



Fiscal Year 2017 Report

Creating the Conditions for Success

83%

of Cabinet-level agencies engaged with us to learn how to create a culture of continuous improvement and innovation. More than 400 managers/supervisors!



CULTURE

We engage with management and leadership teams to facilitate changes needed to establish or improve CI culture.

96%

of Cabinet-level agencies worked with us on problem solving continuous improvement projects, consulting, or specialized training.

Sharing the Knowledge for Action



CAPACITY

We provide the opportunity for foundational CI training to all state and other public sector employees.

98%

Positive feedback from training course attendees.

50%

Increase in state employee training course attendance.

12

Agency-requested custom training sessions. That's more than double the last two years combined.

Efficiency and Effectiveness

67%

of Cabinet-level agencies participated in the 2016 Governor's Better Government Awards, representing a record-setting 63 nominations.



RESULTS

We lead projects that have enterprise-wide impact. We collect, curate, and utilize data and experience to improve services.

2/3rds

of our training courses were revised and improved.

