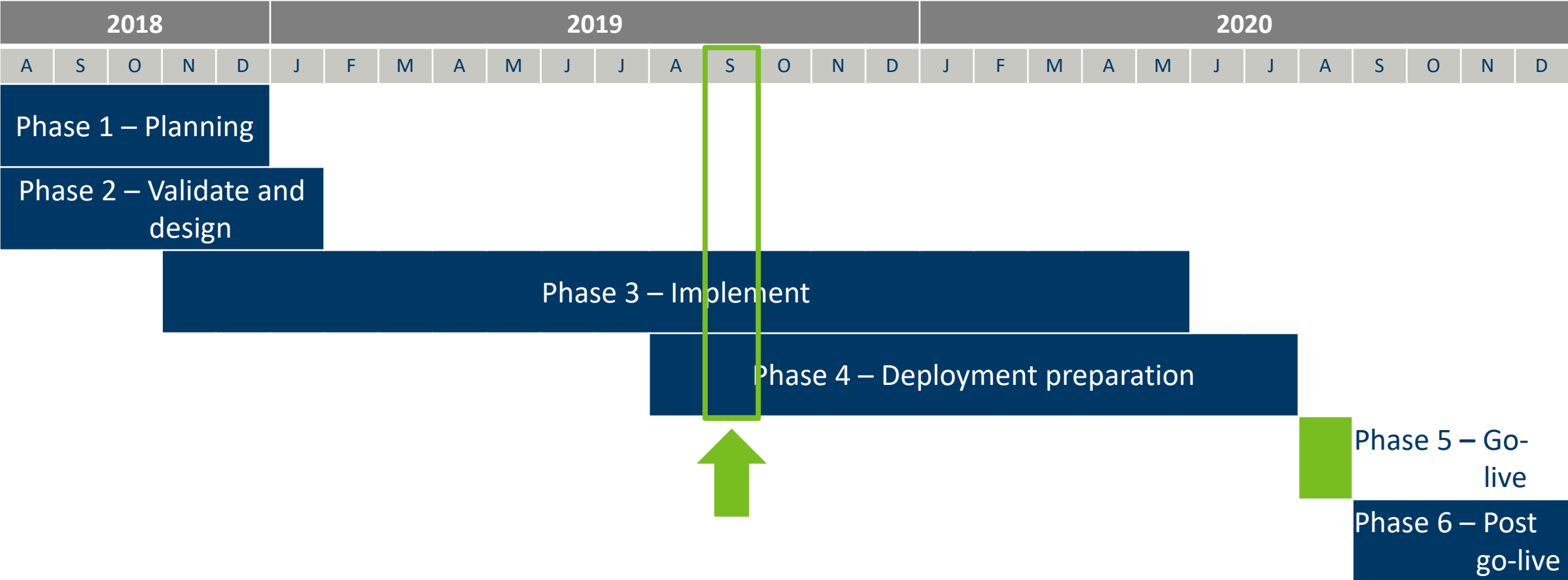


**Modernization
Advisory Groups**

Feedback Loops:

Meetings and communications
Requirements gathering
User acceptance testing

Campus will go live in Summer of 2020



First Look: Work Comp Campus

Login or Register with Work Comp Campus



Sign In

Email *

Email

Password *

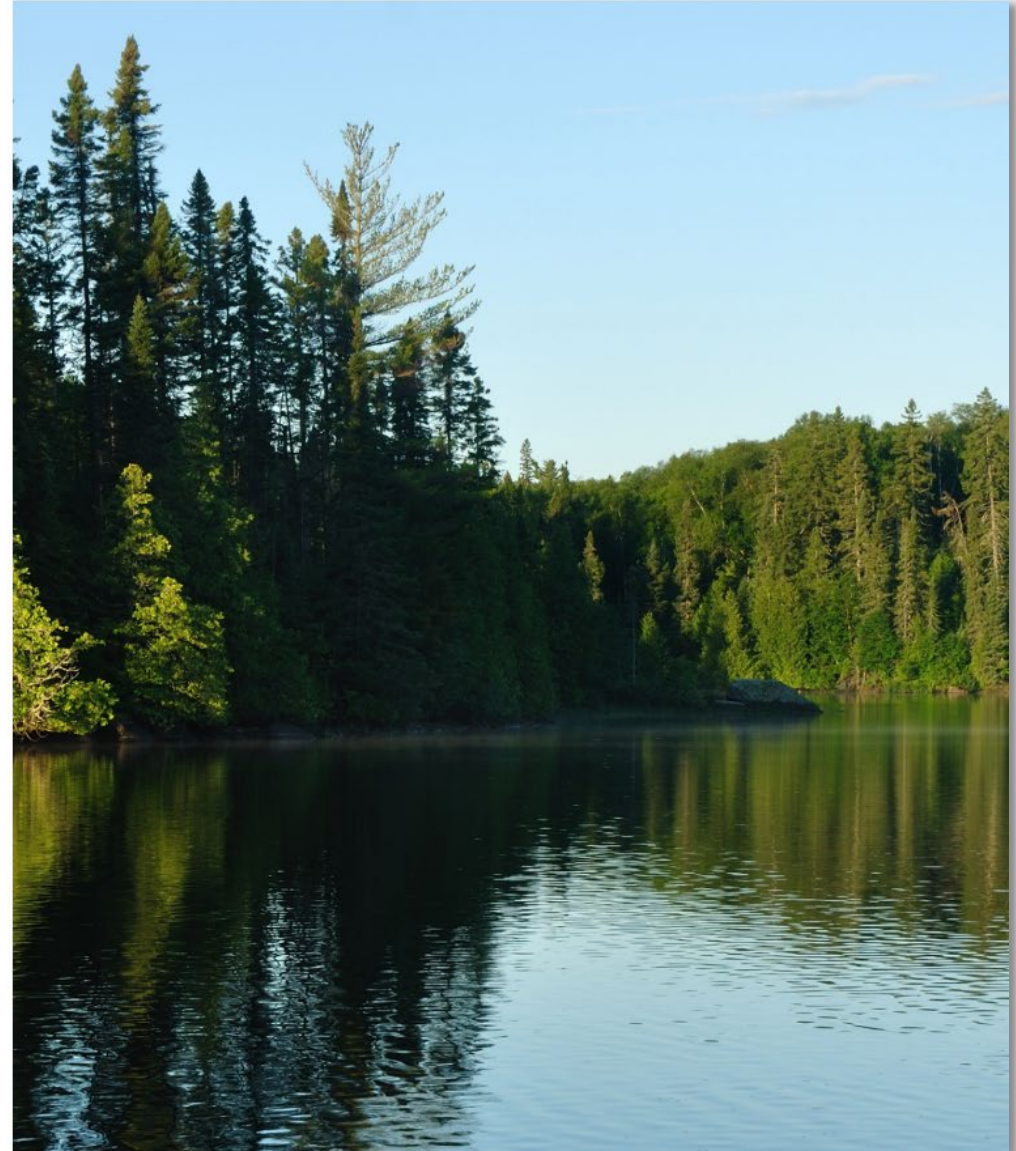
[Forgot password?](#)



Login

[Sign Up](#)

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Manage your claims, upcoming events, new documents, and notifications

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WORK COMP CAMPUS

4
J John Jacobson ▼

My Overview

22

Open Cases

View details associated to your claims in the My Queue panel.

12

Upcoming Events

View and edit the details of your events in the Events panel.

28

New Documents

Review documents in the Notifications panel to ensure accuracy.

My Queue

Claims
Disputes
Forms

Form Type	Associated To	Associated ID	Last Updated	Status	Conf. No.	Y
Employee's Claim Petition			02/05/2018	Draft*		
Medical Request	Travis Wood vs The Clark County...	CL-02-9289-283	02/05/2018	Awaiting Signature	02-9289-283	
Rehabilitation Request	Tori Smith vs Walmart	CL-92-0382-029	02/05/2018	Submitted	02-9289-283	

*After 30 Days, Draft forms that have not been updated will be removed.

Events

☰
📅

January 2019

SU	MO	TU	WE	TH	FR	SA
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

[Open Calendar](#)

Notifications

New Document created
✕

Created by Jeff Jefferson

3 min ago

New Document created
✕

Created by Jeff Jefferson

1 day ago

New Document created
✕

Created by Jeff Jefferson

2 days ago

New Document created
✕

DEPARTMENT OF LABOR AND INDUSTRY

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Contact

Phone: (651) 284-5005
Toll-free: (800) 342-5354

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Dashboard > Claim Detail

Claim: CL-21-3765-839 ACTIVE Date Created: 05/16/2018

Date of Injury 05/11/2018	Employee Harrold Cochella	Employer Broadberry	Insurer Finley & Barge Insurance	Claim Administrator Claim Administrator
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Claim Overview

<input checked="" type="checkbox"/> Claim in Dispute	<input type="checkbox"/> Claim Denied	<input checked="" type="checkbox"/> UCWCP	<input type="checkbox"/> Asbestos	<input type="checkbox"/> Supplemental Benefit
<input type="checkbox"/> Second Injury	<input type="checkbox"/> Employee Deceased	<input checked="" type="checkbox"/> Death Result of Injury	<input type="checkbox"/> Minor	<input checked="" type="checkbox"/> Apprentice
<input type="checkbox"/> Managed Care	<input checked="" type="checkbox"/> Return to Work	<input type="checkbox"/> Related Claim Exists	<input type="checkbox"/> Rehab Claim Exists	<input type="checkbox"/> EDI/EFROI
<input type="checkbox"/> Employee Lost Time	<input checked="" type="checkbox"/> Indemnity			

Additional Claim Information

[Edit](#)

Claim Details

General Information				
JCN (Unique Claim ID) CL-21-3765-893	Jurisdiction Code MN	Claim Administrator Claim Number CL-21-3765-893	Body Part(s) Injured Open	Secondary Status B=Box File
Claim Type Code M=Medical Only	Insured Location Identifier Input 1	Archive Status B=Paper	Late Reason Code Input 1	Narrative for Claim Employee injured his lower back while he was picking up a 50lb box. He reported the injury immediately to his manager.
Lost Time Yes	Indemnity No			
Brochure				
Brochure Date 11/01/2018	Brochure Resend Date 11/30/2018	VRU Follow-up on Brochure Date 12/13/2018		
Managed Care				
Managed Care Organization Code 00 The claim is not administered by an approved/certified managed Care Organization.	Managed Care Organization Name Name	Managed Care Organization Identification Number 1=Corvel		

View details about the claims where you are named as a party

View supporting information to the claim

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Transaction Number Search Advanced Search

- Key Dates
- Injury Details
- Accident Details
- Employment Details
- Return to Work
- Benefits and Payments Details

Parties | Tasks | Documents | Related Transactions | Notes | Benefits | Calculation History | History | Viewed By

Employee | Employer | Insurer | Claim Admin + Add Party Contact Parties

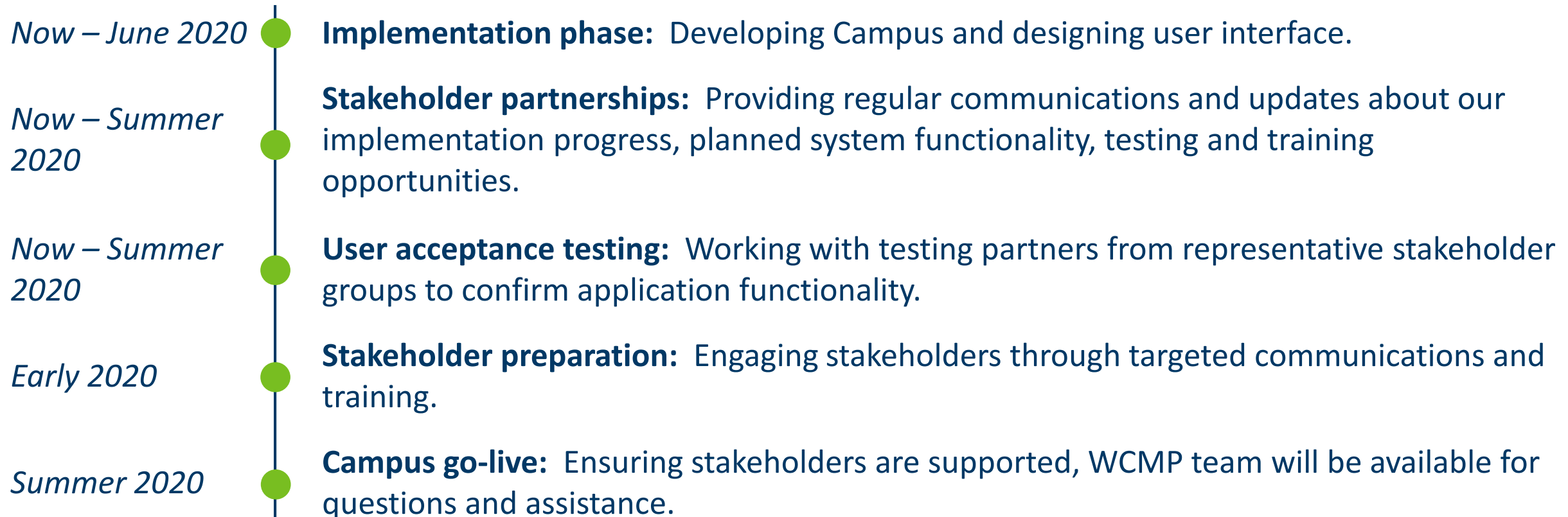
Harrold Cochella ACTIVE Edit

ID	Phone Number	Email	Address	Default Service Method
EE-938-74-0294	(651) 555-9999	hcochella@gmail.com	123 Main St. St. Paul, MN 23225	Mail

Name	Title	Email	Phone Number	Address	Default Service Method	Status
Tina Cochella	Spouse	Tcochella@gmail.com	(651) 312-7281	123 Main St. St. Paul, MN 23225	Mail	Active

+ Add User

What's next?



Want to learn more or get involved?

Visit our [website](#) or email Valerie Brophy at valerie.brophy@state.mn.us.

Thank you!

